



BACK @ HOME
NORTH CAROLINA

This call will be recorded and provided for later review.



Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



Welcome

Back@Home System + Logistics Call

Agenda March 18, 2021

- Back@Home Progress Report
 - Housing Stabilization
 - Enrollment
- Updates
 - Portal and training page
 - Prioritization
 - Reimbursements from HFA Portal
- Questions/Discussion

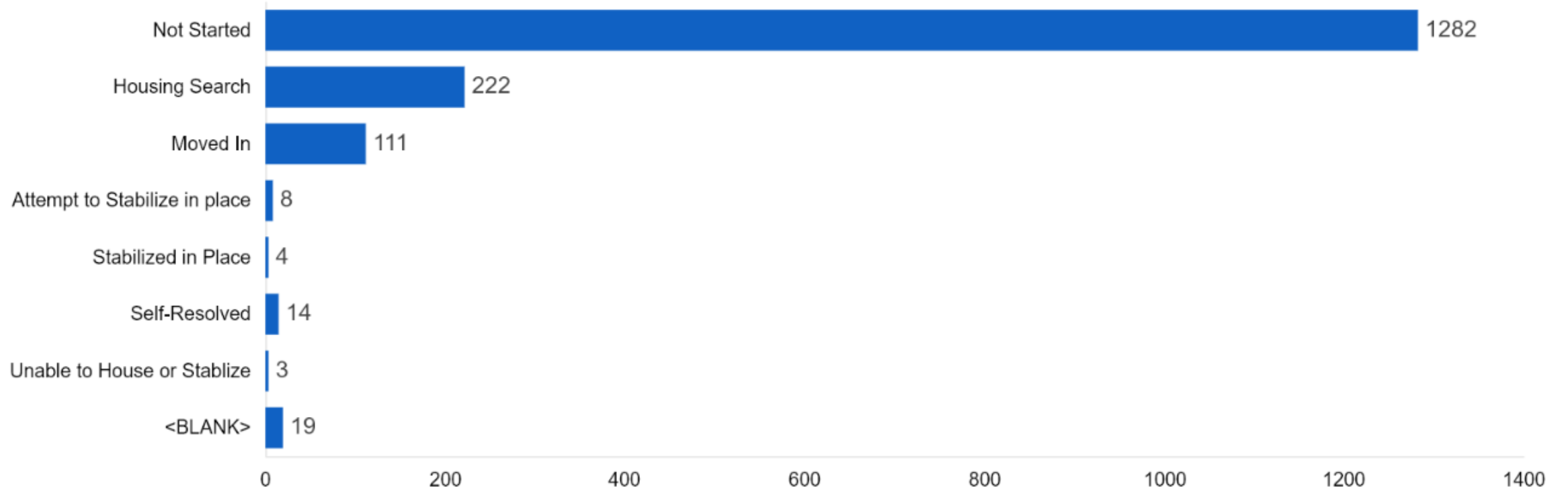


Back@Home Progress Report

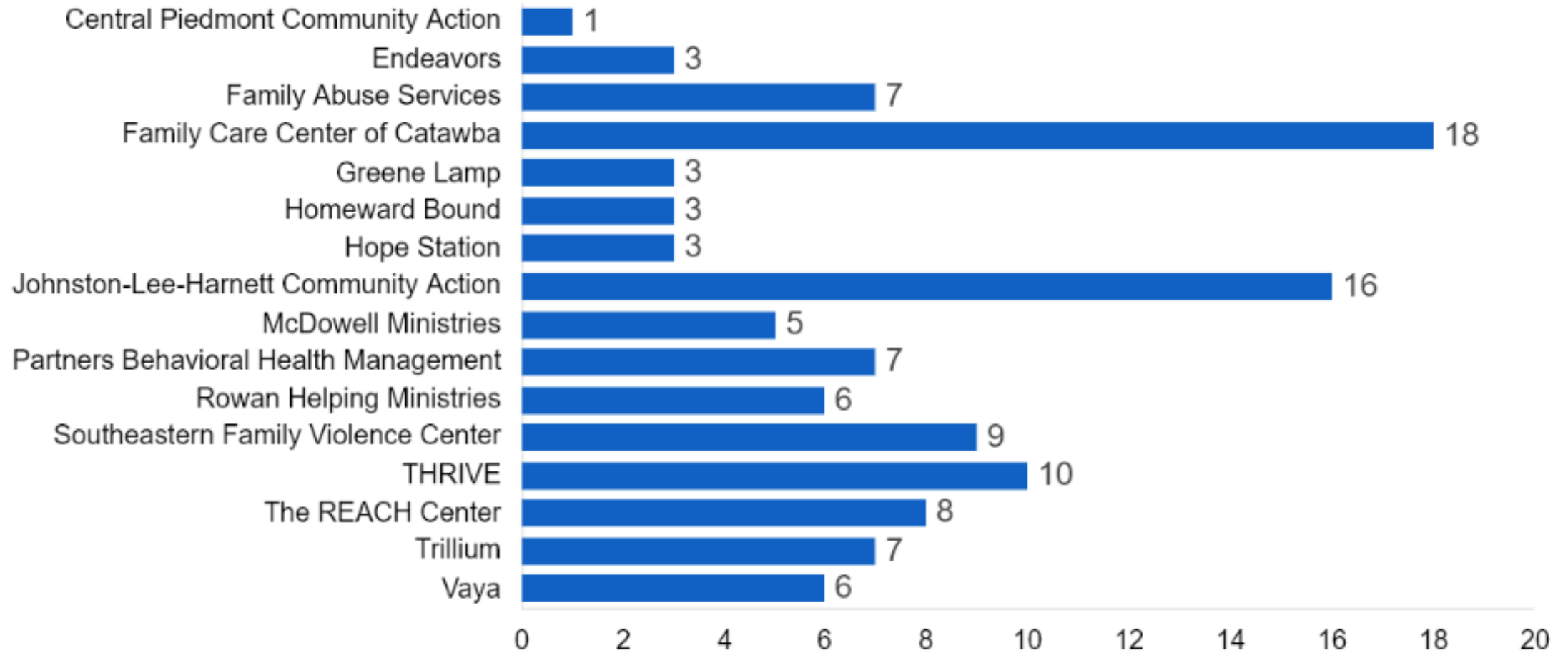
	Households	Adults	Children	People
Total Stabilized	118	147	111	258
Total Moved In	112	137	107	244
Total Stabilized in Place	6	10	4	14



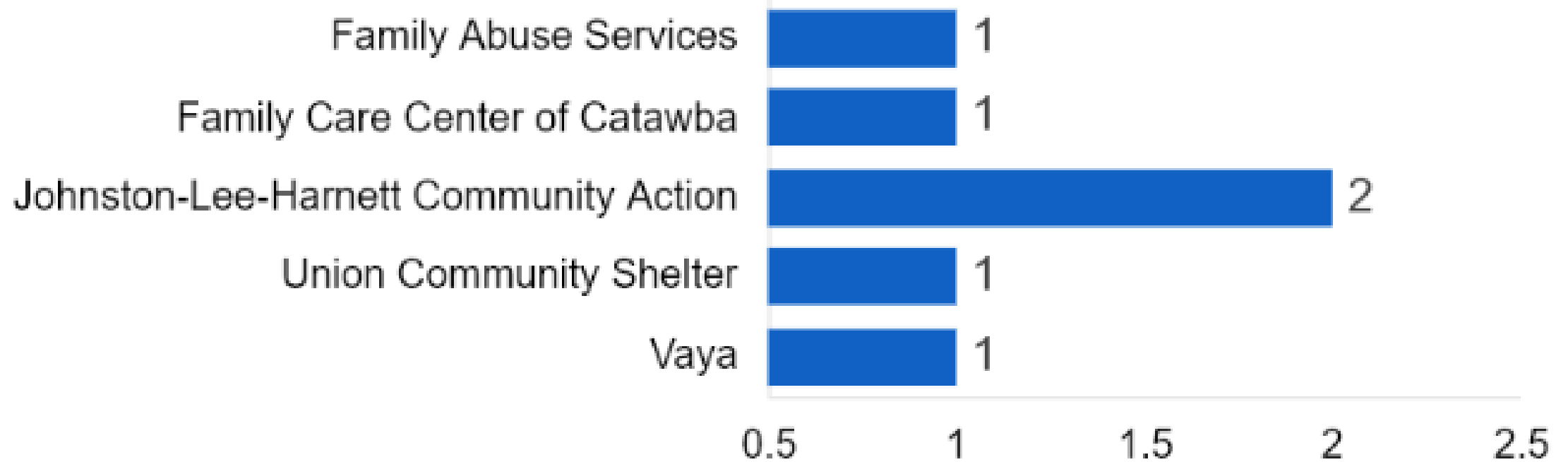
Housing Stabilization Status



Moved-In Households by Rehousing Agency

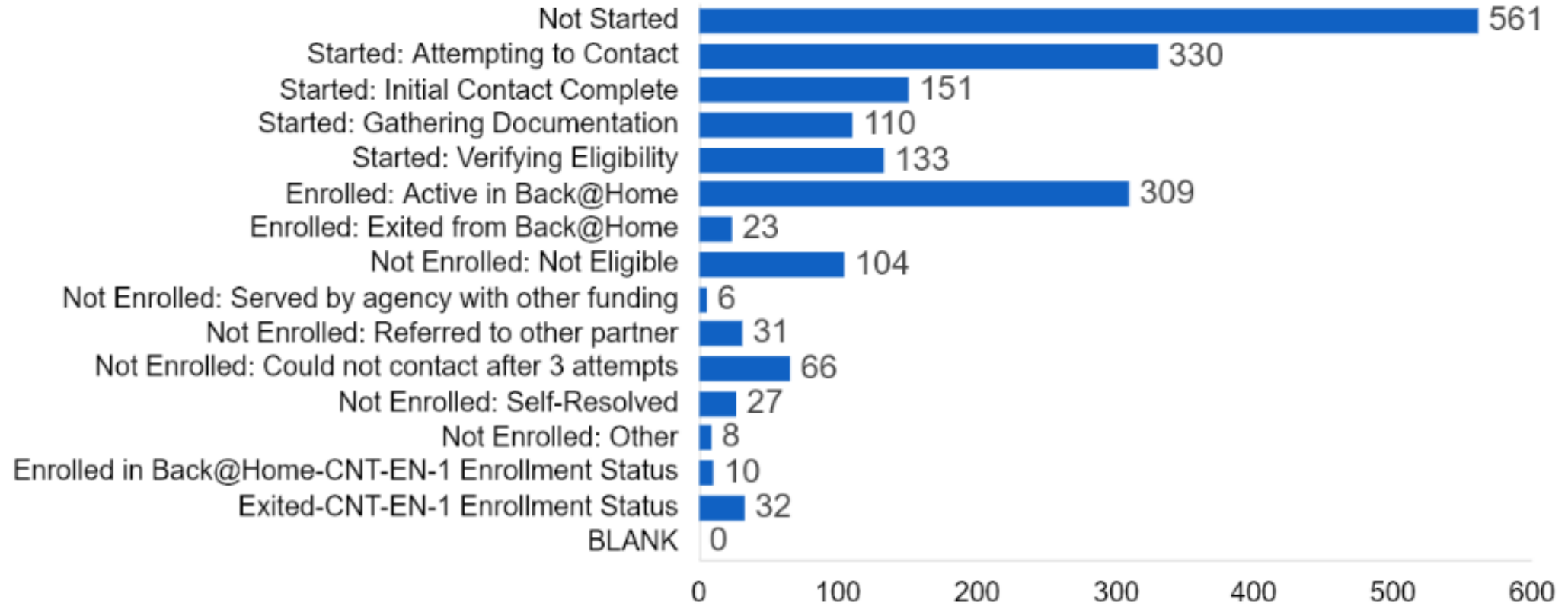


Stabilized in Place Households by Rehousing Agency



Enrollment Progress Report

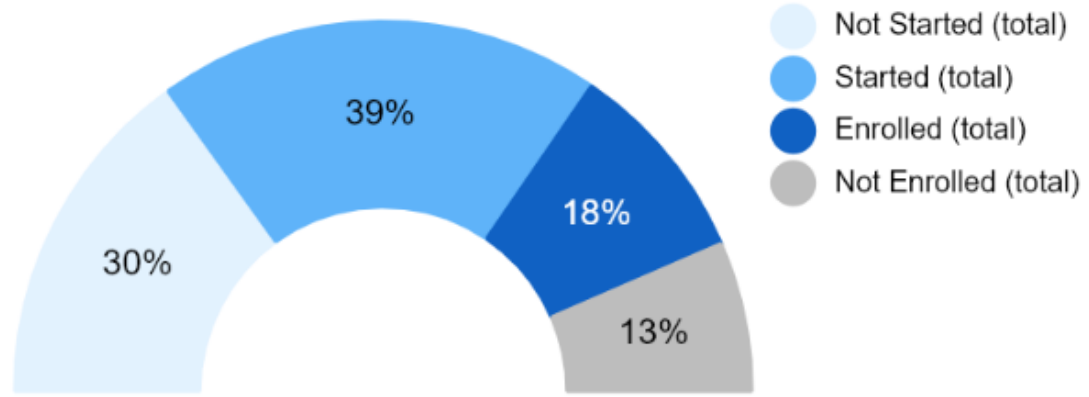
Enrollment Status Detail



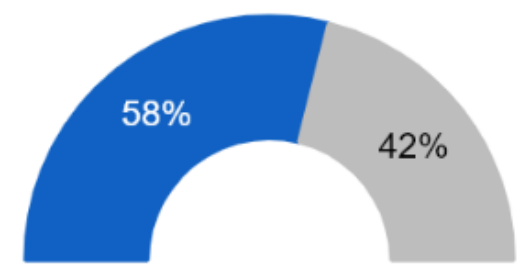
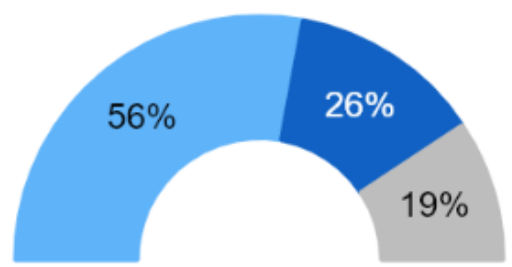
Enrolled: Active in Back@Home

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Overall Enrollment Status



The charts below show overall enrollment status, drilling down from info above to show proportions.



Live Dashboard Now Available

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)



Resource Portal and Training Page

Portal and Training Page

- NCCEH team is working to update resources on the portal
 - Will look different, hopefully more readable
- NCCEH team also working to clean up training page
 - Archive older trainings
 - Restructure to make recordings/slides easier to find



Prioritization

Why Prioritization?



Back@Home Eligibility

Back@Home-CV Eligibility Requirements	Targeted Homelessness Prevention	Rapid Rehousing
Income	<30% AMI AND	None (<30% AMI at recertification)
Eligible Living situation(s)	Forced to leave current housing in 14 days AND one of below living situations	Emergency shelter/transitional housing OR
	In hotel/motel (not paid for by non-profit/government) OR	Streets/place not meant for human habitation OR
	Living in campsite/trailer OR	Fleeing DV OR
	Living doubled up; prospective participant is not lease holder OR	Institution for less than 90 days, literally homeless before institutionalization
	Unaccompanied youth (under 22) who cannot stay with family members with no stable place to live OR	AND household does not have sufficient resources or support networks immediately available to exit literal homelessness independently
Note: People in leases were eligible before change in 02/18/21. If households referred before this change are eligible based on all other questions, remain eligible despite change.	Exiting institution.	
	AND	
	Have no other safe, appropriate residence (whether temporary or permanent) to stay for 14 days or longer AND Not have sufficient resources or support networks immediately available to prevent them from becoming literally homeless	

Back@Home Priority Schedule

Removing CDC High Risk and Fleeing DV as Priority 1

Priorities will now be based only on combination of barriers

Priority 1: 8 or more barriers from exiting homelessness	1a. Literally homeless 1b. Imminently at-risk of homelessness
Priority 2: 6 - 7 barriers from exiting homelessness	2a. Literally homeless 2b. Imminently at-risk of homelessness
Priority 3: 4 - 5 barriers from exiting homelessness	3a. Literally homeless 3b. Imminently at-risk of homelessness
Priority 4: 2 -3 barriers from exiting homelessness	4a. Literally homeless 4b. Imminently at-risk of homelessness
Priority 5: 1 or No additional barriers from exiting homelessness	5a. Literally homeless 5b. Imminently at-risk of homelessness



Barriers to Exiting Homelessness

- No income
- Household size of 5 or more
- Household consists of only persons aged 25 or under
- One or more children under 6 and/or pregnant
- Unsheltered (RRH only)
- 2 or more episodes of homelessness in prior three years
- Current homeless episode is 1 year or longer
- Currently at-risk of losing housing subsidy or subsidized unit (Targeted Homeless Prevention only)
- Vacated a unit 3 or more times in prior 7 years and/or ongoing rental arrears
- No lease in name in last 3 years
- Adult in household has severe and persistent disabling condition
- Child in household has a severe and persistent disabling condition
- **Chronic Physical or Mental Health Condition(s) (new to replace CDC High Risk)**
- Household from disproportionately impacted populations
- Felony conviction among household members
- Victim of domestic violence, dating violence, sexual assault, or stalking in prior 6 months
- Veteran, not eligible for VA services



Referral + Prioritization Process

- 2-1-1 call specialist conducts initial eligibility and priority screen.
- 2-1-1 will refer all eligible households to Rehousing Agencies.
- 2-1-1 data specialist enters client into HMIS Triage project.
- Client will appear in HMIS Triage project and Rehousing Agency's Smartsheet.
- Priority will be indicated in Rehousing Agency's Smartsheet.
- Back@Home agency collaborates with CoC CE process.
- Rehousing Agencies will manage caseloads per the following priority schedule.
- Rehousing Agencies will calculate monthly intake "slots", enroll based on slots.
 - Enroll daily based on available slots.
 - Only move to next priority if, on a given day, there is no one on the list from a higher priority and there are still monthly slots available.



Referral + Prioritization Process

- Next Steps
 - Prioritization will be updated over the weekend (March 20 - 21)
 - Back@Home Rehousing Agencies can update the list of barriers, as needed
 - Ask additional questions during first contact for referrals made prior to March 22, 2021.



Reimbursement HFA Portal

Questions? Discussion?