

HMIS@NCCEH System Updates

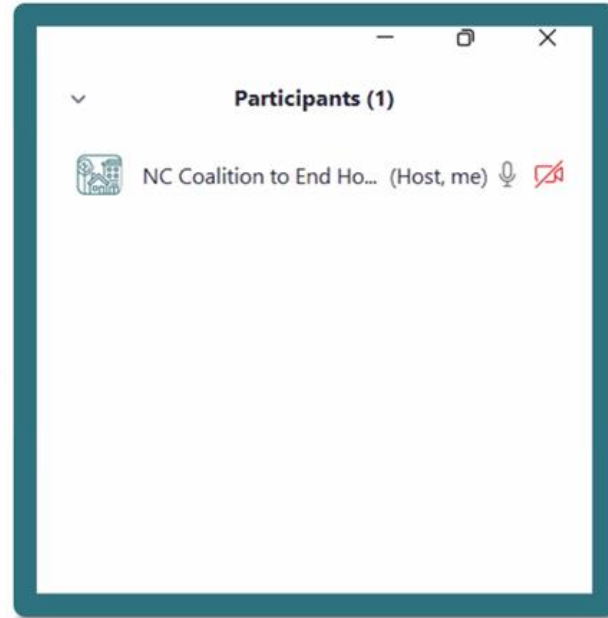
April 2024



NC COALITION to
HOMELESSNESS end

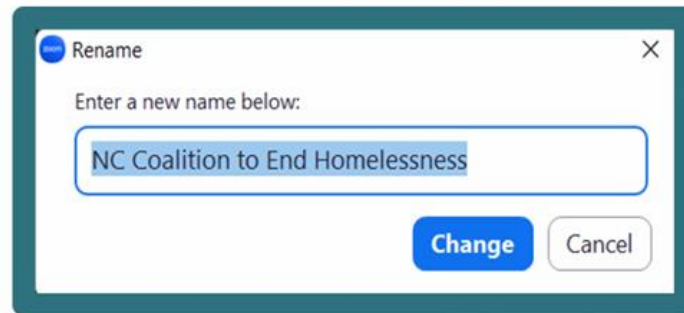
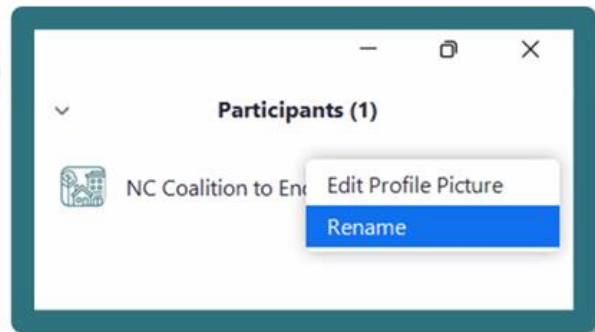
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



Agenda

April 2024

System Updates

- PIT/HIC Has Concluded
- Wellsky Network Maintenance

Training and Resources

- Teresa Returns to the Office
- Computer Basics Training Recap
- Upcoming Trainings
- ZenGuide Knowledge Base Highlight

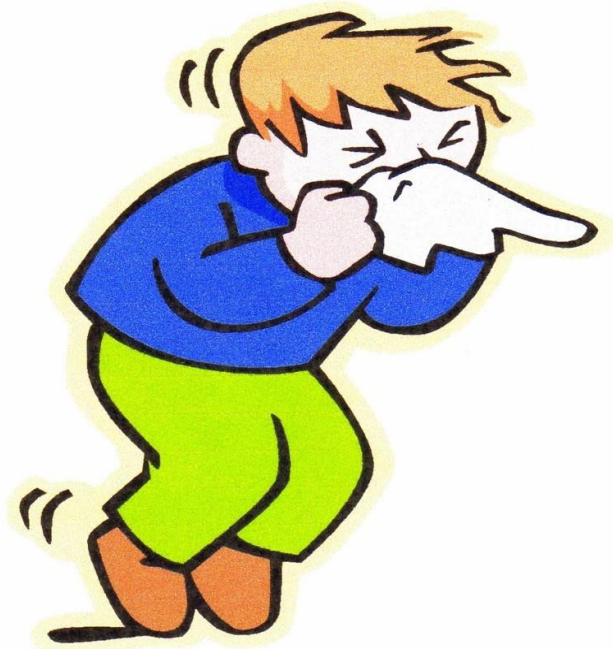
What's Next?

Questions/Concerns?



NCCEH

My nose has done more running this spring
than I have





System Updates

PIT/HIC Has Concluded!

We couldn't have done it without you!

We still want to submit clean data to HUD:

- Any remaining errors to be fixed?
- Have you confirmed your project details as well as utilization rates?



**THANK YOU
SO MUCH**

*PIT/HIC IS A HARD REPORTING SEASON
AND DATA CENTER STAFF WANT YOU TO KNOW ...*

YOU ARE VERY MUCH APPRECIATED!



How to make HMIS PIT/HIC easier next year?

Keep client entries up to date!

- Run the APR or CAPER every month to confirm current clients
- Run the A020 October to current date for medium term checks

*guides on nceh.zendesk.com/hc

Please let Data Center know when:

- Funding (federal, state, public) changes
- Beds/Units change
- Users change (new or leaving)

*forms on nceh.org/hmis



Wellsky Network Maintenance

- There will be a minor update on April 4th
- “Rental Subsidy Type” field for Exit Destinations to display with bold and asterisk font
- On April 6th there will be maintenance to the server firewalls
- HMIS will be down for 45 min starting around 8:00 pm
- Additional interruptions may occur until midnight

Utilize [Data Collection Forms!](#)





Training and Resources

Teresa Returns to the Office



- Teresa will be returning to the office this week!
- We are looking forward to having her expertise back on the team
- We thank everyone for their patience during her absence



Computer Basics Training

Great video for beginners on how you can work more efficiently in your day-to-day

Topics discussed:

- HMIS Compatible Browsers
- How to Screen Share
- How to take a Screenshot
- How to Locate Downloads
- Keyboard Shortcuts
- HMIS Related Websites
- ZenGuide Login
- How to Reset/Refresh a Page
- 5 W's of Asking a Question

The [Slides](#) & [Recordings](#) of the training are available on ncceh.org/hmis/news



Upcoming Trainings

CoC APR & ESG CAPER Training:

- April 17th
- Purpose of Reports
- How to Run the Reports
- What tables mean
- Where to locate data quality errors
- Exporting Reports

Hashed CSV & EVA Training:

- May 29th
- Purpose of Report
- How to Run the Report
- How to Export
- How to upload a report to EVA
- How to read data quality errors

Check our [Calendar](#) for more upcoming meetings!



ZenGuide Knowledge Base

Your first stop for answers

103 Articles and counting!

- We use your search results to develop new articles
- Highlight:
- [Screen Sharing: Zoom & Google Meet](#)
- [CoC - APR \(Annual Performance Report\)](#)
- [ESG - CAPER \(Consolidated Annual Performance and Evaluation Report\)](#)
- [Dashboard Report: Hashed HMIS CSV](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>

HMIS@NCCEH ZENGUIDE



NCCEH



What's Next?

What's Next Calendar

Due	Event Name
April 17th	Monthly Training: In Depth Coc APR & CAPER 10 – 11am
May 1st	HMIS Systems Updates Meeting 10 – 11am
May 29th [Rescheduled]	Monthly Training: Hashed CSV & EVA 10 - 11am
June 12th	HMIS Systems Updates Meeting 10 – 11am
June 30th	A020 Data Quality Submission Deadline for October 2023 – May 2024 Reporting Period

Go to ncceh.org/events for all event details!





Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



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