



Piedmont Regional Committee

Case Conferencing

Date: Wednesday, Jan. 12, 2022

Location: Conference Call/Zoom

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

April Lawson	Family Services of Davidson County
Tiera McDonald	Homes of Hope
Jenny Brinkle	
Kecia Robinson	Salisbury VA
Kristen Mcalhaney	Community Shelter of Union County
Laura Tolbert	
Tamatha Hall	Community Link
Hannah Larios	Family Crisis Council
Meg Montemurro	Community Shelter of Union County
Teresa Robinson	Community Link
Debbie Reed	Crisis Ministry
Donna Phillips	
Cathy Wood-Romero	Community Shelter of Union County
Kristine	Rowan Helping Ministries
Dianne Bruce	Rowan Helping Ministries
Sherry Smith	

PSH Application

Q&A

Agenda

- **Welcome and Introductions:**

- **County Updates**
 - New Events, Meetings, Celebrations, Challenges
 - **Davidson County-** Taskforce meeting scheduled for January 25th. Continuing to monitor and navigate covid cases within the shelters. April shared that they are celebrating 25 years with the agency and are working on plans for a celebration.
 - **Cabarrus County-** Starting classes for intensive outpatient resources in addition to the computer classes they have been hosting.
 - **Rowan County-** Continuing to work with individuals to find resources and meet their goals. Planning for resource outreach.

- **Stanley County-** Working to network with Section 8 and income-based housing to connect individuals that are currently in shelter.
 - **Union County-** Continuing to operate shelter 24/7 365. Coverage over the holidays can be difficult but staff stepped up to the plate. Rental increases are continuing to climb and creating barriers for our clients.
 - **Community Link-** Back@Home program is continuing to do well, preparing to ask for referrals from the surrounding communities.
 - **Veteran Agencies-** HUD has expanded eligibility criteria for veterans and makes it possible to reach those in need. Searching for housing stock for veterans will continue in this new year.
- **Point in Time Count**
 - Roles for Balance of State: ES, TH, RRH, PSH Program Staff
 - Confirm point of contact with NCCEH when they reach out this fall
 - Ensure information is ready and available for clients served on 1/26/2022
 - HMIS
 - Counting Us App>> first training Dec. 8th
 - Respond to NCCEH with program, funding, bed/unit and capacity information in January/February
 - NCCEH Staff
 - Assigned agencies to support for non-HMIS and HMIS counts
 - Designed and delivering training for different counts
 - Unsheltered Access trainings and materials can help communities prep: <https://www.ncceh.org/bos/coordinatedentry/>
 - For ALL
 - Go to www.ncceh.org/datacenter/pointintimehowto/
 - For Unsheltered Access Coordinators and CE Leads
 - Go to ncceh.org/bos/coordinatedentry > Unsheltered Access
 - Planning tools like Unsheltered CE Planning Worksheet
 - Data Collection tools for First Contact and Additional Contacts
 - Community Gift Card
 - Digital gift card to support your Unsheltered Access and PIT preparations this year. This is a pilot program by the Balance of State to see if dedicated financial support is beneficial to a more accurate unsheltered count.
 - This \$100 Gift Card to Walmart should be used to support unsheltered access to CE and the PIT count specifically.
 - Here are some ideas: Socks, gloves, warm clothing, Hygiene Kits, Convenient food like granola bars, Water bottles, Printed materials about CE Access Points and seasonal shelter, Weather-related supplies, small dollar gift cards for widely available food.
- **Steering Committee Information**
 - BOS Dashboard Outcomes
 - System Summary, Street Outreach. Emergency shelter and Transitional Housing, Permanent Housing Projects, Homeless Prevention etc.
 - Permanent Housing Exits
 - Move-In Dates

- Community Questions
 - Where does the system need to put its efforts based on data?
 - Move On Strategies?
 - Partnerships with PHA's or support after PSH?
 - Regional Committee Leadership Selections
 - Confirmed and submitted
 - Approval of 2022 At-Large Steering Committee Members
 - Racial Equity Subcommittee
 - 2 event series held in October and November with over 70 in attendance with each session
 - Membership and recruitment FAQ <https://www.ncceh.org/files/11696/>
 - If interested in participating email laurel.mcnamee@ncceh.org
 - Equity Initiative Cohort
 - Focus on improving CE systems and decrease racial disparities and prioritization
 - Lived Expertise Advisory Council (formerly Consumer Advisory Council)
 - Current meetings focused on building a foundation of understanding and relationships, as well as a knowledge base for working in the context of the CoC
 - LEAC co-chairs are working with BOS staff and other CoC's nationally to work on improving ways we can incorporate and integrate People with Lived Experience more fully into strategy and decision making at the CoC level.
- **Veteran Referrals**
 - Veterans can immediately be referred for services
 - Salisbury- Rowan VAMC
 - Volunteers of America
 - Homeless Veterans Re-Integration Program
- **Emergency Housing Vouchers**
 - Balance of State Priorities
 - Households are ready to Move On with long-term rental assistance but less intensive case management.
 - Permanent Supportive Housing (PSH) and Rapid Rehousing (Region 7) clients are both eligible for Move On.
 - Households with highest length of unsheltered homelessness and where documentation for PSH (Chronic homelessness and/or disability) is not able to be obtained.
 - Families and/or individuals on current regional Coordinated Entry (CE) by-name list (BNL) who need long-term rental assistance.
 - Office of Indian Affairs
 - Openings to Davidson, Rowan, and Union Counties
 - More information to come on this.
- **Roles and Expectations**
 - CE Lead
 - Main point of contact for the PHA

- Partner with PSH & RRH providers to facilitate moving on referrals
 - Filter BNL for priority 2 & 3 during case conferencing
 - Complete all EHV referral forms and to send to PHA
 - Identify a provider point of contact for each household
 - PSH Provider with Move On clients
 - Discuss moving on with household
 - Discuss moving on with landlord (if transitioning in place)
 - Complete moving on referral and send to CE Lead
 - Support household through application, briefing, housing search, and leasing process
- Provider Point of Contact for EHV household
 - Attend Case Conferencing
 - Provide updates to CE Lead
 - Support household through search, and leasing process
- PHA
 - Accept referrals from CE Lead
 - Comply with all HUD standards
 - Conduct Briefing for voucher households
 - Support households in housing search process
 - Complete HQS
 - Enter Housing Assistance Payment (HAP) Contract with Landlord
 - May assist with other supportive processes
- EHV Household
 - Complete application
 - Attend briefing
 - Identify housing within 120 days of voucher issuance
 - Complete Request for Tenancy Approval (RFTA) with landlord
 - Work with assigned service provider as needed
- Landlord
 - Accept Voucher
 - Complete Request for Tenancy Approval (RFTA) with household
 - Enter Housing Assistance Payment (HAP) Contract with PHA
- Basic EHV Timeline
 - Referral and Application
 - Briefing
 - Housing Search
 - Request for Tenancy Approval (RFTA)
 - HQS Inspection
 - Housing Assistance Payment (HAP) Agreement
 - Lease Up

*****Chronic Homelessness Definition-** Chronic homelessness has been defined as single individual (or HOH) with a disabling condition who has either: Experienced homelessness for longer than a year, during which time the individual may have lived in shelters safe havens, or a place not meant for human habitation.

[HUD's Definition of Chronic Homelessness](#)- This is the flow chart Teresa shared from HUD during Case Conferencing.

- **Q&A**
 - Reach out to Teresa at TRobinson@communitylinknc.org if you have questions or concerns that were not addressed in today's meeting.

Next Meeting

Our next scheduled meeting is on **January 26th via Webinar**

Join Zoom Meeting

<https://us02web.zoom.us/j/85264915554?pwd=WkNjMSt0SEZPK1cwZ1dFZkhlcUtwdz09>

Meeting ID: 894 8717 3224

Passcode: 556464

Please visit our Region's webpage at <https://www.ncceh.org/bos/region5/> for meeting times, community events and other important community documents.