

North Carolina Balance of State Continuum of Care

Steering Committee Meeting
November 7, 2023
10:30 AM



NCCEH

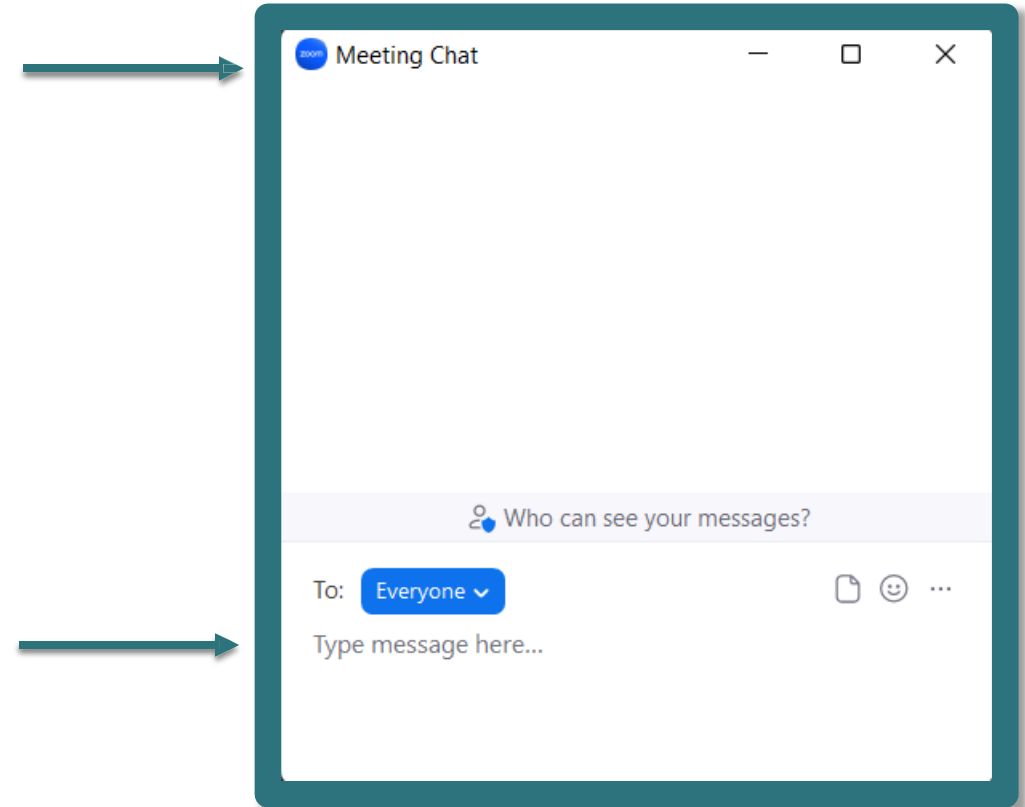
Welcome

Reminders:

Your line is muted.

We will unmute the line during Q&A pauses.

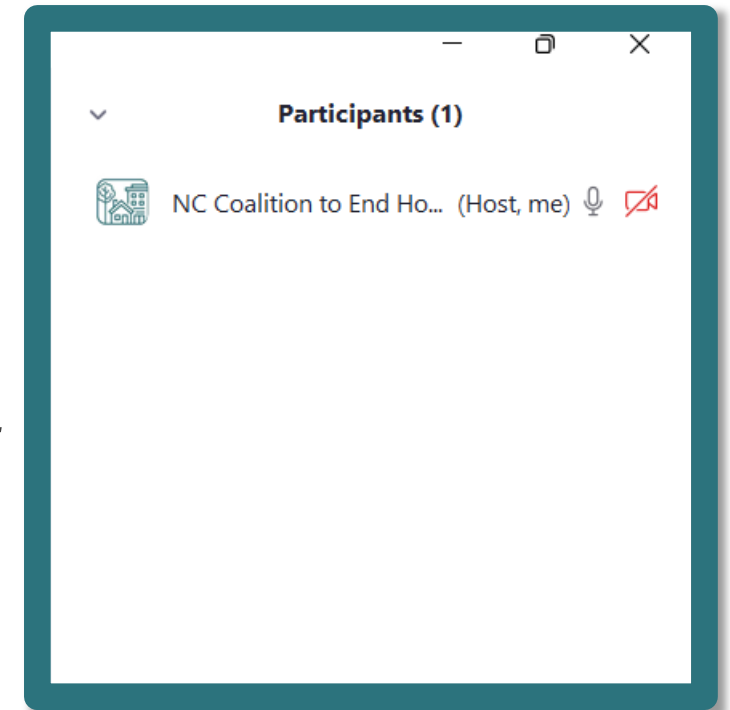
The chat box is available to use anytime.



Roll Call

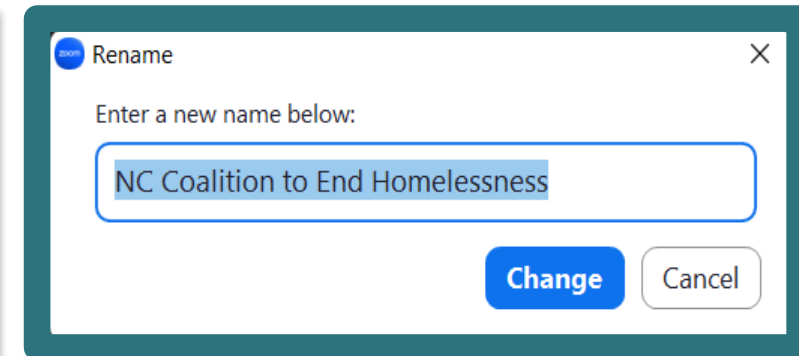
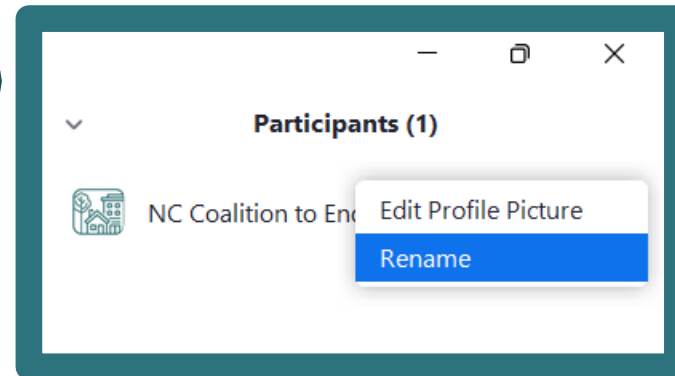
- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.

1



How to change your screen name:

2





Agenda

Agenda

- Consent Agenda
- Funding & Performance Subcommittee: HMIS Recruitment Process
- Community Link PSH Grant Transfer Announcement
- 2024 Scorecard Planning
- 2024 PIT/HIC Planning
- NC BoS CoC Governance Charter Update
- ESG Program Grant Updates
- Local Leadership Response Call Announcement
- HMIS Grant Report Out
- Steering Committee 2024 Planning Discussion



Review & approve consent agenda

Consent agenda:

<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as a part of the Board Packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?

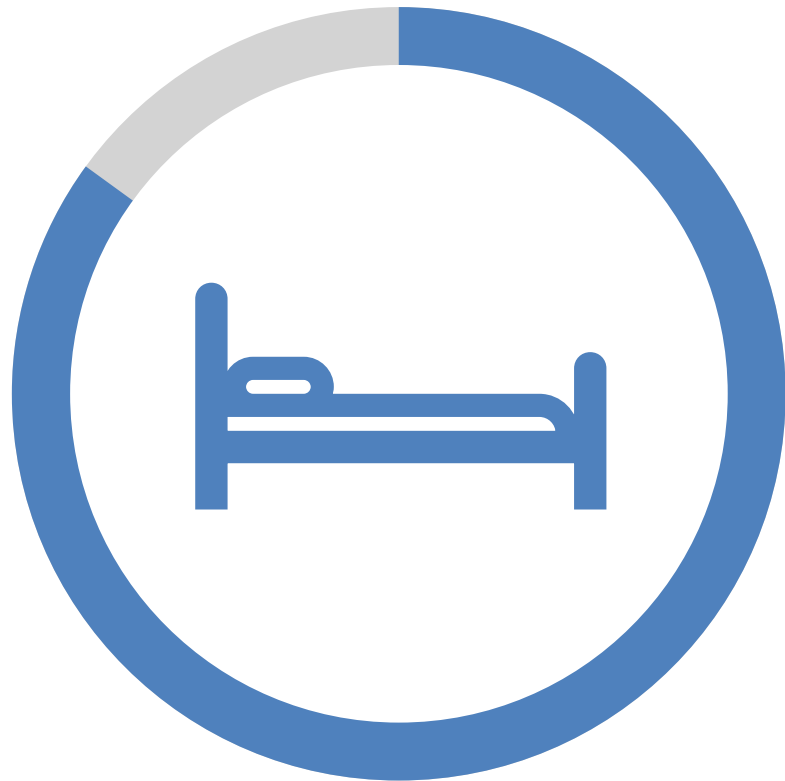




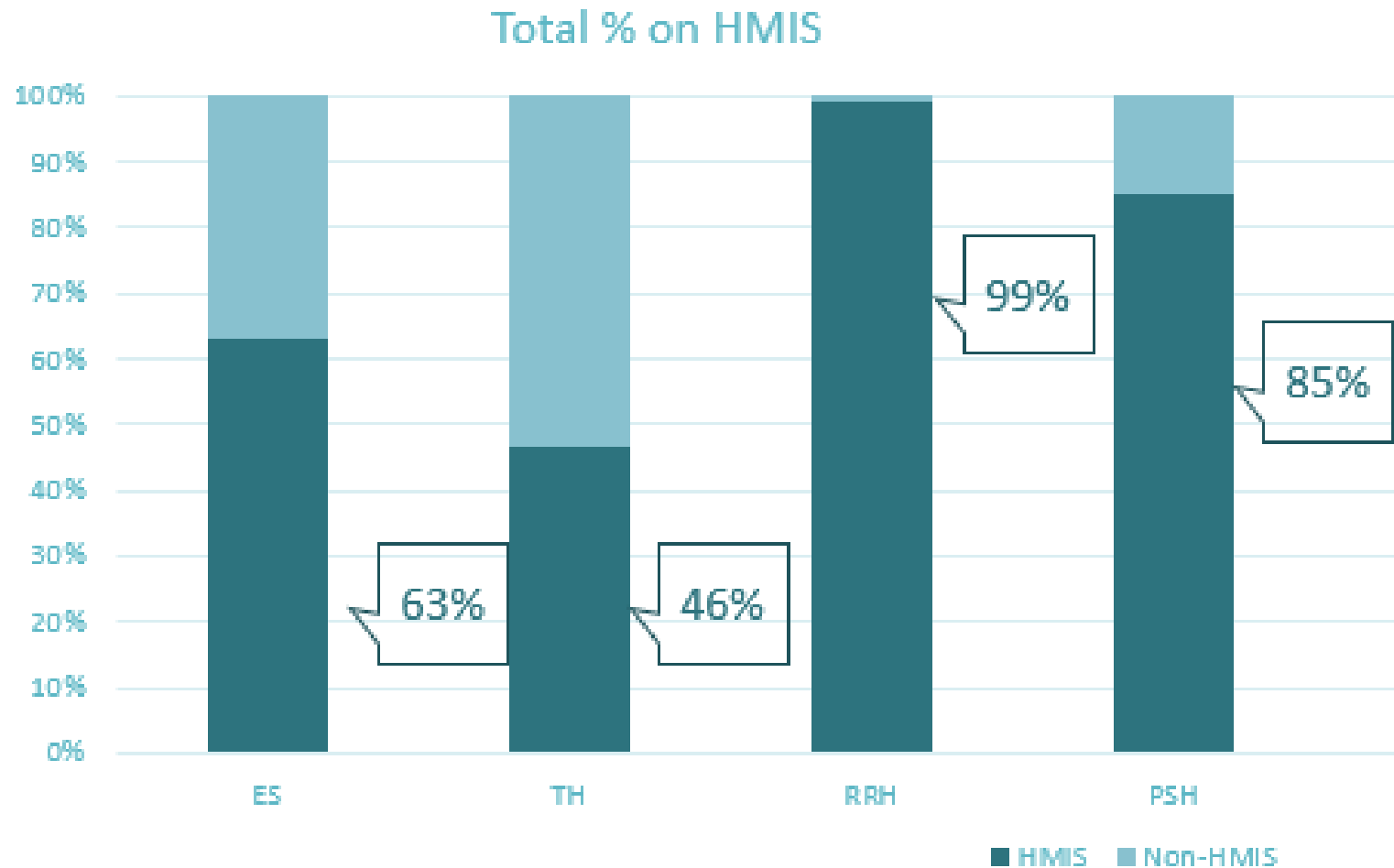
Funding & Performance Subcommittee

HMIS Recruitment Process

HUD's Benchmark for a CoC's HMIS Bed Coverage is 85%



HMIS Bed Coverage without VSPs



Goals for HMIS bed coverage for 2024

Goal 1:

The NC BoS CoC will increase HMIS emergency shelter bed coverage to **75%** by December 31, 2024.

Goal 2:

The NC BoS CoC will increase HMIS transitional housing bed coverage to **50%** by December 31, 2024.



Roles and Responsibilities

Regional Lead Alternates

- Form & facilitate regional recruitment teams to develop plans to engage & recruit non-HMIS participating programs to use HMIS. Submit monthly updates to NCCEH via a Smartsheet link.

NCCEH

- CoC staff provide support to Regional Lead Alternates & their teams. Support meetings with non-HMIS agencies to encourage HMIS participation. Review monthly updates. Provide FPS with quarterly updates.

Funding and Performance Subcommittee

- Set annual goals. Review regional updates each quarter.



Resources

HMIS
Participation
Plan

Guide

Script

Timeline

Activity	Timeline
Inform Steering Committee of 2024 HMIS Recruitment Plan	November 7, 2023
Post Plan on NCCEH website	November 8, 2023
HMIS Participation Training for Regional Lead Alternates	February 8, 2024 11 AM – 12 PM
Resources posted on NCCEH website	February 9, 2024
Form regional HMIS recruitment committees	March 2024
Develop regional HMIS recruitment plan	April 1, 2024
Begin outreach and engagement	April 15, 2024
First monthly report due	May 15, 2024
Subsequent monthly reports due	15 th of the following month





Community Link PSH Grant Transfer

Request for Proposals Issued October 20th

The NC Balance of State CoC seeks proposals for the transfer of two currently operating CoC Program-funded PSH grants.

Northern PSH Combo

Counties served: Alamance, Caswell, Chatham, Person, Franklin, Granville, Halifax, Warren, Vance and Rockingham (NC BoS CoC Region 6 & part of Region 9)

Budget: \$1,338,019 (\$1,140,072 in Rental Assistance; \$127,836 in Supportive Services; \$70,111 in Administrative Costs)

Units: 119 units and 201 beds were proposed in the last grant application. There are currently 100 units with 215 beds being served.

Grant operating year: 06/01/2023 – 05/31/2024 (FY2022 Renewal)

FY2023 Renewal Application Submitted

Piedmont 1

Counties served: Cabarrus, Davidson, Rowan, Stanly, and Union (NC BoS CoC Region 5)

Budget: \$1,099,209 (\$878,508 in Rental Assistance; \$157,502 in Supportive Services; \$63,199 in Administrative Costs)

Units: 90 units and 148 beds were proposed in the last grant application. There are currently 86 units with 179 total beds being served.

Grant operating year: 04/01/2023 – 03/31/2024 (FY2022 Renewal)

FY2023 Renewal Application Submitted



Request for Proposals

Timeline:

RFP Issued: Friday, October 20, 2023

All RFP Documents Due: By 12 PM on Wednesday, November 22

Project Review Committee Meeting to Review Proposals: December 5 at 1 PM

Steering Committee to consider agency(ies) for grant transfer as recommended by the Project Review Committee: January 2, 2024

For Information:

<https://www.ncceh.org/bos/prospectivegrantees/>





2024 Scorecard Planning

Regional Committees choose a Scorecard Committee representative.

Scorecard Committee recommends New and Renewal Application Scorecards for the CoC Program competition

Regional Committees should choose and submit their representatives by their December 2023 meetings.

The Scorecard Committee will meet over three consecutive weeks:

Wednesday, February 7th 9:30 – 11:00 AM (Orientation)

Wednesday, February 14th 9:30 - 11:30 AM

Wednesday, February 21st 9:30 - 11:30 AM

Scorecard Committee can include:

Any one person in the Regional Committee

Any Steering Committee at-large members with an interest in joining

Staff at agencies with or planning to submit New or Renewal Project Applications

Submit Scorecard Committee Member Information here:

<https://app.smartsheet.com/b/form/8dad8f52cee34c1683d50a4edc0e5a07>





2024 PIT/HIC Planning

NCCEH Staff have begun outreach to Non-HMIS Agencies

Get Registered
for the Counting
Us App Training
in January!

- Non-HMIS App Training: January 4th, 10-11 am
- Non-HMIS VSP Specific App Training: January 14, 1-2 pm

Visit ncceh.org/bos/pithic to register for a training and for additional information and resources.

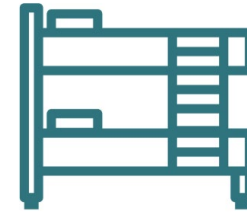


Combining Data & Reporting

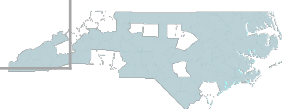
NCCEH Staff will combine data and create reports.

Data Collected	Type	Contributes to Point in Time Count (PIT)	Contributes to Housing Inventory Count (HIC)
People	Unsheltered	✓	
	Sheltered (ES +TH)	✓	✓
	Permanent Housing (RRH + PSH +OPH)		✓
Beds + Units	Sheltered (ES +TH)		✓
	Permanent Housing (RRH + PSH +OPH)		✓

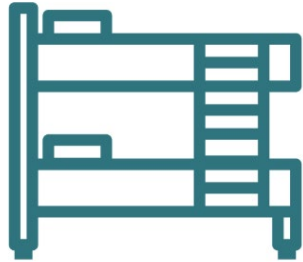
Data Collection for Point-in-Time Count



Unsheltered	Sheltered Count	
HMIS CE	HMIS ES + TH	Non-HMIS ES + TH
HMIS	HMIS Reports	Counting Us App
Count PIT Night: Jan 31 Service-Based Count: Feb 1 – Feb 6	HMIS Data Entry/Corrections: Feb 1 – Feb 6 Submit HMIS Reports: Feb 6	Count PIT Night: Jan 31 Service-Based Counts: Feb 1 – Feb 6



Data Collection for Housing Inventory Count



Sheltered Projects		Permanent Housing Projects	
HMIS ES + TH	Non-HMIS ES + TH	HMIS RRH + PSH + OPH	Non-HMIS RRH + PSH + OPH
HMIS Reports: Run, review, and submit corrected reports (Due Feb 6)	People Count: Counting Us Survey App (Due Feb 21)	HMIS Reports: Run, review, and submit corrected reports (Due Feb 6)	People Count: Counting Us Survey App (Due Feb 21)
	Bed + Unit survey with NCCEH staff (Due Feb 21)		Bed + Unit survey with NCCEH staff (Due Feb 21)



PIT/HIC Timeline

Planning October - December

Project Planning

Training

Finalize all Tools

Outreach to Non-HMIS agencies

Action January 31– February 6

Data Collection

Reporting to NCCEH

Submission February – April

Confirm/Clean Data

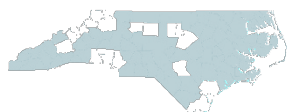
Resolve all Errors

Enter into HDX

Wrap-Up April – May

Updates to HMIS

Analysis





NC BoS CoC Governance Charter Review

HUD requires all CoCs to have a Governance Charter & provide updates annually.

CoCs must develop & regularly update a Governance Charter that defines its:

- Mission & vision
- Geographic area
- Decision-making structure & process
- Roles & responsibilities
- CoC & ESG Program funding processes
- Data collection methods & responsibilities
- Required policies & procedures
- Procedure to ratify & amend the Governance Charter



CoC staff propose several potential updates to consider for its 2023 Governance Charter updates.

Staff suggest several updates:

- Language updates for clarity & accuracy of current procedures
 - CoC purpose section to reflect specific responsibilities to match current approaches
 - At-large alternates name changed to proxies
 - General language updates for specificity
 - Changed 'temporary' to 'interim' to describe shelter to match HUD's current language
 - Changed 'assessment' to 'analysis' to reflect name of the RE analysis report
 - Added 'Program' to CoC & ESG Program funding processes
 - Changed 'domestic violence' to 'interpersonal violence' to encompass all forms of violence
- Updated membership information
 - Category 1: People with lived experience of homelessness – updated to minimum of 2 seats to match current practices
 - At-large members – added uniform expectation for at-large members to identify proxies for conflicts of interest &/or absences
- Updated Veteran Subcommittee description to reflect current practices
- New dates & updated attachments



Next steps

Questions?

Motion to approve updated Governance Charter as presented?





ESG Program Updates

The NC ESG Office has concluded the CY24 ESG Program Competition.



Awards have been announced.



The ESG Office is finalizing contracts & will be sending them to awardees soon.

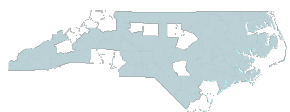


NC BoS CoC received all the available funds at \$2,525,734



CY24 ESG Program Awardees

NC BoS CoC Region	Calendar Year 2024 ESG Program Grantees
BoS - R01	Blue Ridge Community Health Services
BoS - R01	HERE in Jackson County
BoS - R01	REACH of Macon Co
BoS - R02	Blue Ridge Community Health Services
BoS - R02	Haven of Transylvania Co
BoS - R02	Sixth Ave Psychiatric Rehabilitation Partners, Inc dba Thrive
BoS - R03	Dulatown Outreach Center (for Kwanzaa Family Inn)
BoS - R03	Family Guidance Center
BoS - R03	Mission Ministries Alliance (formerly McDowell)
BoS - R04	Diakonos, Inc.
BoS - R04	Echo Ministries dba The Ark
BoS - R04	Greater Mt Airy Hospitality Ministry
BOS - R05	Family Services of Davidson County, Inc
BOS - R05	Family Crisis Council of Rowan
BOS - R05	Homes of Hope
BOS - R05	Rowan Helping Ministries
BoS - R05	Union Co Community Shelter



CY'24 ESG Awardees

NC BoS CoC Region	Calendar Year 2024 ESG Program Grantees
BoS - R06	Central Piedmont Community Action
BoS - R06	Central Pines Regional Council
BoS - R06	Allied Churches
BoS - R06	Family Abuse Services
BoS - R07	Friend to Friend
BoS - R07	Haven in Lee County
BoS - R07	Johnston Lee Harnett Community Action, Inc
BoS - R07	Sexual Assault Family Emergency of Harnett County, Inc (SAFE of Harnett)
BoS - R08	Robeson County Committee on DV dba Southeastern Family Violence Center
BoS - R09	Hand Up Ministries
BoS - R09	The REACH Center
BoS - R10	Greene Lamp
BoS - R10	Wilson County Interfaith Services DBA Hope Station
BoS - R11	River City Community Development Corp
BoS - R12	Center for Family Violence Prevention
BoS - R12	County of Pitt
BoS - R13	Carteret County DV Program
BoS - R13	Onslow Community Outreach



NCCEH continues to support ESG Program Grantees.

Mandatory webinar TOMORROW for all ESG Program Awardees.

- Wednesday 11/8/23 at 2:00pm
- Event info and registration at <https://www.ncceh.org/events/1656/>

Staff are making updates to a new page on the NCCEH website with resources for current ESG Program grantees at:

- List of awardees
- Resources from NCCEH, NC ESG, and HUD (2024)
- Resources on best practices and a portal to request TA (2024)

<https://www.ncceh.org/bos/esg-program-grantees/>





Local Leadership Response Call Announcement

More North Carolinians can get health care coverage through Medicaid.



Beginning on Dec. 1, 2023, NC Medicaid will cover people ages 19 through 64 years with higher incomes. You may be able to get health care coverage through Medicaid even if you didn't qualify before.

Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to you.



NC Medicaid covers most health services, including:

- **primary care** so you can go to a doctor for a check-up or when you are not feeling well
- **hospital services** when you need to stay overnight (inpatient) or when you can go home the same day (outpatient)
- **maternity and postpartum care** if you are pregnant and after giving birth
- **vision and hearing services**
- **prescription drug benefits** to pay for your medicines
- **behavioral health**
- **preventive and wellness services**
- **dental and oral health services**
- **medical-related devices and other therapies**

Most people will be able to get health care coverage through Medicaid if they meet the criteria below. If you were eligible before, you still are.

- **You live in North Carolina**
- **Age 19 through 64**
- **You are a citizen** (some non-U.S. citizens can also get health coverage through Medicaid)
- **If your household income** fits within the chart below:

Household Size	Annual Income
Single Adults	\$20,120 or less
Family of 2	\$27,214 or less
Family of 3	\$34,307 or less
Family of 4	\$41,400 or less
Family of 5	\$48,493 or less
Family of 6	\$55,586 or less

How to apply for Medicaid:



ePASS
epass.nc.gov



Paper application
ncgov.servicenowservices.com



In person at your local DSS office
ncdhhs.gov/localDSS



Call DSS office
ncdhhs.gov/localDSS

Learn more at:
Medicaid.ncdhhs.gov

NC Department of Health and Human Services
NCDHHS.gov • NCDHHS is an equal opportunity employer and provider. • 10/2023



Más habitantes de Carolina del Norte pueden obtener cobertura médica a través de Medicaid.



A partir del 1 de diciembre de 2023, NC Medicaid cubrirá a las personas de 19 a 64 años que tienen ingresos más altos de lo que se permitía antes. Es posible que puedas obtener cobertura médica de Medicaid incluso si no calificaste antes.

Medicaid paga las visitas al médico, los chequeos médicos de rutina anuales, la atención de emergencia, servicios de salud mental y más, a bajo costo o sin costo para ti.



Medicaid cubre la mayoría de los servicios de salud, incluyendo:

- **atención primaria** para que vayas al médico para un chequeo de rutina o cuando no te sientas bien
- **servicios hospitalarios** cuando necesitas pasar la noche en el hospital (paciente hospitalizado) o cuando puedes irte a casa el mismo día (paciente ambulatorio)
- **atención de maternidad y posparto** si estás embarazada y después de dar a luz
- **servicios de visión y audición**
- **beneficios para pagar tus medicamentos recetados**
- **salud del comportamiento**
- **servicios preventivos y de bienestar**
- **servicios de salud dental y bucal**
- **dispositivos médicos y otras terapias**

La mayoría de personas podrán obtener cobertura médica a través de Medicaid si cumplen con los criterios a continuación. Y si eras elegible antes, todavía lo eres.

- **Vivir en Carolina del Norte**
- **Tener entre 19 y 64 años**
- **Ser ciudadano** (algunas personas que no son ciudadanos estadounidenses también pueden obtener cobertura médica a través de Medicaid)
- Y si los **ingresos de tu hogar** están dentro del cuadro a continuación:

Tamaño del hogar	Ingreso Anual
Adultos solteros	\$20,120 o menos
Familia de 2 personas	\$27,214 o menos
Familia de 3 personas	\$34,307 o menos
Familia de 4 personas	\$41,400 o menos
Familia de 5 personas	\$48,493 o menos
Familia de 6 personas	\$55,586 o menos

Cómo solicitar Medicaid:



ePASS
epass.nc.gov



Solicitud impresa (en papel)
ncgov.servicenowservices.com



En persona, en tu oficina local del Departamento de Servicios Sociales (DSS)
ncdhhs.gov/localDSS



Llamando a tu oficina local del DSS
ncdhhs.gov/localDSS

Obtén más información:
Medicaid.ncdhhs.gov/InfoDeExpansion

Departamento de Salud y Servicios Humanos de Carolina del Norte • **NCDHHS.gov**
NCDHHS es un proveedor y empleador que ofrece oportunidad igual a todos. • 10/2023





HMIS Grant Report Out

HMIS APR Review

HMIS (Homeless Management Information System) provides essential infrastructure to the CoC & is therefore not scored the same way as other grants.

Instead, the Scoring Committee asked NCCEH to report out on the deliverables from our Annual Performance Report annually.



HMIS APR Review

Most recent HMIS APR

- Operating year: 07/01/2022 - 06/30/2023
- Total grant award: \$519,299.00 (of \$656,204 share of costs)
- Contributes to NC BoS CoC's costs for HMIS@NCCEH (shared with Durham & Orange CoCs)



HMIS APR Review

Expenses	Total expended
Equipment (Server, Computers, Printers)	\$ 1,773.94
Software (Software Fees, User Licenses, Software Support)	\$ 76,747.00
Services (Training, Hosting, Programming)	\$ 115,858.07
Personnel (Costs Associated with Staff)	\$ 289,860.09
Space and Operations	\$ 21,381.44
Administration	\$ 13,678.46
Total HUD-funded Expenditures	\$ 519,299.00



HMIS APR Review

We Support Agencies!

- Client Records: 32,000

Calculated Coverage	HMIS	Non-HMIS
Emergency Shelter	63%	37%
Transitional Housing	46%	54%
Permanent Supportive Housing	99%	1%
Rapid Re-Housing	85%	15%

We Support HMIS Users!

New HMIS Users Trained: 152

LMS Courses: 10

ZenGuide Articles: 93

Paper Assessment Forms: 30





Steering Committee 2024 Planning Discussion

What are your goals for the Steering Committee in 2024?



What is one area that the Steering Committee met your expectations in 2023?



What do you hope that the CoC can focus on in 2024 toward ending homelessness?



Upcoming meetings & reminders

(Log-in and recording information can be found on agenda)

- **Lived Expertise Advisory Council**, *Friday, November 10, 12 – 1 PM*
- **HMIS System Updates**, *Tuesday, November 14, 10:30 – 11:30 AM*
- **Racial Equity Subcommittee**, *Wednesday, November 15, 11:30 AM – 12:30 PM*
- **NC Local Leadership Response Call**, *Wednesday, November 15, 1 – 2 PM*
- **Coordinated Entry Council**, *Monday, November 20, 10 – 11:30 AM*
- **Funding & Performance Subcommittee**, *Thursday, November 30, 11 AM – 12 PM*



Next Meeting

Tuesday, December 5
10:30 AM – 12 PM

Reach out to us: (919) 755-4393

bos@ncceh.org

