

North Carolina Balance of State Continuum of Care

Steering Committee Meeting
June 6, 2023
10:30 AM



NCCEH

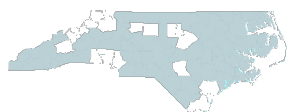
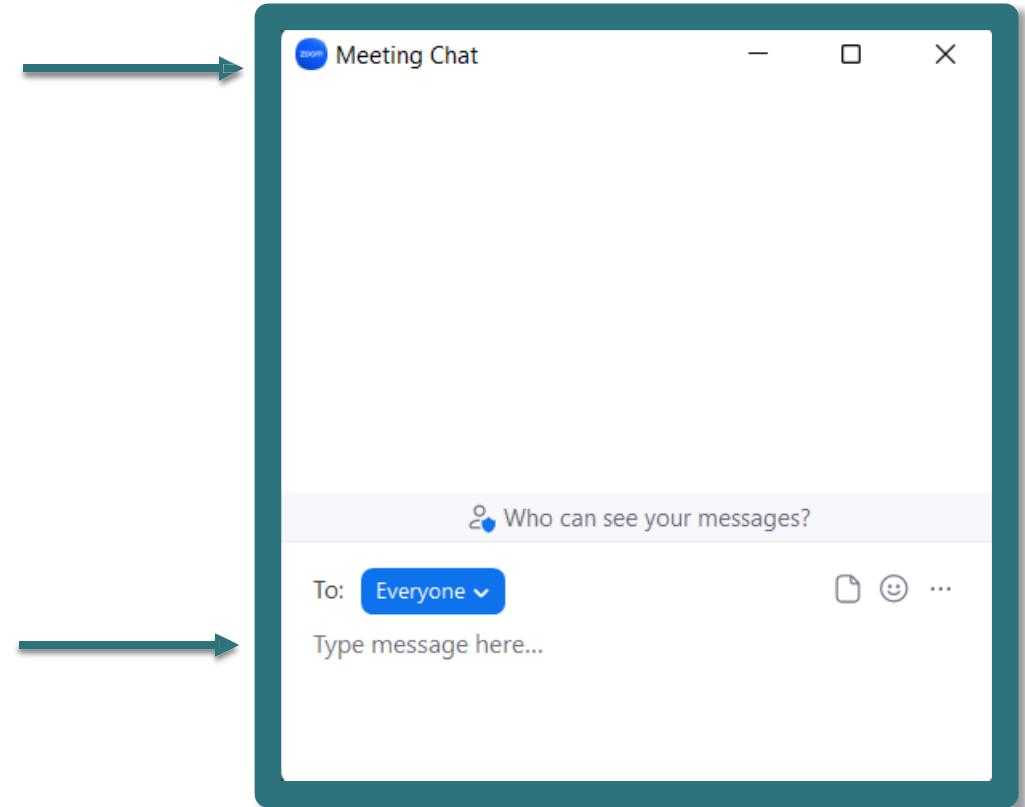
Welcome

Reminders:

Your line is muted.

We will unmute the line during Q&A pauses.

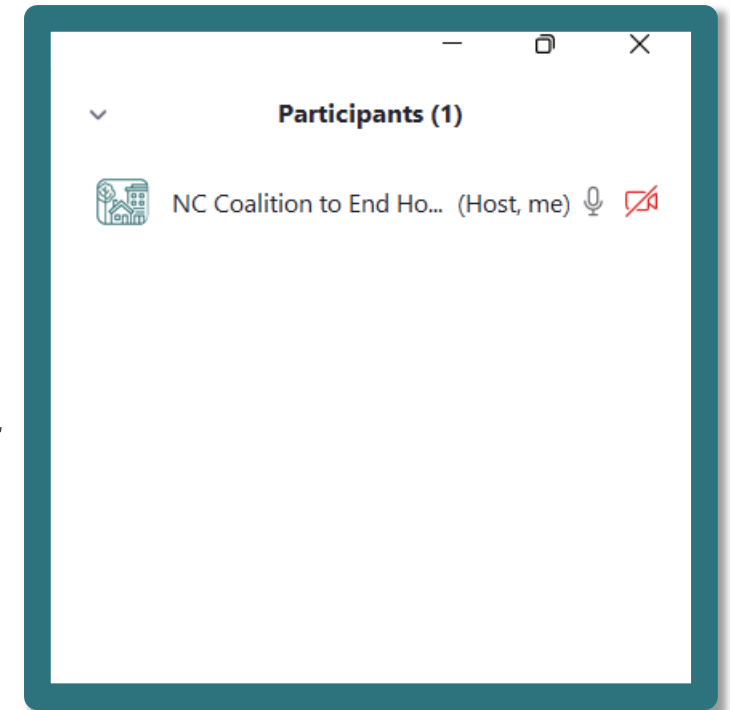
The chat box is available to use anytime.



Roll Call

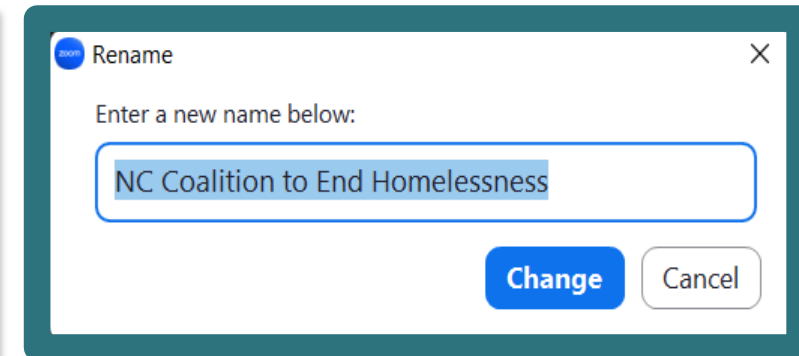
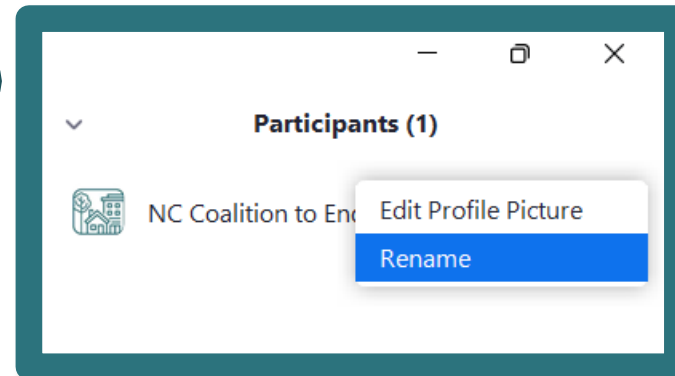
- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.

1



How to change your screen name:

2

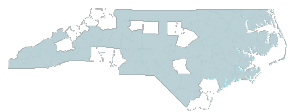




Agenda

Agenda

- Consent Agenda
- FY2023 HUD CoC Program Competition updates
- CY2024 Emergency Solutions Grant Program Competition updates
- Unsheltered Access Coordinator update
- Emergency Shelter Technical Assistance update
- 2023 PIT/HIC Overview
- Upcoming meetings and reminders



Review & approve consent agenda

Consent agenda:

<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as a part of the Board Packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?





FY2023 CoC Program Competition

FY2023 CoC Program Competition: Project Application Information

New Project Applicant Webinar recording and slides posted.

<https://www.ncceh.org/bos/currentcocapplication/>

New Project: [Intent to Apply Form](#)

Mandatory for new projects

Accepted on a rolling basis, non-binding

Deadline is 2 weeks after the release of the Notice of Funding Opportunity (NOFO)



FY2023 CoC Program Competition: Project Application Information

Renewal Projects: Pre-Competition Scoring and Standard Review is underway

- Projects that met all standards have been informed and will be certified for 3 years (until the FY2026 Competition unless changes in Policies and Procedures are made).

Projects that did not meet all standards were informed.

- These projects have an opportunity to re-submit documentation addressing unmet standards by 6 PM on June 8th to achieve 3-year certification starting in FY2024 or they can submit all the information again in the FY2024 Pre-Competition Scoring and Standards Review.



FY2023 CoC Program Competition

Upcoming Phases of the Competition

Grant Inventory Worksheet (GIW) – imminent release

Notice of Funding Opportunity (NOFO) – early to mid-summer?





CY2024 ESG Program Competition

The ESG Competition is Underway!

The RFA is being released today, June 06!

NCCEH staff hosted a webinar for Regional Committee members on June 01 to cover process and timeline.

A webinar for all Project Applicants will be on June 22.

- Event details and registration at: <https://www.ncceh.org/events/1616/>

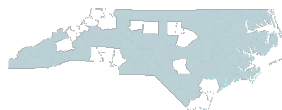
Recorded webinars and competition materials are available at www.ncceh.org/bos/esg

Project Applications are due to NCCEH by 5 PM on 7/12/23.



Total amount available: \$ 2,525,734

NC BoS CoC Region	NC ESG Fair Share	Emergency Services (60% max)	Housing Stability (40% Min)
BoS Region 01	\$126,766	\$76,059	\$50,707
BoS Region 02	\$118,532	\$71,119	\$47,413
BoS Region 03	\$192,152	\$115,291	\$76,861
BoS Region 04	\$169,683	\$101,810	\$67,873
BoS Region 05	\$304,427	\$182,656	\$121,771
BoS Region 06	\$199,659	\$119,795	\$79,864
BoS Region 07	\$366,671	\$220,002	\$146,669
BoS Region 08	\$169,481	\$101,689	\$67,792
BoS Region 09	\$231,348	\$138,809	\$92,539
BoS Region 10	\$236,136	\$141,682	\$94,454
BoS Region 11	\$109,380	\$65,628	\$43,752
BoS Region 12	\$152,211	\$91,327	\$60,884
BoS Region 13	\$149,288	\$89,573	\$59,715



ESG Competition Timeline

Activity	Due Date
NC BoS CoC Instructions Released	Thursday, June 01
RFA released	Tuesday, June 06
NC Balance of State Webinar for all applicants	Thursday, June 22
NC ESG Office RFA webinar	June 13, 15, and 20
Project Apps due to NCCEH	Wednesday, July 12
Project Apps Review	July 13 - 28
Project Review Committee Selection Meeting	Thursday, August 03
Steering Committee Project Application Recommendation Approval	Tuesday, August 08
Appeals Due	Friday, August 11
Steering Committee appeals meeting (tentative)	Tuesday, August 15
Project and Regional Applications Due to NC DHHS	Monday, August 21



Project Applicant Webinar

All interested agencies should attend. The webinar will be recorded and available on the NCCEH website.

Webinar is Thursday, June 22 from 2 – 3:30 PMm.

Website event page: <https://www.ncceh.org/events/1616/>

Login information:

<https://us06web.zoom.us/j/85311572136?pwd=eEtBbG1ySXA4VWVWTEtvR0hxRHJSQT09>

[Meeting ID: 853 1157 2136](https://us06web.zoom.us/j/85311572136?pwd=eEtBbG1ySXA4VWVWTEtvR0hxRHJSQT09)



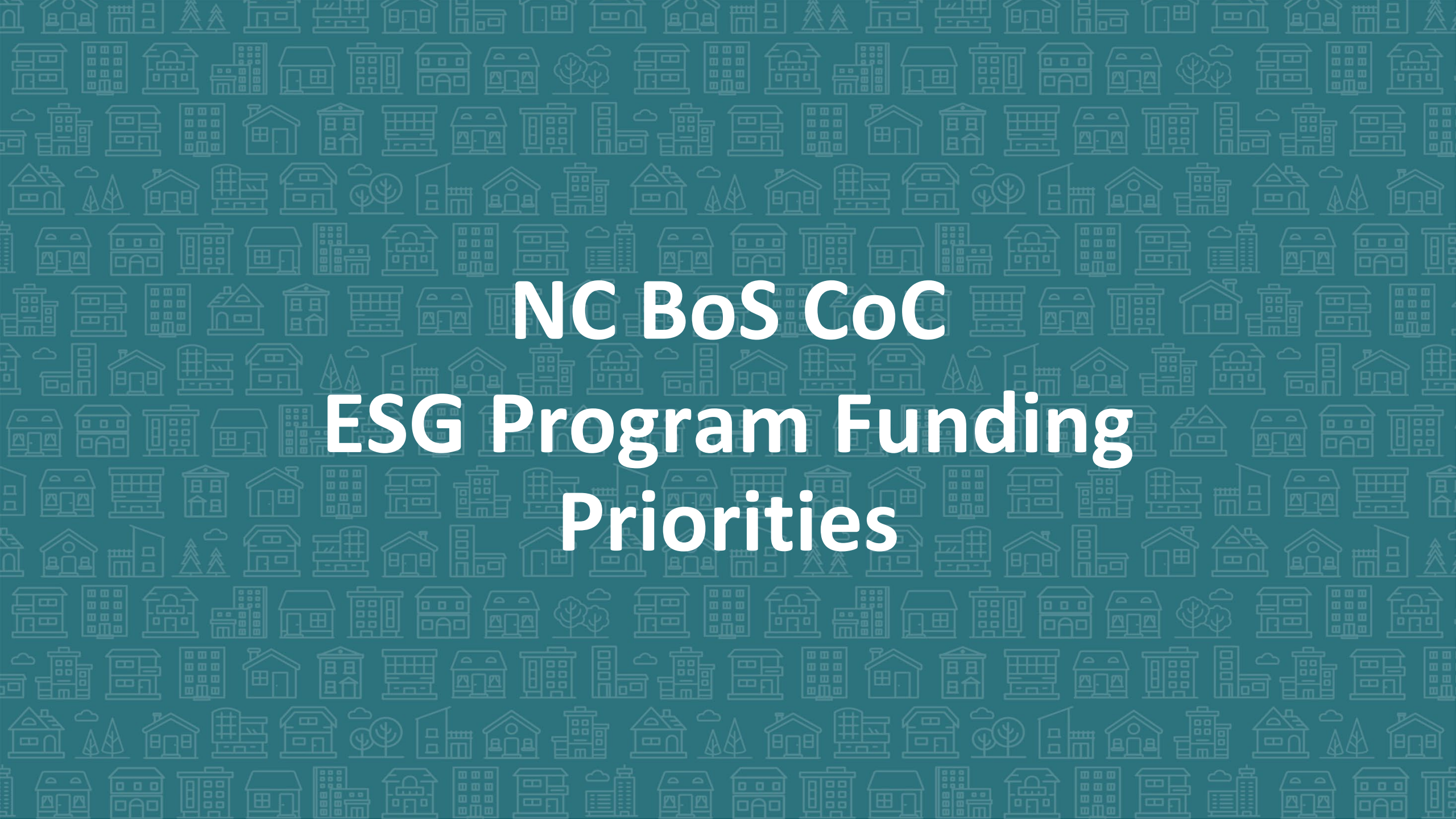
Application deadline is July 12, 2023!

All project applications will need to be submitted through Smartsheet. The link will be provided in the project applicant instructions.

Any applications received after 5 PM on July 12 are not guaranteed review.

Regional Leads must share this deadline with your networks!!





NC BoS CoC
ESG Program Funding
Priorities

Overview of ESG Program Funding Priorities

The ESG Program Funding Priorities document has a clearly stated purpose & sets the following goals:

- Help the CoC target ESG Program funding to specific local needs: *these priorities provide guidance to help make decisions about how to use ESG to improve the homeless & housing system, rather than simply continuing ESG funding for previous grantees.*
- Coordinate goals & ESG Program funding across the whole CoC: *these funding priorities aim to coordinate ESG funding to move the whole CoC toward common goals.*
- Improve ESG-funded programs: *these priorities aim to ensure publicly-funded agencies implement best practices by lowering barriers to entry, incorporating Housing First approaches, & following the CoC's Written Standards. These priorities help grantees & communities take steps toward expanding access to emergency shelter & permanent housing.*
- Improve racial equity & decrease disparities in outcomes throughout the CoC.
- Establish precedent to make funding decisions consistently & fairly across the CoC.



Overview of Funding Priorities

Ensure people experiencing homelessness in the CoC have access to low barrier, housing-focused shelter, rehousing assistance, & supportive services.

Only applicants with the financial capacity to administer public dollars should be funded.

Coordination at the regional level ensures the best results for people experiencing homelessness.

Measuring and improving performance at the agency, regional, & CoC levels is a priority for the CoC. Timely, accurate data collection is imperative to this priority.

The NC BoS CoC is committed to impacting outcome disparities seen across marginalized communities.

The NC BoS CoC is committed to consistency & transparency in decisions regarding funding for the ESG Program.



Overview of CY2024 ESG Funding Priorities

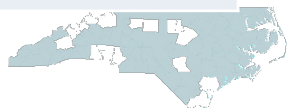
Appendix A includes tables that chart the number of ESG-funded providers in each region, by project type, & the number of counties within the region covered by that project type.

- Identifies regions with coverage needs & prioritizes applicants who can fill them.

Example:

Emergency Shelter and DV Shelter Projects Receiving ESG Funding

Region	# of ES providers	# of Counties covered by ES	# of Counties without access to ES
01	4	7	1 (Madison)



The Funding & Performance Subcommittee recommends CY2024 ESG Funding Priorities.



Each year, the Funding & Performance Subcommittee reviews the Funding Priorities document & recommends an updated document for Steering Committee consideration.



The Funding & Performance Subcommittee did not make significant changes this year. It recommends a draft CY2024 ESG Program Funding Priorities document with 2 additions & minor language changes for clarity.



Changes for CY2024: Persons with lived experience

Previous document included a new Equity Section prioritizing agencies that were:

In compliance with the NC BoS CoC Anti-Discrimination Policy

Committed to advancing racial equity

The Lived Expertise Advisory Council (LEAC) has drafted new questions for the ESG Scorecard focusing on inclusion of persons with lived experience of homelessness (PLE)

Proposed addition to equity section will prioritize agencies that hire & seek feedback from PLE.

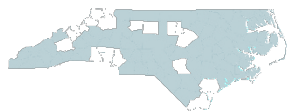


Changes for CY2024: Attendance benchmark

Previous document emphasized “full participation” in the CE system & “regular” attendance at case conferencing meetings.

The FY2023 CoC Program Funding Priorities established an attendance benchmark of 85% at case conferencing meetings annually.

The ESG Program Funding Priorities document was updated to include the same 85% attendance benchmark.



Approval of CY2024 ESG Funding Priorities



Questions?



Motion?





Unsheltered Access Coordination Updates

Unsheltered Access Coordination is essential in all geographic areas of the CoC.

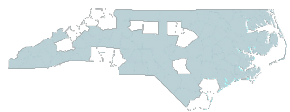
- **Reminder: The region's goal is to ensure all people living unsheltered connect to services!**
 - Build trusting relationships
 - Collect contact information for follow-up
 - Refer to emergency shelter, when possible
 - Assess & refer to coordinated entry
 - Connect to services & permanent housing
- UAC Elected term is May – April
 - Missing UACs from Regions 6 & 8
 - Please submit Regional UAC information through Smartsheet

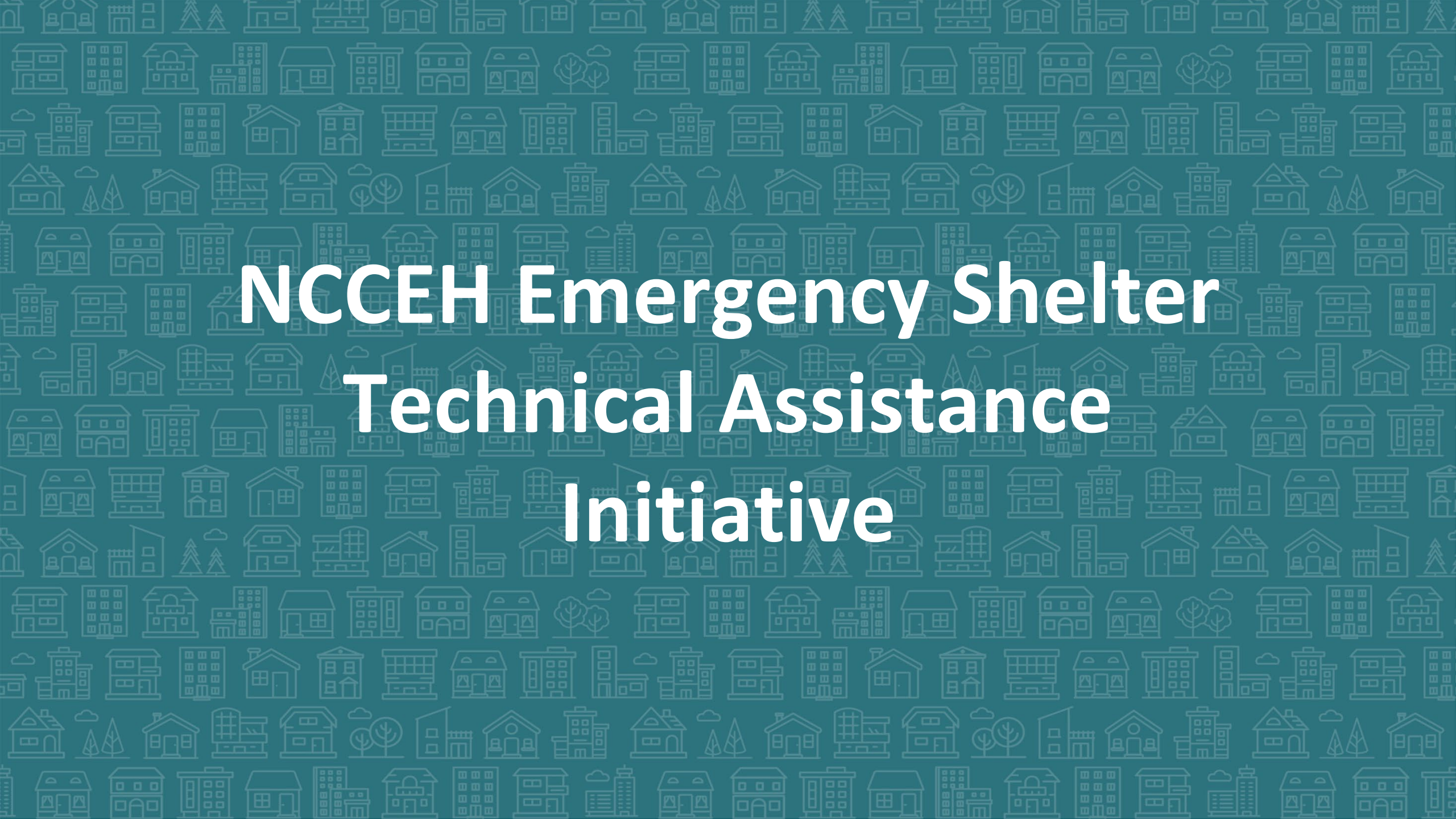


To support regions, the CoC will hold an Unsheltered Access Coordination planning workshop June 15th!

Please join the NC BoS CoC for an in-person workshop training on June 15, 2023, for regional leadership!

- Although the focus of the workshop will be on year-round unsheltered access, we need all regional leadership present to ensure a robust discussion & positive outcome.
- The agenda on June 15 will include:
 - An overview of roles & responsibilities
 - Regional information from 2023 Point-In-Time, Housing Inventory Count, & current By Name List data for persons living unsheltered
 - Breakout groups to create system mapping for each region
 - Breakout groups to deep-dive into county-by-county support for connecting persons living unsheltered to services, shelter, coordinated entry, & permanent housing
 - Report-outs from each region (to learn from our peers!)



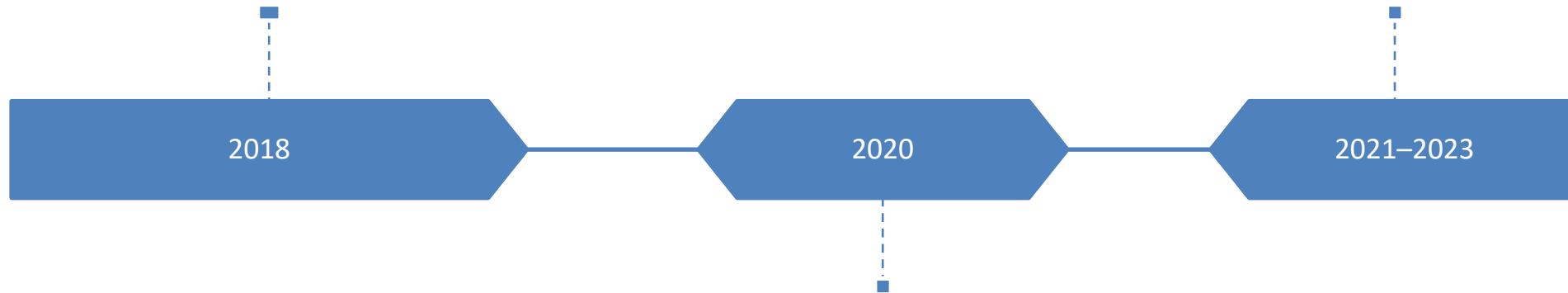


NCCEH Emergency Shelter Technical Assistance Initiative

NCCEH staff have been providing in-depth TA to emergency shelters in the NC BoS .

In 2018, NCCEH began working to address an identified gap in support for emergency shelters to operate in a coordinated system with Housing First principles.

NCCEH launched the Emergency Shelter Technical Assistance Initiative.



In 2020, NCCEH contracted with the National Alliance to End Homelessness (NAEH) to host an Emergency Shelter Learning Collaborative.



ES TA curriculum is informed & relevant.

ES TA curriculum combines national best practices & local priorities.

- Shelters work in cohorts to assess their policies, shelter practices, data entry, & program evaluation practices.
- Shelters focus on lowering barriers to shelter entry & establishing housing-focused practices, in line with the NC BoS CoC Written Standards.



HOUSING FIRST APPROACH



SAFE & APPROPRIATE DIVERSION



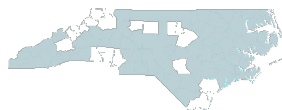
IMMEDIATE & LOW-BARRIER ACCESS



HOUSING-FOCUSED, RAPID EXIT SERVICES



DATA TO MEASURE PERFORMANCE



Impact on services

All shelters completing an ES TA cohort reduced or eliminated at least one barrier to shelter, implemented a more housing-focused practice, & set goals to improve CAPER data!

- 25 emergency & DV shelter programs completed TA between 2020-2023.
- Examples of barriers that were eliminated include:
 - Requiring drug testing for shelter entry
 - Collecting money from shelter clients for continued stay
 - Mandating participation in services (treatment, workshops, etc.)



Three-part listening session held in 2023.

Goal: “To better understand the challenges agencies are experiencing on the ground & refine a curriculum that meets needs to improve housing outcomes for shelter residents.”

- Avg of 6 programs attended each session
- Feedback on 4 questions:
 - In your opinion, what are the biggest challenges your shelter residents are currently facing?
 - What are the main challenges your client-facing staff are experiencing?
 - What do you need to improve your housing outcomes?
 - How can NCCEH support you?



Listening Session Themes

- Lack of affordable housing
- Navigating the existing system
- Staff turnover, training
- Mental health resources
- NIMBYism, lack of support from local leaders
- Principles of good case management
- Aftercare supportive services are essential
- Intentional space for ongoing feedback to NCCEH & collaboration with providers



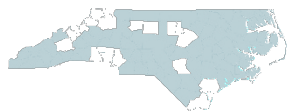
Introducing: Quarterly ES TA Forums

Beginning in Q3, 2023 NCCEH will offer quarterly forums for shelters in the NC BoS CoC with a mix of presentations & interactive discussions.

Forums will include:

- A specific theme (ex. Navigating shared housing)
- A presentation
- Time for discussion & peer sharing

*More information to come this Summer!





2023 Point-In-Time Count

What data do we have today?

Total People Counted Experiencing Homelessness on January 25th, 2023

Data submitted to HUD for entire NC Balance of State CoC

Total Count

Regional Sheltered and Unsheltered Count

Regional Veterans

Methodology

Point-in-Time (by region and county) will be posted at:

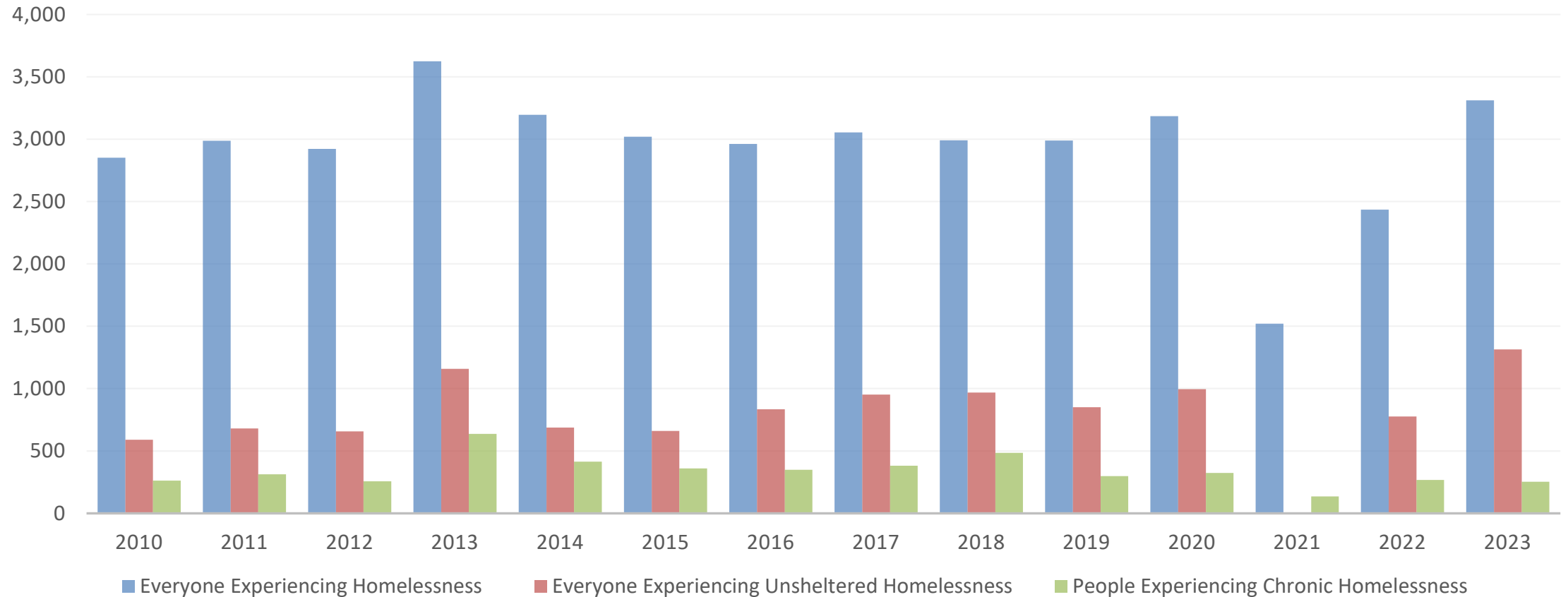
ncceh.org/datacenter/pitdata

Specific requests for data go to the Data Center (hmis@ncceh.org)



What does one day tell us?

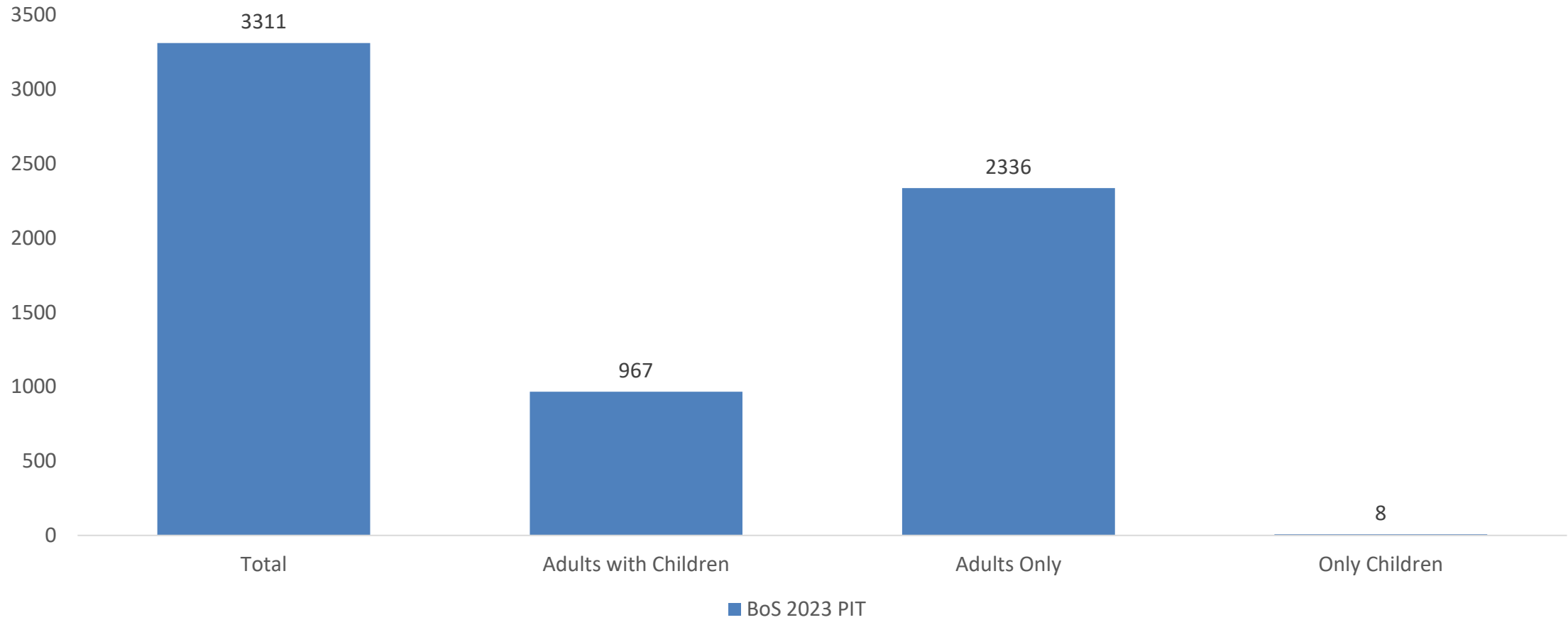
People Counted in PIT, 2010-2023



*Unsheltered data was not collected in 2021 due to the pandemic



2023 Point-in-Time Count

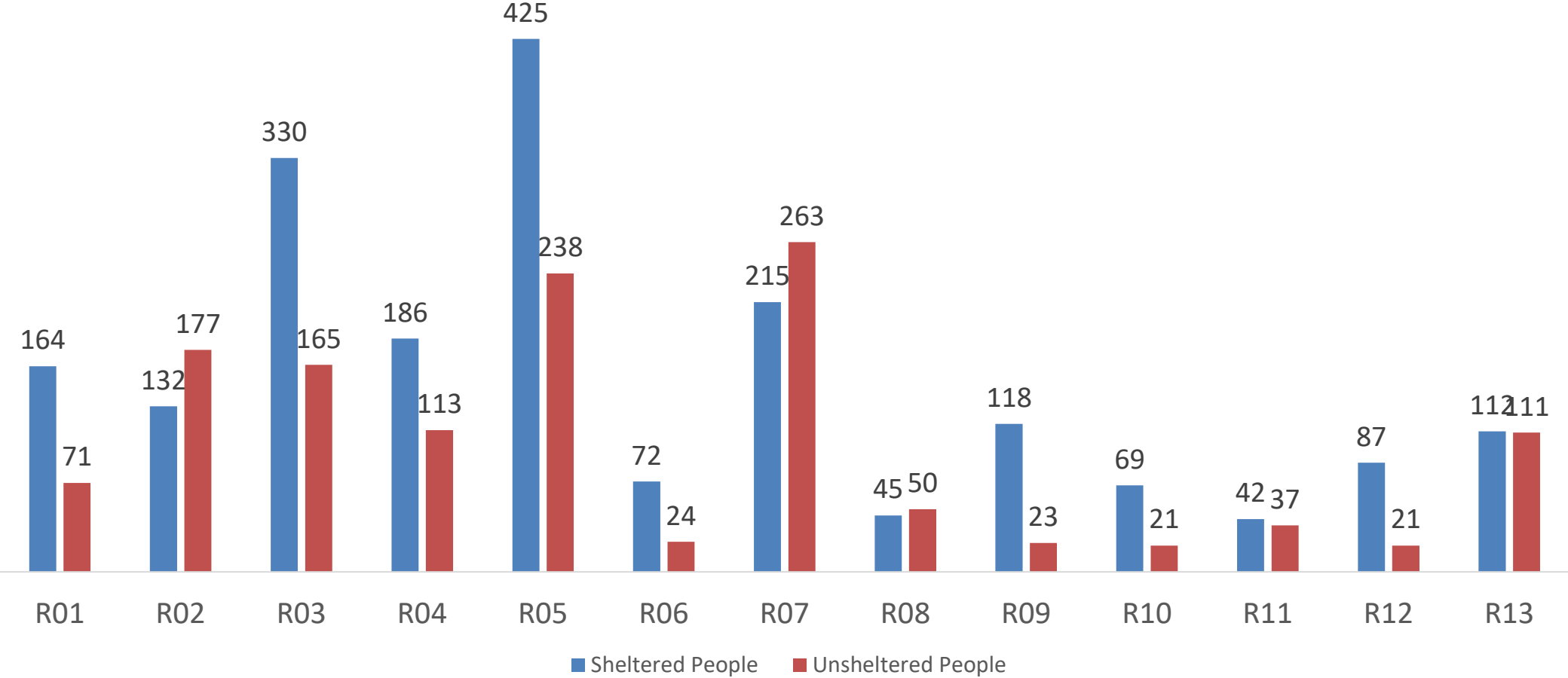


*Unsheltered, ES, & TH



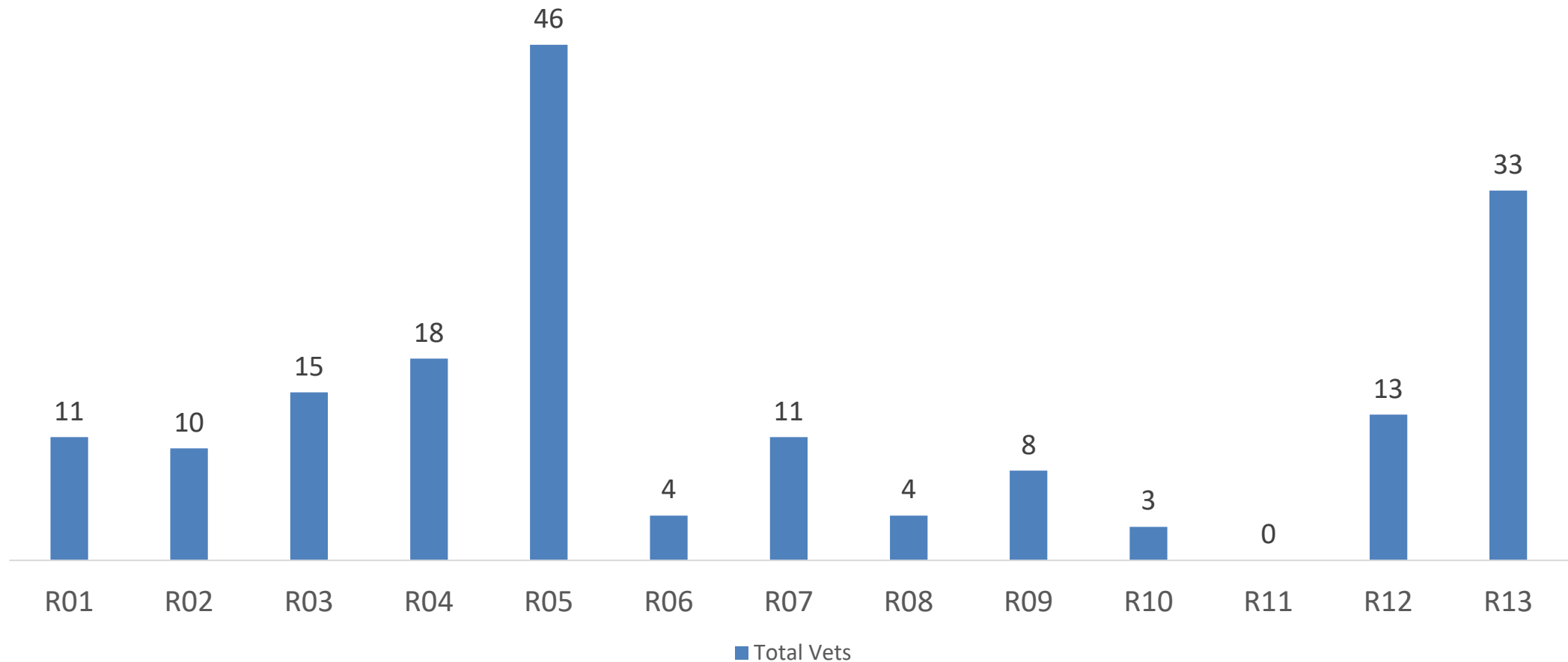
PIT Across the NC Balance of State CoC

Total People Counted by Region 2023



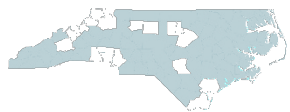
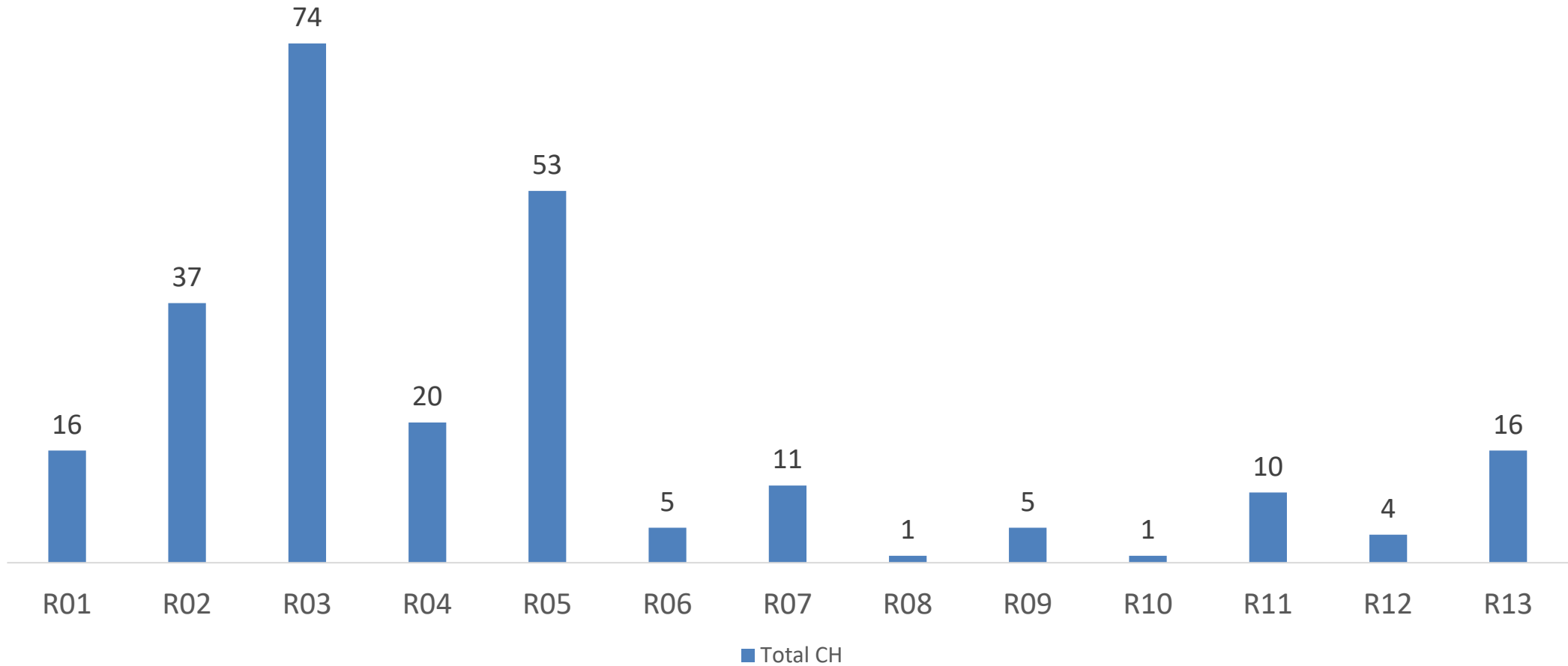
PIT Across NC Balance of State CoC: Sub-populations

Total Veterans Counted by Region 2023



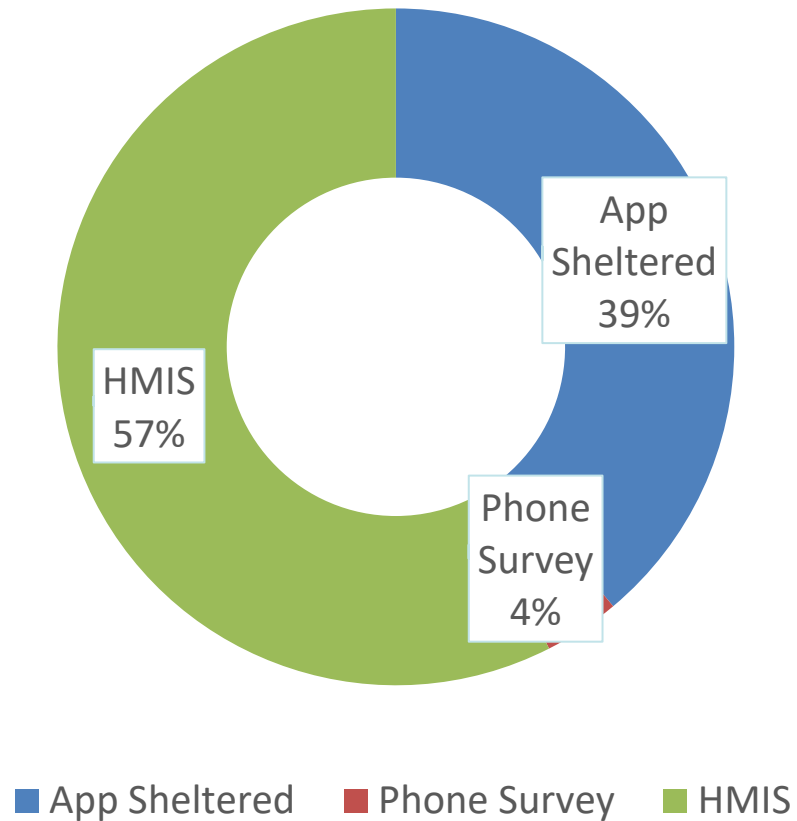
PIT Across NC Balance of State CoC: Sub-populations

Total Experiencing Chronic Homelessness by Region 2021

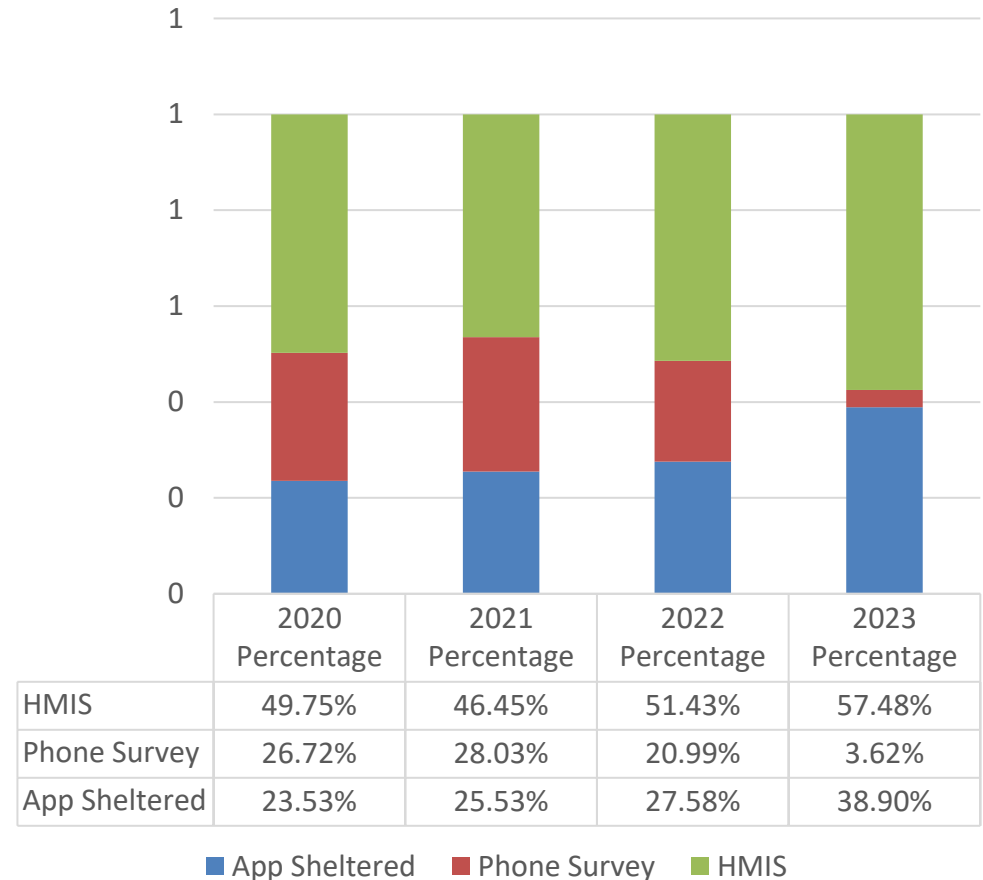


How were people counted?

People Experiencing Sheltered Homelessness



Methodology

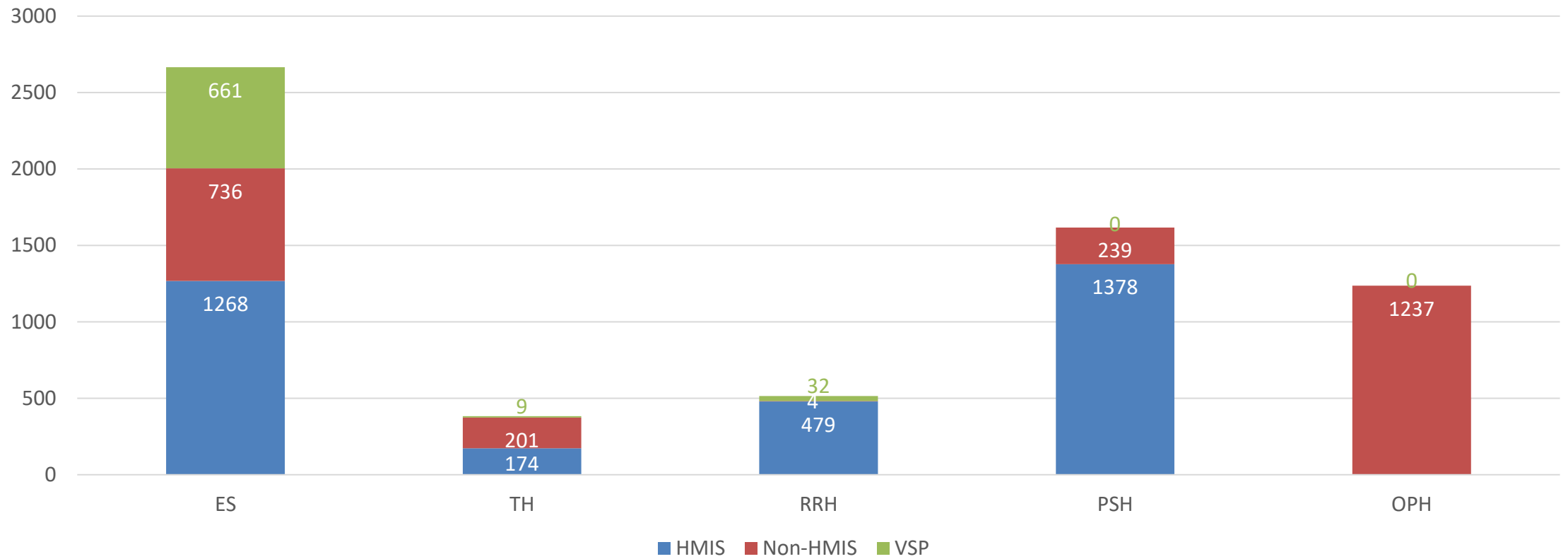




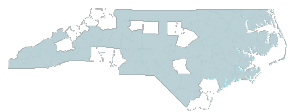
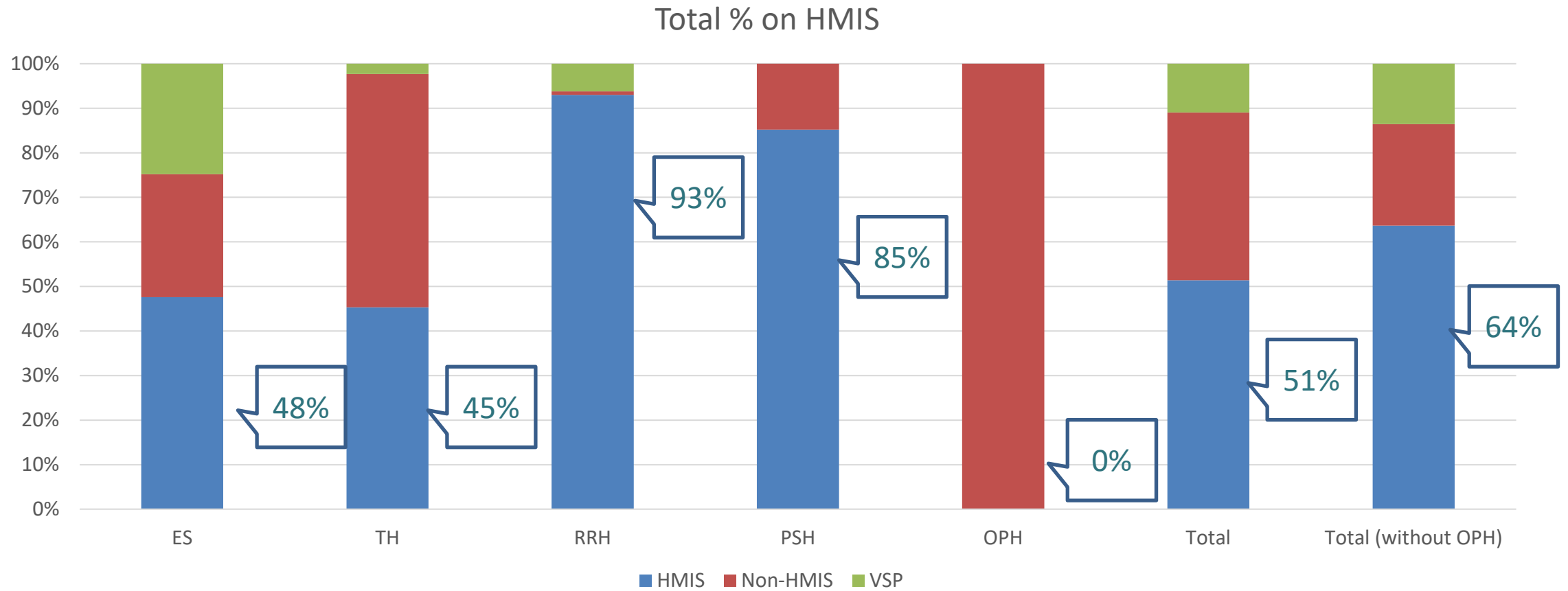
2023 Housing Inventory Count

HMIS Bed Coverage

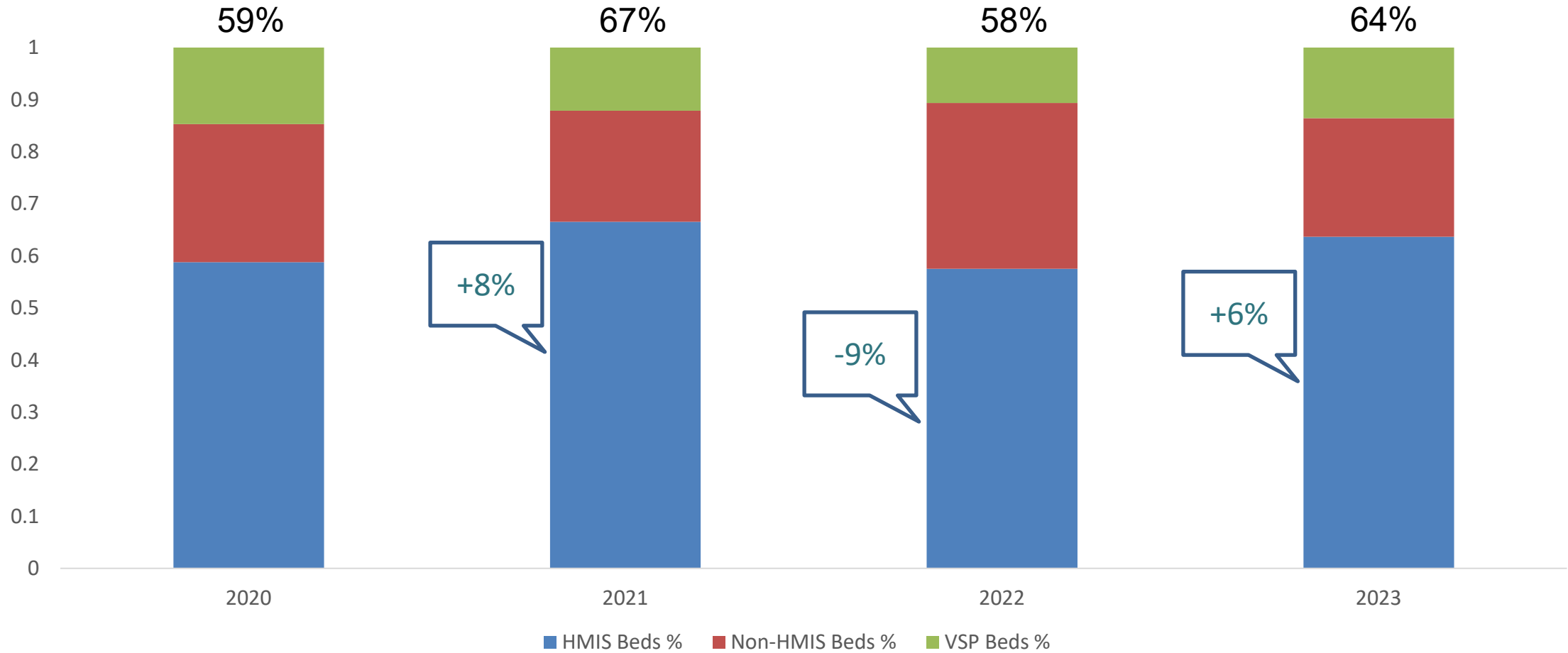
Total Beds



HMIS Bed Coverage

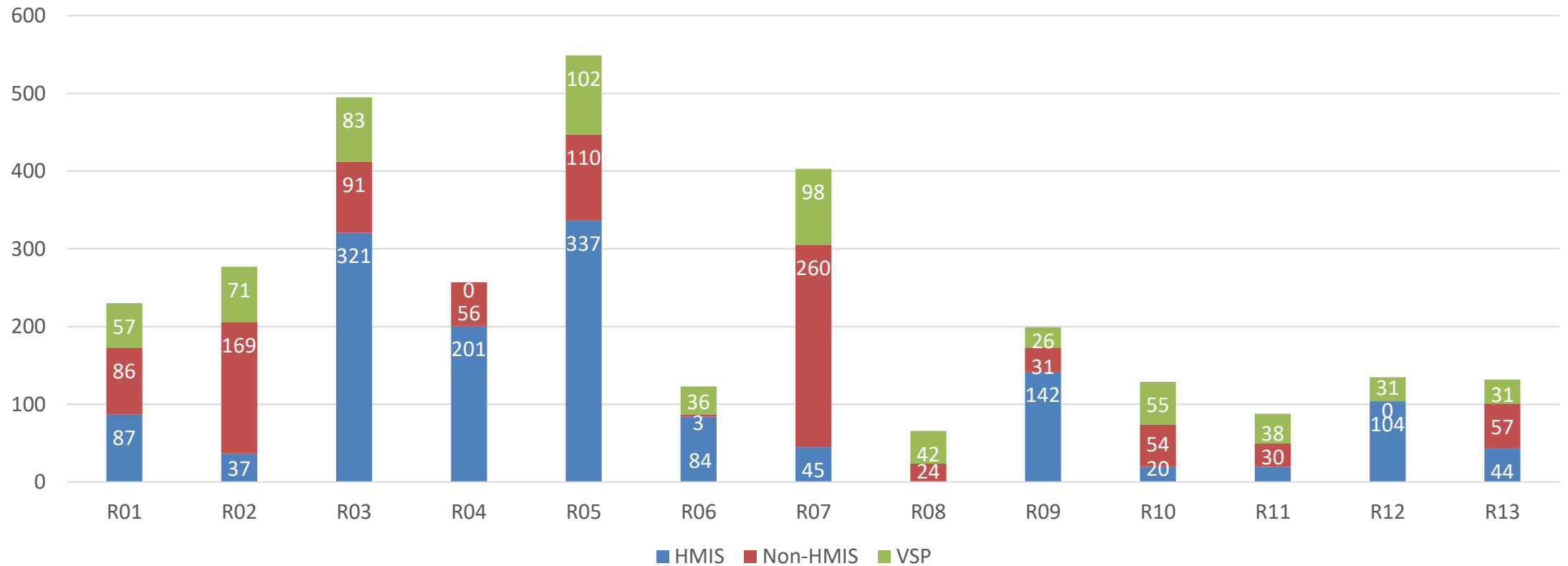


HMIS Bed Coverage – changes since 2020



2023 HIC HMIS Participation by Region

Total # ES & TH Beds



Upcoming meetings & reminders

(Log-in and recording information can be found on agenda)

- **Veteran Subcommittee Meeting:** *Monday, June 5, 2:00 – 4:00 P.M.*
- **Lived Expertise Advisory Council Meeting:** *Friday, June 9, 12:00 – 1:00 P.M.*
- **HMIS System Updates:** *Tuesday, June 13, 10:30 – 11:30 A.M.*
- **NC BoS CoC Unsheltered Access Coordination:** *Thursday, June 15, 10:00 A.M. – 4:00 P.M.*
- **HMIS Training: Data Quality Plan Office Hours,** *Wednesday, June 21, 10:00 – 11:00 A.M.*
- **Racial Equity Subcommittee Meeting,** *Wednesday, June 21, 11:30 A.M. – 12:30 P.M.*
- **Local Leadership Response Sharing Call,** *Wednesday, May 17, 1:00 – 2:00 P.M.*
- **Funding and Performance Subcommittee,** *Thursday, June 22, 11:00 A.M. – 12:00 P.M.*
- **ESG Competition Webinar: All Project Applicants,** *Thursday, June 22, 2:00 – 3:30 P.M.*
- **Coordinated Entry Council Meeting,** *Monday, June 26, 10:00 – 11:30 A.M.*



Next Meeting

Tuesday, July 11th at 10:30 A.M.

**moved back 1 week due to July 4th holiday*

Reach out to us: (919) 755-4393

bos@ncceh.org

