

May 13, 2020- Case Conferencing Minutes

<u>Cabarrus</u>		
Jim Hood		
<u>Davidson</u>		
Mary Ann Klotz		
April Lawson		
<u>Rowan</u>		
Sarah Guzman	Angela Houston	
Sonia Gibbs		
<u>Stanly</u>		
Tiera McDonald		
<u>Union</u>		
Kristen		
<u>Other/All Counties</u>		
Kecia Robinson		
Curry Cromer		

Case Conferencing- By Name List Review

- Not very many new people coming into the system, more people leaving
- Long stays with no VI-SPDAT is still an issue
 - o (Stanly) can scan them in and send to me to put in the system directly
- Great job getting Veterans referred to VOA and HVRP
 - o New email for HVRP referrals
- PSH openings coming soon
 - o Prepare qualifying households
 - o Eligibility documentation
- How are we keeping up with unsheltered populations?
 - o (Union) designated street outreach team that keeps up with unsheltered, they frequently return to the shelter, increased food mobile pantry, more resources (food truck every Thursday)
 - o (Stanly) outreach team to provide lunch, masks, hand sanitizers, toiletries, no more breathalyzers for clients, older households can come in to be isolated
 - o (Rowan) two temporary shelters for those now unsheltered, stay provided for two weeks
 - o (Davidson) van donated to provide outreach to unsheltered, no voucher from DSS needed for food and clothing anymore, 90 -120 day stays expired for now
 - o (Cabarrus) unsheltered come in during the day, multiple challenges faced, every case is different, most seemingly need detox/rehab

NC Cares 360

- Recent call with a representative about this referral platform and how it is being used in the state of NC
- Would like to hear from the group about their thoughts on NC Cares 360
 - o Are your agencies using the platform?

(HVRP) utilizes Unite US for NC Serves which is specifically for Veterans. Great way to refer clients and have visibility on their outcomes post referral. Can identify the needs of a community, where areas of opportunity lie

(Stanly) several presentations on the platform, it is a consideration, not sure if they will be using it

(Davidson) conversations are happening, they aren't using it yet, it is something in the planning of the new shelter

(Union) a presentation would be helpful for better understanding

(HVRP) yes to a presentation

(Rowan) yes to a presentation

- Do you have plans to use the platform?
- Will the staff members doing this work be connected with Coordinated Entry?
- What are your thoughts about the referral platform intersecting with CE?
- With the different services that the shelter may provide, many people who are living in the shelter may still be receiving some other assistance, and this is where those services connect and are still a part of the Ce system

Racial Equity in the PRC

- Racial equity subcommittee
 - Group to have deep conversations about race, racial disparities and racial inequities within the homelessness system
 - Look at marginalized communities disproportionately affected in responses and decision making
 - Have the right people in the room to make equity based decisions with command structure
 - Inclusive policy and procedure
 - This is possibly something to be included in scorecard for future grants

County Updates

- (Cabarrus) still open, limiting access to those who are literally homeless, Laura Tolbert is with the agency with an expanded role, she will be doing the case management and dealing with CE going forward
- (Davidson) limiting who can come in to shelter, most who are in now are older, only households that have been in the Lexington area, distributing masks for free to the public, salvation army is providing lunch to everyone on the property, Austin Dillon Nascar driving completely redoing their playground
- (Davidson- DV) trying to limit access to Davidson county only, putting clients into hotel, can refer people to hotel from call in's, making shelter pet friendly someone came in today with new fenced in area for pets
- (Rowan- ES) more services with less staff onsite, 10 rooms for families at a seminary, isolating singles in older shelter, transitional houses are isolated with COVID 10 positive, food kitchen and pantry, no more clothing
- (Rowan- DV) still accepting new households, attempting diversion and it has been working, temporary hotel stays and isolation before entry into shelter
- (Stanly- ES) no breathalyzers, monitoring for symptoms, keeping people separated, same 4 people in shelter, 2 or 3 different that come and go. Make sure that there is lunch etc. in shelter. 9 Transitional housing units
- (Union- ES) still being strategic about who is coming in to shelter temp checks, sleeping modifications, less people in shelter, still housing those with chronic health conditions, meals brought to those who need it each day by staff in shelter, still housing people that need it. Mobile food pantry is booming, connecting with non-profits, thinking now about post covid-19, possible evictions, hired a new case manager to assist with that, looking at prevention

- (HVRP) HVRP until June 2020, hiring and training has slowed down, still happening slowly, truck driving school, case managers still working in the field, working virtually, still connecting people to services, at risk or exiting homelessness within 60 days
- (SR-VAMC) VA is still open for business, outreach is happening remotely and virtually, appointment requirement for access to physical facility, still screening for homeless programs