



Piedmont Regional Committee

Case Conferencing

Date: Wednesday, June 10, 2020

Location: UberConference

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

Mary Ann Daley	Crisis Ministries of Davidson County
Tiera McDonald	Homes of Hope
Sarah Guzman	Rowan Helping Ministries
Sherry Smith	Rowan Helping Ministries
Phoebe Ivey-Diallo	Rowan Helping Ministries
Kristen Armstrong	Community Shelter of Union County
Victoria Hayes	Family Services of Davidson County
Kecia Robinson	Salisbury-Rowan VAMC
Angela Houston	Family Crisis Council of Rowan
Curry Cromer	Homeless Veterans Re-Integration Program
Naja Bares	Volunteers of America

Agenda

- County Updates:
 - (Volunteers Of America)- Veterans are working harder to get housed. The sense of urgency has been motivated by COVID-19 crisis. People are getting housed still
 - (Homes of Hope)- working with public housing to get people housed quickly and efficiently
 - (Rowan Helping Ministries)- landlords or more accepting of people due to crisis, beginning to transition people from quarantine, back into shelter
 - (Community Shelter of Union County)- transitioning people back into shelter, working to bring their shelter back to full capacity, services are opening back up to the public. COVID-19 taskforce working to connect and build resources to be ready for potential surge in shelter occupancy. Asking more in depth questions to mediate diversion. Asking if funds for bills, groceries, partial rent, etc. could assist in keeping someone housed rather than coming into shelter
 - (Crisis Ministries of Davidson)- diversion is working, families have been more open to accepting in their relatives in order to protect them. Staff are asking more in depth questions in order to divert people from shelter
 - (Homeless Veterans Re-Integration Program)- enrolling Veterans virtually in their program. Programs offering virtual training and learning, truck driving schools are running offering their services. Hiring is still slow but is expected to pick up

- Updating Individuals and Families in CE Project
 - Removing unsheltered households with no contact after what period of time?
 - Do people that no longer stay in shelter still come into shelter for other resources even if they cannot stay overnight?
 - (All Counties)- all interactions with services provided by the shelter are recorded but this information isn't entered in HMIS

- Unsheltered Households in the CE Project
 - (Union) utilizes the Street Outreach project in HMIS to update and track status of unsheltered households.
 - No other agency in the region has the capacity to track and consistently update people who are unsheltered

- Housing and Diversion during COVID-19
 - (VOA) still assessing and housing Veterans
 - (Homes of Hope) very small number of people frequenting their emergency shelter. Most have been moved into transitional housing and others have self-resolved

- Post- COVID-19 response and impact
 - (Union) a 3 agency team of community partners are working together to share information and resources in the efforts of connecting people in need to housing resources quickly and efficiently
 - Other agencies in the region have similar groups but CE staff aren't directly involved with the planning as of now

- Veteran CE team
 - CE lead is actively reaching out to Veteran partners in the Piedmont region to connect and ultimately create a subcommittee for Veterans in region 5. This is needed because we could as a community work better to serve Veterans by connecting our partners.

Next Meeting

July 8th, 2020- Webinar

Visit our PRC Webpage

- <http://www.ncceh.org/box/region 5/>