



BACK @ HOME
NORTH CAROLINA

This call will be recorded and provided for later review.



Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



Welcome

Back@Home System + Logistics Call

Agenda July 1, 2021

Back@Home Progress Report

- Housing Stabilization
- Enrollment

Sarah Update

ESG Updates

Eviction Moratorium

211 Updates

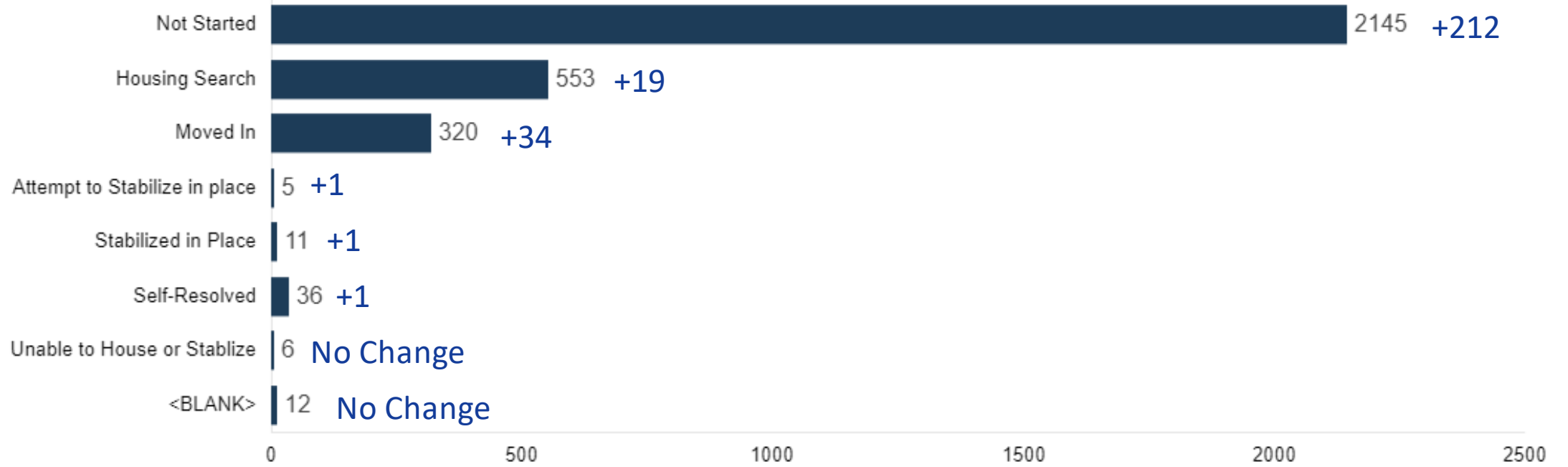
Transfer Policy

Questions/Discussion

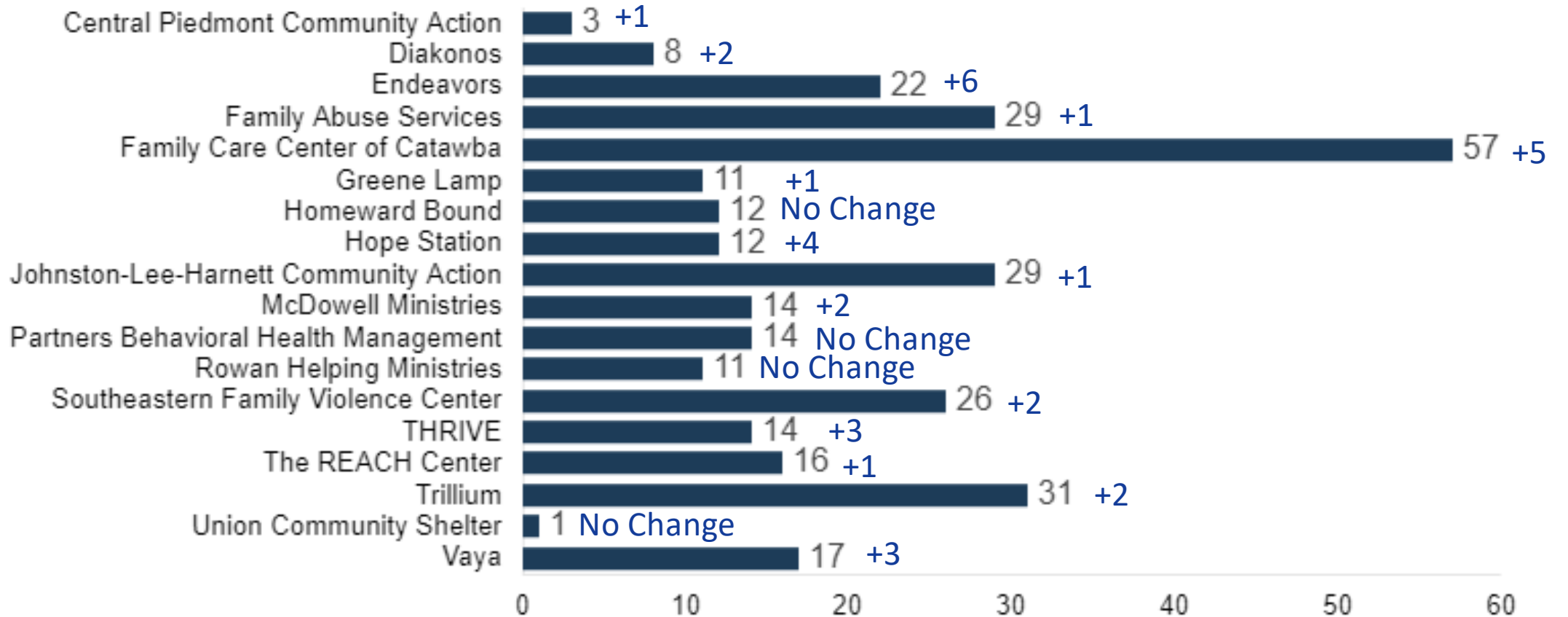


Back@Home Progress Report

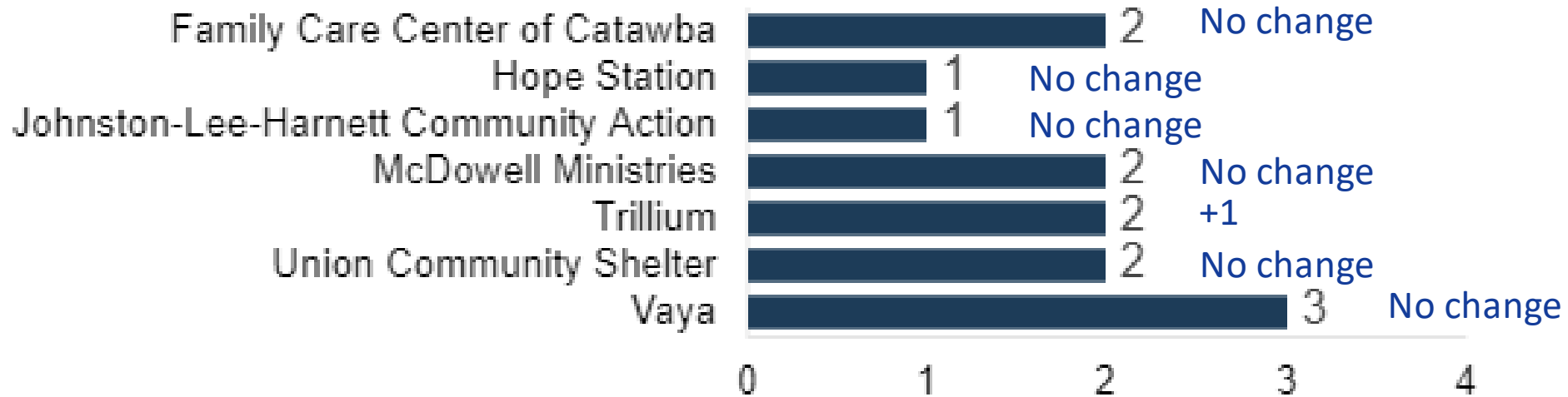
Housing Stabilization Status



Moved-In Households by Rehousing Agency

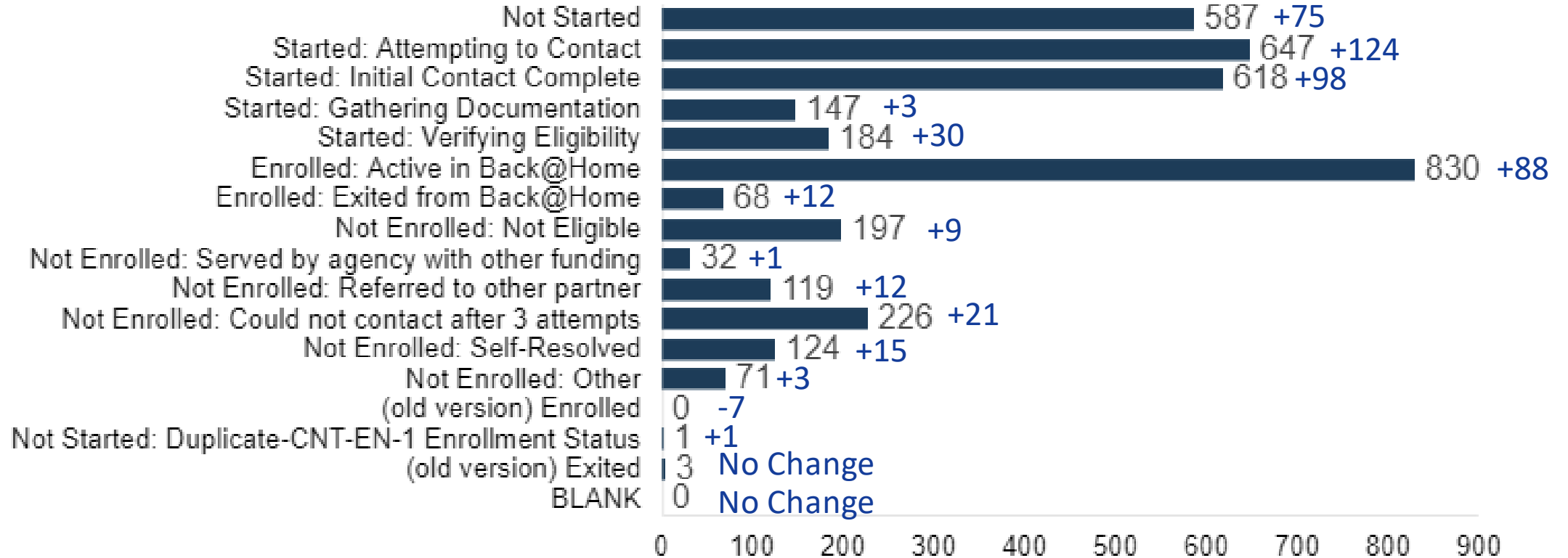


Stabilized in Place Households by Rehousing Agency



Enrollment Progress Report

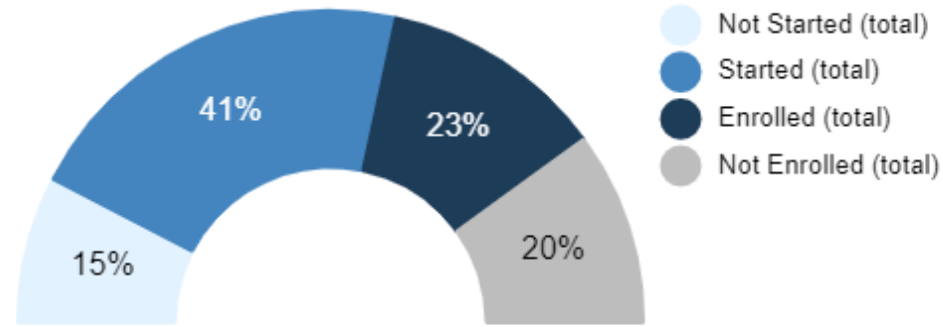
Enrollment Status Detail



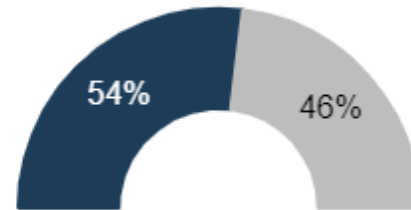
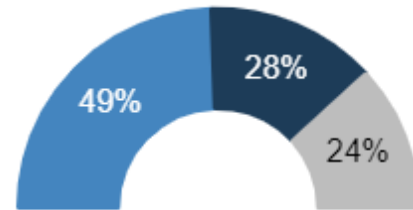
Enrolled: Active in Back@Home **830**

+ 88 HHs enrolled

Overall Enrollment Status



The charts below show overall enrollment status, drilling down from info above to show proportions.



Live Dashboard

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)



Sarah Update

Sarah Update

- Personal Life Update
- Please make sure to email backathome@ncceh.org, not my personal email



ESG Updates

ESG Updates

ESG-CV CAPER information

- Due noon on 7/7

CRF Contracts

- If your agency was awarded, you should have received contract

2021-22 RFA

- RFA to be published next week



Eviction Moratorium

Eviction Moratorium

CDC Eviction Moratorium

- Extended to 7/31/21
- Likely to be the last extension

NC Governor's Eviction Moratorium

- Ended 6/30/21



211 Update

211 Update

- Report out from Ashley



Back@Home assessment: New vs reopen

EN-1 Enrollment Status	Action
Not Started	If application is within 14-day contact window, let applicant know the RA will get to them when they can. If beyond the 14 days, contact the RA via the client update form to ensure they reach out to client.
Started: Attempting to Contact Initial Contact Complete Verifying Eligibility Gathering Documentation	Verify client contact information and send RA client update form, if needed.
Enrolled: Active in Back@Home	Client is currently enrolled, and case should be active. Use RA client update form for any updates/contact attempts that RA should be notified of.
Enrolled: Exited from Back@Home	Client has been exited. In some cases, households may be eligible for additional assistance. Conduct new assessment and RA will evaluate whether they are eligible to be served again.
Not Enrolled: Could not contact after 3 attempts Diverted Not Eligible Referred to other partner Self-Resolved Served by agency with other funding Other	If RF-2 Date Referral Sent from 211 is w/in 90 days, send RA client update form and ask RA to reopen case. If RF-2 Date Referral Sent from 211 is past 90 days, complete a new assessment with client.



Transfer Policy

Transfer Policy Reminder

Please email backathome@ncceh.org to request transfer

NCCEH staff will ask

- Have pros/cons of move been discussed with client?
- Is client aware that it may take up to two weeks for new agency to reach out to client depending on their caseload?
- Have you incurred any expenses for client that you will submit a requisition for?
- Have you completed any documentation on client and if so, have you attached it to the left of the row on the Smartsheet client list?

Cannot transfer clients to counties outside of Back@Home

- Will need to go through CE process in that county



Questions? Discussion?