

HMIS@NCCEH System Updates

August 2022



NC COALITION to
HOMELESSNESS end

Agenda

August 2022

System Updates

- BusinessObjects
- Annual Privacy Training
- HUD Reporting Season

Training and resources

- Monthly training opportunity
- ZenGuide Knowledge Base

What's Next

Questions/Concerns?



NCCEH

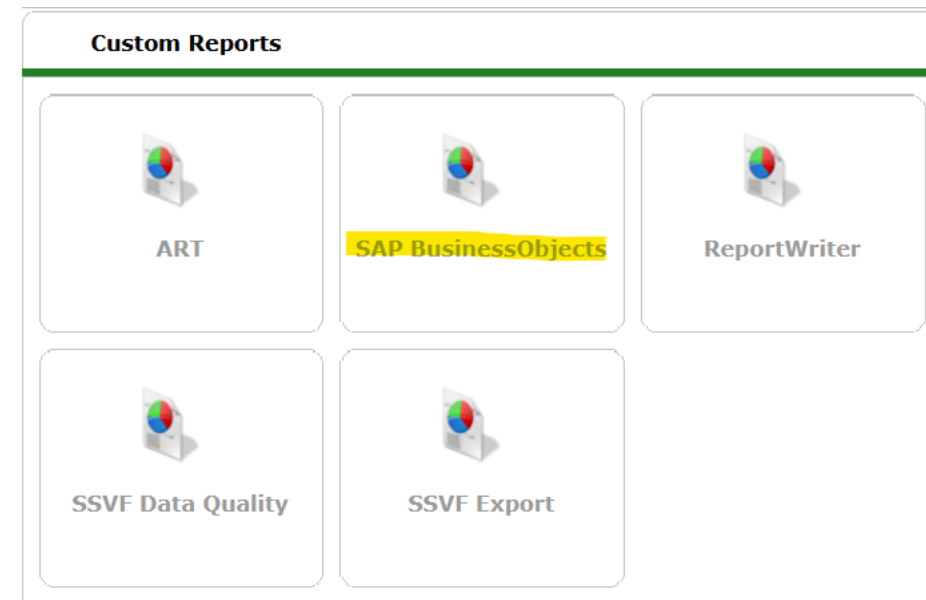


System Updates

HMIS Update: ART is going to disappear!

Get ready for change!

- ART is being replaced by BusinessObjects in our ServicePoint HMIS
 - ART will disappear **Thursday, August 11th**
- BusinessObjects is live!
 - Pull reports here
 - Our [BusinessObjects Report Guide](#) shows you which report to pull for different purposes
 - Have you tried it?



BusinessObjects

1) When scheduling or viewing a report,, there are now two Excel options for downloading. **Always use Excel- Reports!**

- *Excel- Data* pulls raw data, including client personal identifying information. Not only will the report not be in a readable format, it will download sensitive information you do not need.

2) You can now save folders as favorites

3) Prompts have a new look, though function the same.



Annual Privacy Training

What

- Required by HUD and our HMIS@NCCEH Operating Policies and Procedures
- Review Training video, Pass Quiz (100% correct), Sign User Agreement
- Licenses are Inactivated and deleted if not completed

Who

- Required for users issued a license prior to August 1, 2022
- Agency Admins are responsible for getting users through training on time

When

- Month of September annually



Annual Privacy Training Expectations

Agency Admin Expectations:

- Notify NCCEH of anyone who is no a user or on-leave
- Follow up with users for LMS logins
- Check-in and monitor users progress

All User Expectations:

- Users should check they received LMS log-in or notify NCCEH within the week
- User should complete training early

After the training deadline, AA or user will need to notify helpdesk to confirm when they have met the requirement

Learning Management System (LMS)

- Bookmark: <https://www.icatraining.org/>
- Allows better tracking for new user and annual requirements
- Specialized ICA team for producing trainings
- Will launch new user trainings later in 2022

- **Annual Privacy Training**
- Deadline September 30th

English (United States) (en_us) ▾



USERNAME / EMAIL

PASSWORD

Remember username

Log in

[Forgotten your username or password?](#)



HUD Reporting Season

LSA – Longitudinal System Analysis

AHAR – Annual Homelessness
Assessment Report

SPM – System Performance
Measures

HIC – Housing Inventory Count

PIT – Point in Time Count



NCCEH

HUD Reporting Season

Upcoming Corrections for Longitudinal System Analysis (LSA) & System Performance Measures (SPMs)

- Spot checks starting now
- Essential corrections start in September
- Continue until complete

Don't wait for a big list - The CoC-APR and ESG-CAPER can help catch most errors!

- Relationship to Head of Household
- Client Location
- Annual Assessments
- Housing Move-In Dates (RRH, PSH only)
- Date of Engagement (SO only)
- Exit Destination



Training and Resources

Monthly Training Opportunity

Upcoming Trainings

- Wednesday, August 24th, 10-11: BusinessObjects Reporting
- Tuesday, September 27th, 10-11 am: When Clients Decline Consent

Materials Posted

- Data Center's News Archive: ncceh.org/hmis/news



ZenGuide Knowledge Base

Your first stop for answers

51 Articles and counting!

We use your search results to
develop new articles

Replacing the “Other Resources”
section of NCCEH Data Center
website

Bookmark it!

<https://ncceh.zendesk.com/hc>





What's Next?

What's Next Calendar

Due	Event Name
August 24 th	<u>Training for BusinessObjects Reporting</u>
September 13 th	HMIS System Updates
September 27 th	<u>Training for When Clients Decline Consent</u>
October 1 st	New Federal Fiscal Year
October 11 th	<u>Agency Admin System Updates meeting</u>
October 20 th	<u>Training for HUD Reporting</u>

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Questions?

Let's Troubleshoot!