

NC Balance of State Continuum of Care
Southeast Region Homelessness Committee
Meeting Minutes – February 20, 2019

In Attendance:

Hollie Oxendine	- Southeastern Family Violence Center
Jordyn Roark	- Southeastern Family Violence Center/B@H
Gina Hunt	- Southeastern Family Violence Center/B@H
Clementine Thompson-McCormick	- Lumberton Christian Care
Cynthia Quintero	- Robeson Community College
Latasha McNair	- Eastpointe
Jill Sampson	- Bladen County Department of Social Services
Rosemarie Glenn	- MyRefuge
Andrew Collier	- Executive Director, Robeson Church & Community Center
Alexis Ellis	- MSW Intern @UNCP, Robeson Church & Community Center

1. Meeting called to order at 11:02 a.m. with Hollie Oxendine and Jordyn Roark facilitating in Ms. Emily's absence.
2. Introduction of Committee (those in attendance)
 - a. New persons introduced: Gina Hunt with the Back @ Home program and Alexis Ellis, an intern with UNCP MSW program working with Robeson Church and Community Center.
3. Review and Approval of Regional Minutes from January 16, 2019
 - a. H. Oxendine asked the committee to review minutes, J. Roark motion to approve, H. Oxendine second, all approved.
4. 2019 COC Competition
 - a. Information available in the Steering Committee Short Summary
 - b. Letter of intent due March 14. Emily Locklear will help if anyone wants to apply. Robeson County Church and Community Center and Lumberton Christian Care Center are considering applying.
 - c. New applicant webinar link located in the Short Summary. Date listed as February 28th at 10 a.m.; interested agencies should watch the webinar and then ask Emily Locklear for help if needed.
5. ESG Grant 2019
 - a. Kim Crawford (Regional Lead) will be at the next meeting on March 20 at Lumberton Christian Care Center. She will provide information about the grant and the monitoring meetings.
6. Funding Lead
 - a. We need a Funding Lead.
 - b. Each agency can have only 1 Leadership position. SFVC already receives funds, so not able to fill this position. If you are interested in filling the role for Funding Lead, ask Emily Locklear for help.

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7. PIT Count

a. Need to Change

- i. Make sure everyone knows about the 7 day extension to do assessment. Some had the opportunity to do 2-3 more assessments because of the extension.
- ii. Start @ August meeting to identify lead positions and locations
- iii. Start earlier in day to beat the cold and to talk to homeless before “hunker down” for the night.
- iv. Thank you cards should be signed @ March meeting to send to hosts for gratitude
- v. Paper Assessment preferred over app. Too many technology glitches and app takes away from the human connection. Found that too many were “spooked” by entering information into tablet or phone.
- vi. Need to clarify role for each agency. New responsibilities and roles need to be identified early.
- vii. Better communication with other agencies/resources to get help/volunteers. Example: UNCP MSW program would have been a good resource to help.
- viii. Find a way to identify chronic homeless for additional resources.

b. Did Well

- i. Care Kits had good content thanks to RCC Students. SFVC has good resources to pack extra kits.
- ii. Food and Bag Lunches were great
- iii. Flyers were positioned in major sites/areas
- iv. Additional resources (pamphlet) provided to police and at convenience stores where homeless frequent.

8. Coordinated Assessment

- a. New Year, new start. JR and HO will be cleaning up files VI-SPDAT
- b. Need to make sure contact with individual to do the prevention and diversion screening. The VI-SPDAT is done 14 days later and sent to the rapid rehousing case manager
- c. Coalition has webinars for training to start. SFVC can provide additional training if needed
- d. Chronic Homeless persons need resources.
- e. ROI (Release of Information) needs to be updated and add additional agencies
- f. Agency doing the PND and VI-SPDAT is responsible to check and contact persons; however this information is available cross agency. Check to see if the person has been served.

9. Back@Home North Carolina

- a. New Staff Member, Gina Hunt is a case manager that will help with the 6 month sustainability program.
- b. Program still in phase 2: Open to anyone experiencing homelessness, displaced as a result of the storm. Can help previous renters or homeowners.
- c. 211 referral system more intensive; not a short phone call. Be sure to use Back @ Home prompt. J. Roark reviewed with the committee the services B@H provides. The program is scheduled to operate through January 2020.

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10. Hurricane Florence Resources

- a. Endeavors (Fayetteville) is currently providing disaster case management to include homeowner repairs, FEMA appeals. Serving Robeson County.
- b. A. Collier questioned the referral process—directly to Endeavors or to long term recovery group? J. Roark will follow up with A. Collier.
- c. United Way Hope 4 Home is gearing down with furniture assistance and will officially close in March.
- d. Robeson Church & Community Center has disaster case workers and referrals to Designing Station for furniture. There is a \$250 application fee with Designing Station.
- e. Bladen County has a long term recovery group. Their disaster center is located behind Bladen County Courthouse and can provide clothing, food, and cleaning supplies for Bladen County residents.

11. Announcements

- a. J. Roark's last meeting with COC—she has a new job with Schoolhouse Connection. JR's position as Back@Home housing navigator (full time) is open. Email your resume to Emily for B@H.
- b. Rose Glenn: My Refuge stopped serving supper on Saturdays—Lunch only on Sat/Sun. Tues-Fri supper continued.
- c. Latasha McNair: Shelter Plus is sponsoring a spring outreach on March 22 from 9am – 12 noon at DSS of Lumberton. This is a Chronic Homeless Outreach event where they will provide screenings, VI-SPDAT, and give aways. Churches and other providers are welcome to provide resources and set up tables (1st come; 1st served). An email will be sent out for reminder/flyer.
- d. Clementine Thompson-McCormick: Lumberton Christian Care Center will have its 3rd Annual Soup Bowl. Tickets at the door: \$15 for Bowl, Soup, and Dessert. \$10 for soup & dessert. Location: LCCC from 11 a.m. – 2 p.m. on February 24, 2019
- e. Andrew Collier: Robeson County Church & Community Center will partner with UNC Chapel Hill for a Community Health Outreach event on March 13 from 9 a.m. – 6 p.m. A. Collier will send a flyer to Emily to disseminate. Health screenings, consulting for chronic disease management, STDs, and Diabetes will be available.

12. Adjournment: 11:45 a.m.

Next meeting scheduled for March 20 @ 11:00 am at Lumberton Christian Care Center.