



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

NC Balance of State CoC Funding and Performance Subcommittee Meeting Minutes 07.22.2021

Members Present: Jane Earnest, Lori Watts, Talaika Williams

NCCEH Staff Present: Brian Alexander, Andrea Carey

Minutes:

- Brian welcomed members.
- Brian provided an update on HMIS recruitment activities.
 - The last reports received from Regional Lead Alternates was in May.
 - Andrea and Brian have received a few questions in the interim since May asking questions about agencies and HMIS participation.
 - Members agreed to do some assertive outreach to RLAs through phone calls. Brian will send assignments in follow-up to the meeting.
- Andrea demonstrated the draft NC BoS CoC dashboard.
 - The current dashboard needs some work and staff have identified approximately 30 issues that need to be fixed. Issues include:
 - Renaming items on the dashboard for clarity and consistency with how the CoC refers to items.
 - Removing Back@Home as a title.
 - Adding exits to positive destination as a key outcome.
 - Fixing missing data points.
 - Developing tabs for project types.
 - The dashboard provides several points of interest to the CoC
 - Allows users to see data for the full CoC and broken down by region and county.
 - Shows relative size of the homeless population in each region visually.
 - Provides the total number of people served, the number of new entries into the system, and total number of exits from the system.
 - Allows users to select various time periods to analyze data.
 - Allows users to select specific program types to analyze data.
 - Provides data on race, ethnicity, and gender.
 - Demonstrates service usage over time.
 - Provides trending data on subpopulations such as people experiencing chronic homelessness, Veterans experiencing homelessness, and youth experiencing homelessness.
 - Andrea will work with ICA to make updates and hopes to bring back the next iteration of the dashboard to members at next month's meeting.

- Staff will provide the draft dashboard to members to practice after next meeting.
- Members discussed how to use the dashboard going forward.
 - Start using the dashboard with the Steering Committee, being mindful that we are building data literacy and need clear communication for members to understand and use the data.
 - Intentionally roll-out dashboard to Regional Committees for usage.
 - Staff will need to be involved to educate regional leadership on how to use and discuss the dashboard.
 - Funding and Performance Subcommittee will review data at monthly meetings, digging deeply into the information and develop recommendations to take to the Steering Committee for consideration.
- Next month's meeting will be August 26, 2021 at 11 AM.