

NC SOAR Annual Review

Lots of Changes in 2020

Change in DDS liaison

Change in SSA liaison

Change in SOAR TA Center Liaison

Change in SOAR state lead

Pandemic



SOAR Outcomes to Date

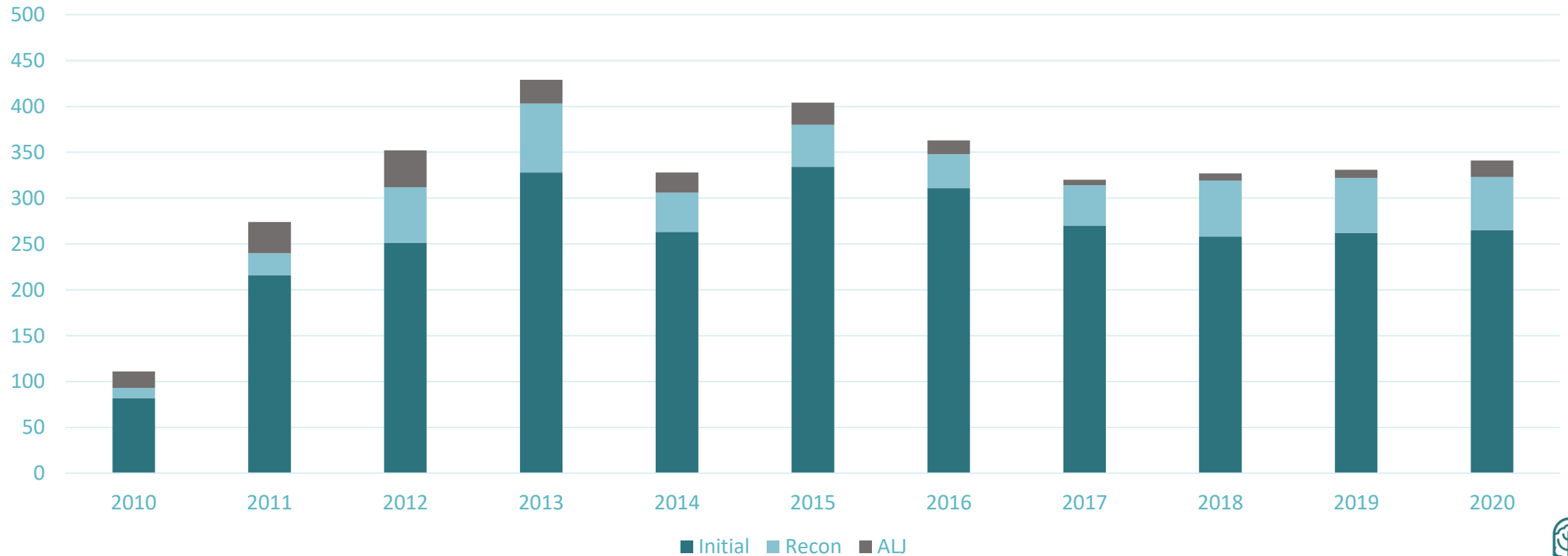
Total SOAR Outcomes as of November 30, 2020	
Total Outcomes Reported	3,673
Total Approved (16 deaths prior to decision)	2,742
Total Denied	916
Approval Rate	75%
Average time between completion of application and determination for initial applications	121 days (Median: 89 days)
Percentage that required CE	36%
Average length of time homeless prior to application	3 years
Amount of income brought into state since June 2, 2010	\$37,197,987.08

SOAR Outcomes Reported in 2020

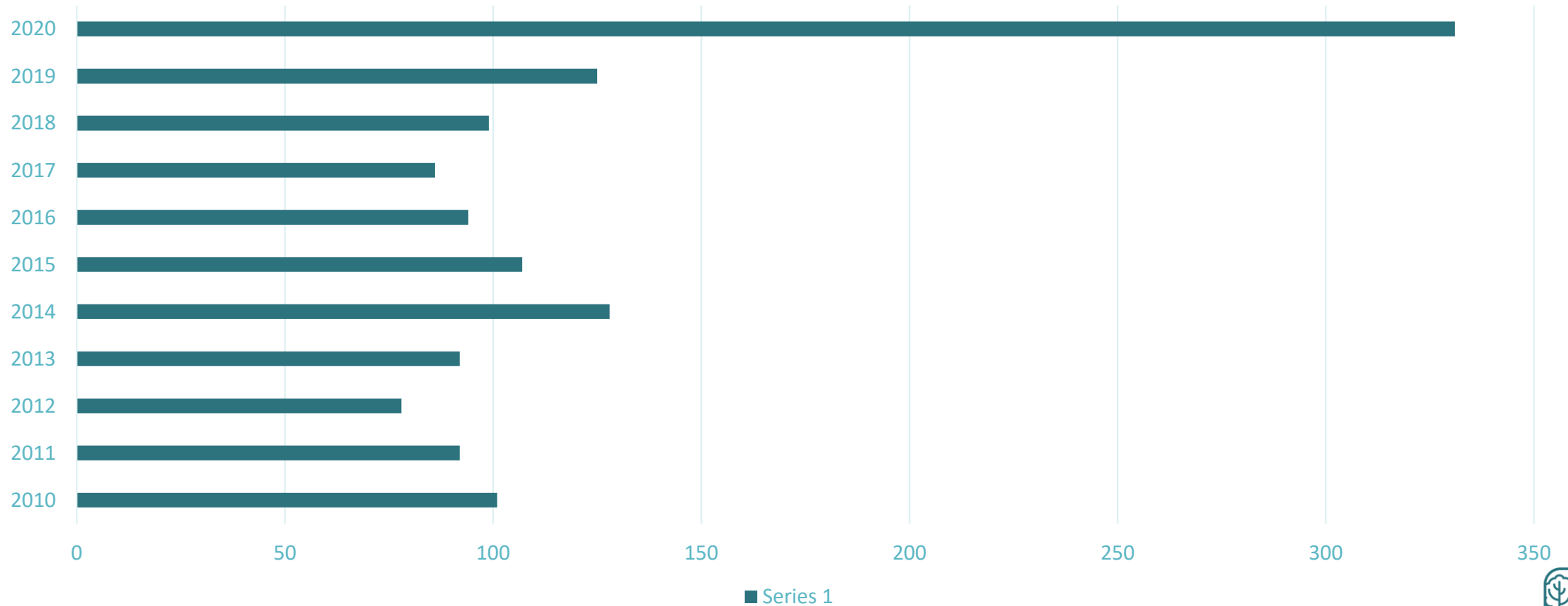
Total SOAR Outcomes as of November 30, 2020	
Total Outcomes Reported	339
Total Approved	210
Total Denied	129
Approval Rate	62%
Average time between completion of application and determination for initial applications	331 days (Median: 114 days)
Percentage that required CE	26%
Average length of time homeless prior to application	3 years
Amount of income brought into state since June 2, 2010	\$2,758,763.35

Number of Cases by Year

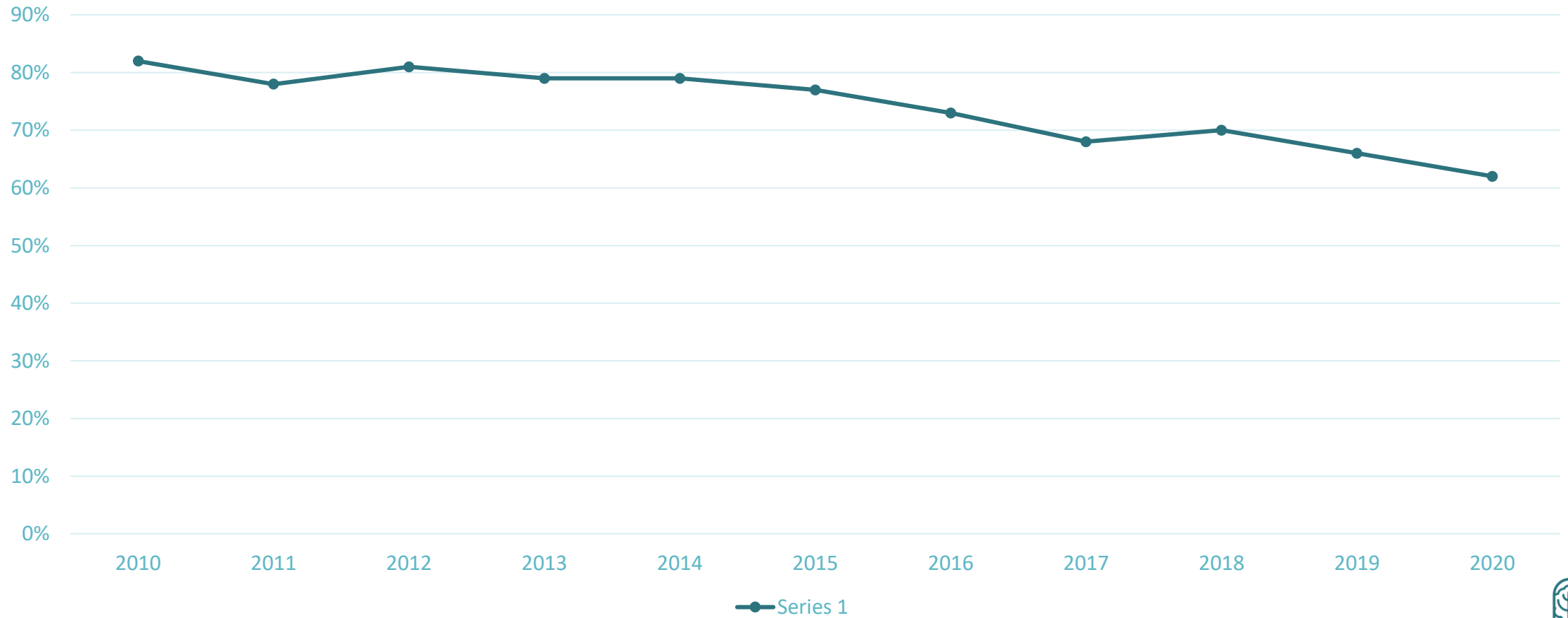
Initial Applications vs Appeals



Average Decision Days by Year



Approval Rate by Year



New in 2020

SOAR State Advisory Board

OAT Pilot in Mecklenburg

Transition to Online Course and Follow up State Training



2020 SOAR Dialogue Calls

- Setting Goals for SOAR 2020
- MSRs: Tips and Tricks
- TERI, Compassionate Allowances, and Presumptive Disability
- Coronavirus
- New DDS Process
- Substance Use
- Considerations After Application is Approves
- SSA Disability Law
- Vocational Rehabilitation
- Planning Annual SOAR Meeting
- SSA “Grids”



Celebrating You

SOAR Caseworker Certification

4 SOAR Caseworkers completed Certification:

Robert Gilmore

Christina Heggins

Rex Mercer

Nyasha Pettway



10-30 Club

- Stacey Costner
- Debbie DeSanctis
- Aundry Freeman
- Robert Gilmore
- Malik Kennedy
- Jennifer Manning
- Connie Ness
- Nyeshia Pettway
- Melissa Zhiss



30-50 Club

- Linda Mandell
- Alicia Merrill
- Jennifer Nichols



50-70 Club

- Candice Chilton
- Christina Heggins
- Charita McCollers



70-90 Club

- Jeffrey Burns
- Pamalia Davis
- Natasha Posey
- Dora Speight



600+ Club

- Kathryn Winston



A photograph of four people standing on a rooftop, looking out at a city skyline during sunset. The sun is low on the horizon, creating a warm, golden glow. The people are seen from behind, leaning on a white railing. The city skyline in the background is silhouetted against the bright sky. The text "On the horizon in 2021..." is overlaid in white, centered on the image.

On the horizon in 2021...

How else can we
support your work?

A photograph of two women sitting at a table in a bright, modern office or meeting room. The woman on the left has curly hair and glasses, wearing a white shirt. The woman on the right has long dark hair and is wearing a striped sleeveless top; she is raising her right hand as if to ask a question. The background features a large window with a grid pattern and several colorful sticky notes (pink, red, yellow, blue) attached to it. A small yellow cup with greenery sits on the table near the window. The overall atmosphere is professional and collaborative.

Questions?



NCCEH