

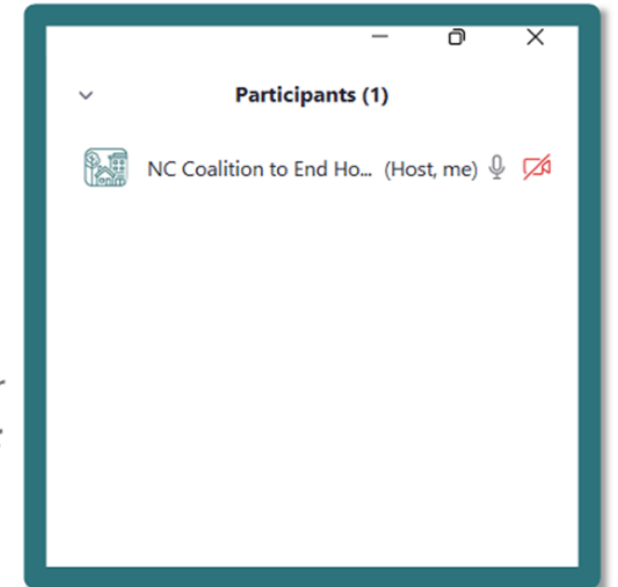
Coordinated Entry Council Meeting

March 18, 2024

Roll Call

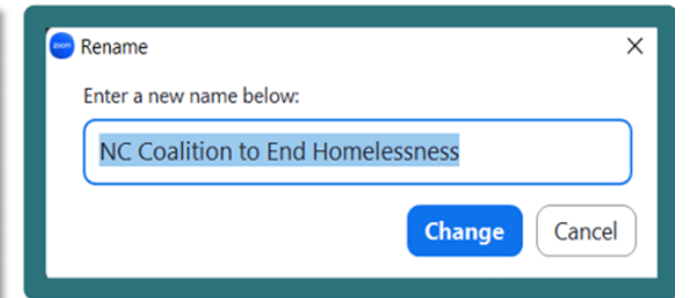
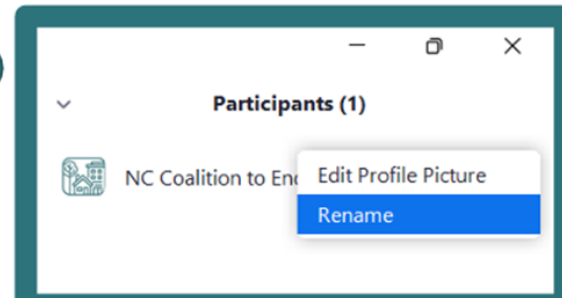
- We will conduct Roll Call for Regional Coordinated Entry Leads.
- All participants should enter their full names, so we can document their participation in the minutes.

1

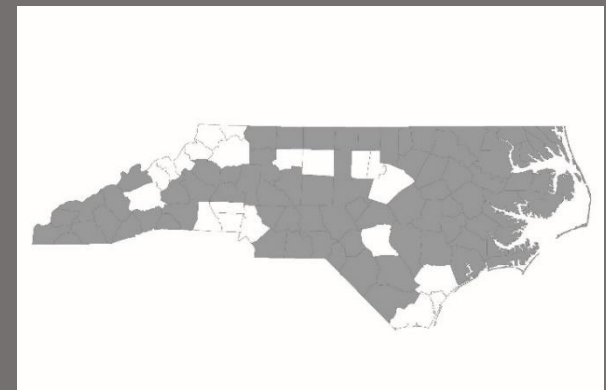


How to change your screen name:

2

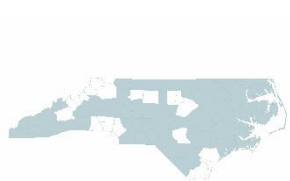


Agenda

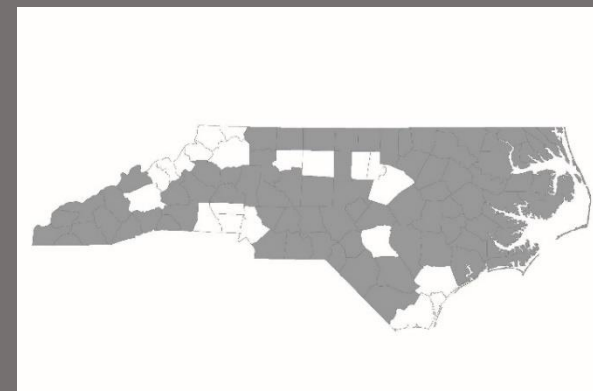


Agenda

- HART & HMIS
- Veteran Subcommittee Updates
- Coordinated Entry & Back@Home
- Reminders



HART & HMIS



Homeless Assessment and Referral Tool

- Developed by the Core Team with representation from CEC, Racial Equity Subcommittee, People with Lived Experience, and Staff
- Piloted and ready for launch
- Needs to pull into the By Name List Report
 - Daniel Gore and Richard Dodson are in progress of updating and improving this report!



HMIS By Name List Report

- BNL Report is a tool to help identify people experiencing homelessness and prioritize for resources/case conferencing
- Adding Columns
 - Household (HH) Type
 - Count of Children in HH
 - Chronicity Verified Y/N
 - Cat 4 Fleeing DV
 - HART Date
 - HART Score

F	G	H	I	J	K	L	M
Personally Identifiable Information							
HH Detail	HH Type	# in Household	Count Children in HH	Chronicity	Chronicity Verified Y/N	Disability? Y or N	Cat 4 Fleeing DV



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Is Client Chronically Homeless? No ▾

-Select-

Yes

No



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 - HART Date
 - HART Score


Domestic Violence





Survivor of Domestic Violence	Yes (HUD) ▼ G
If Yes for Survivor of Domestic Violence, When experience occurred	From six to twelve months ago (HUD) ▼ G
If Yes for Survivor of Domestic Violence Victim/Survivor, Are you currently fleeing?	Yes (HUD) ▼ G





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 - Count of Children in HH
 - Chronicity Verified Y/N
 - Cat 4 Fleeing DV
 - HART Date
 - HART Score

HART Assessment (NC BoS CoC CE) Entry Date: 10/06/2023 02:16:55 PM 

Housing Assessment Date * / /    

Housing and Homeless History

How long has it been since you lived in your own place?  



HMIS By Name List Report

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- Fixing Columns

- Most Recent CE Housing Event Date
- Most Recent CE Housing Event
- Referred to Provider
- Housing Move-in Date
- CE Exit Date
- CE Project Exit Destination

		Assessment Status			Case Conferen			
HART Date	HART Score	VI-SPDAT Date	Indv VI-SPDAT	Family VI-SPDAT	Most Recent Living Situation Update	Most Recent Current Living Situation	Most Recent CE Housing Event Date	Most Recer















HMIS By Name List Report

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 - Most Recent CE Housing Event
 - Referred to Provider
 - Housing Move-in Date
 - CE Exit Date
 - CE Project Exit Destination

Edit Recordset - (4) Solo, Han

Coordinated Entry Event





Start Date *	10 / 06 / 2023	   
End Date	10 / 06 / 2023	   
Date of Event *	10 / 06 / 2023	   
Event *	Referral to RRH project resource opening	



HMIS By Name List Report

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- Fixing Columns
 - Most Recent CE Housing Event Date
 - Most Recent CE Housing Event
 - Referred to Provider
 - Housing Move-in Date
 - CE Exit Date
 - CE Project Exit Destination

Answer the questions below for the Head of Household and other adults





Enrollment CoC	NC-503 NC Balance of State CoC
Housing Move-in Date	10 / 06 / 2023    



HMIS By Name List Report

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- Fixing Columns
 - Most Recent CE Housing Event Date
 - Most Recent CE Housing Event
 - Referred to Provider
 - Housing Move-in Date
 - CE Exit Date
 - CE Project Exit Destination

Edit Exit Data - (4) Solo, Han

Exit Date *	11 / 07 / 2023    8 : 38 : 40 AM
Reason for Leaving	Successfully housed (by program) 
If "Other", Specify	
Destination *	Rental by client, with ongoing housing subsidy (HUD)
If "Other", Specify	

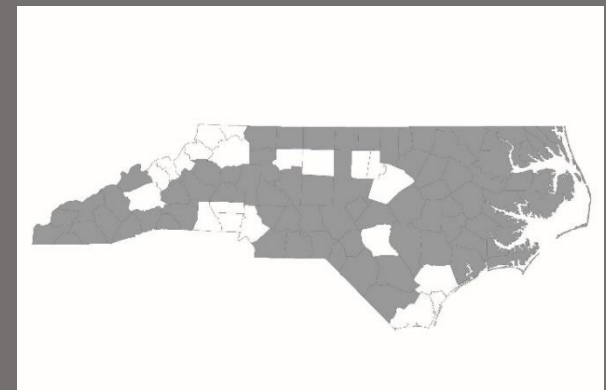


HMIS By Name List Report

- Let's take a deeper dive and get some feedback!
- Keep in mind how the report could:
 - Let you know key counts or metrics?
 - Make matching clients/households to resources easier?
 - Make maintaining the community's By Name List easier?



Coordinated Entry & Back@Home



CE & Back@Home BoS

Two ways households can connect to Back@Home BoS providers:

- Back@Home BoS staff conducts street outreach and enters a household into SSO (this client must be unsheltered).
- During case conferencing, the household is referred through CE from SSO to Permanent Housing (the referral to Permanent Housing will **LIKELY** be to Back@Home BoS but could be for another project if another project is more suitable for the household. Example: Safe at Home for DV survivors).



CE & Back@Home BoS

OR

- During case conferencing, the household with the highest acuity is referred through CE to Back@Home BoS (this client may or may not be unsheltered).
- The Back@Home agency puts the household into their SSO project and then works to get them into their Back@Home Permanent Housing.



CE Referrals in HMIS





- NCCEH will provide monthly reports to NCORR to verify all Back@Home BoS households went through coordinated entry.
- Please ensure you are recording all permanent housing referrals in HMIS (for all housing projects) AND all SSO referrals to Back@Home in HMIS.



CE Referrals in HMIS

Step 1: Entry/Exit screen and clicking on Interims on the CE project

Entry / Exit




Program	Type	Project Start Date	Exit Date	Interims
 NC Balance of State - Southeast (Region 8) Coordinated Entry Project (20165)	HUD	 11/15/2023		

[Add Entry / Exit](#) Showing 1-1 of 1



CE Referrals in HMIS

Step 2: Add a new interim review type: Update and click Save and Continue

Interim Review Data	
Entry / Exit Provider	NC Balance of State - Southeast (Region 8) Coordinated Entry Project (20165)
Entry / Exit Type	HUD
Interim Review Type *	Update ▼
Review Date *	02 / 08 / 2024    11 ▼ : 54 ▼ : 11 ▼ AM ▼

Save & Continue

Cancel



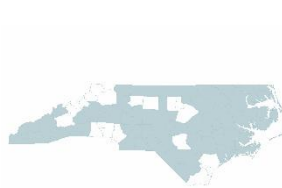
CE Referrals in HMIS

Step 3: Scroll to the bottom of the page to Coordinated Entry Event and click Add

🔍 Coordinated Entry Event

		Start Date *	Date of Event *	Event *	Referral Result	Date of Result
		11/29/2023	11/29/2023	Referral to RRH project resource opening		

Add Showing 1-1 of 1



CE Referrals in HMIS

Step 4: Record the RRH referral event

Event *	-Select- ▼
If 'Event' answer was 'Problem Solving/Diversion/Rapid Resolution intervention or service result - Client housed/re-housed in a safe alternative'	-Select- ---- ACCESS EVENTS ---- Referral to Prevention Assistance project Problem Solving/Diversion/Rapid Resolution intervention or service Referral to scheduled Coordinated Entry Crisis Needs Assessment Referral to scheduled Coordinated Entry Housing Needs Assessment ---- REFERRAL EVENTS ---- Referral to post-placement/follow-up case management Referral to Street Outreach project or services Referral to Housing Navigation project or services Referral to Non-continuum services: Ineligible for continuum services Referral to Non continuum services: No availability in continuum services Referral to Emergency Shelter bed opening Referral to Transitional Housing bed/unit opening Referral to Joint TH-RRH project/unit/resource opening Referral to RRH project resource opening
If 'Event' answer was 'Referral to post-placement/follow-up case management result - Enrolled in Aftercare project'	



CE Referrals in HMIS

Step 5: Choose the Provider & Search NCORR Back@Home Project

If 'Event' answer was a Referral to an ES, TH, Joint TH-RRH, RRH, PSH, or Other PH opening, please answer the following question:

Location of Crisis Housing or Permanent Housing Referral Please choose a provider. Search My Provider Clear G



CE Referrals in HMIS

Step 6: Search NCORR
Back@Home Project

Step 7: Save & Exit

Provider Search

Search for Providers by using keywords from the Provider Name

Search

Provider Number

Enter or scan a Provider ID number to search for that Provider.

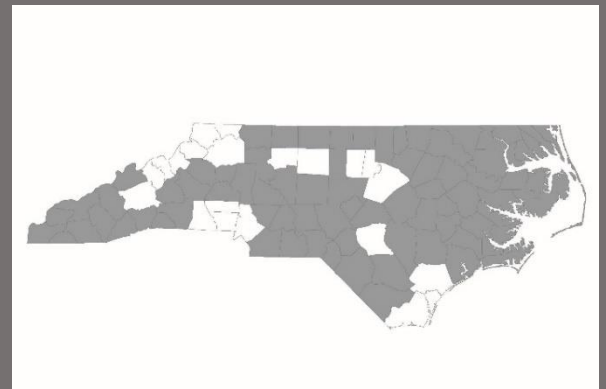
Provider ID #

Provider Search Results

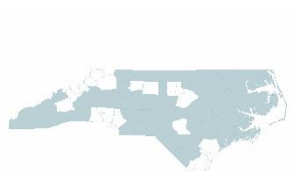
#	A	B	C	D	E	F	G	H	I	J	K
	Provider										
+	+	NCORR - Region 8 - Brick Capital - PSH - Rural CoC (20656)									
+	+	NCORR - Region 8 - Brick Capital - RRH - Rural CoC (20657)									
+	+	NCORR - Region 8 - Brick Capital - SSO - Unsheltered CoC (20658)									
+	+	NCORR - Region 8 - Trillium - PSH - Rural CoC (20659)									
+	+	NCORR - Region 8 - Trillium - RRH - Rural CoC (20660)									
+	+	NCORR - Region 8 - Trillium - SSO - Unsheltered CoC (20661)									



Veteran Subcommittee Updates



POLL



Provider Coordination: Roles & Expectations

Veteran Service Providers (includes SSVF, HUD-VASH, GPD, HCHV, VAMC Outreach, etc.) will:

- Attend case conferencing meetings.
- Communicate regularly with other providers serving Veterans experiencing homelessness.
- Educate selves and other community providers regarding other Veteran resources and programs.
- Complete CE Assessments and make referrals to the regional by-name list, as needed.
- Report housing outcomes for referred households to the CE Lead at case conferencing meetings.

Regional CE Leads will:

- Facilitate Veteran-specific case conferencing monthly.
- Run the Veteran BNL in preparation for each case conferencing meeting.
- Facilitate referrals of eligible Veterans to SSVF and HUD-VASH.



VAMC CE Specialists

- Dedicated staff to support the implementation of Coordinated Entry for all Veterans throughout the VA Medical Center catchment area.
- They can verify Veteran eligibility, support HUD VASH referrals, and connect Veterans to services
- Durham, Fayetteville, Salisbury VAMCs have a CE Specialist



VAMC CE Specialists in NC BoS

Durham VAMC

Nicole Wilson

Nicole.Wilson22@va.gov

Alamance	6
Caswell	6
Chatham	6
Person	6
Rockingham	6
Johnston	7
Franklin	9
Granville	9
Halifax	9
Vance	9
Nash	9
Warren	9
Edgecombe	9
Greene	10
Wilson	10
Beaufort	12
Bertie	12
Martin	12
Pitt	12
Washington	12
Carteret	13
Craven	13
Pamlico	13

Fayetteville VAMC

Charessa McIntosh

Charessa.McIntosh@va.gov

Harnett	7
Hoke	7
Lee	7
Moore	7
Richmond	7
Bladen	8
Columbus	8
Robeson	8
Scotland	8
Duplin	10
Lenoir	10
Sampson	10
Wayne	10
Jones	13
Onslow	13

Salisbury VAMC

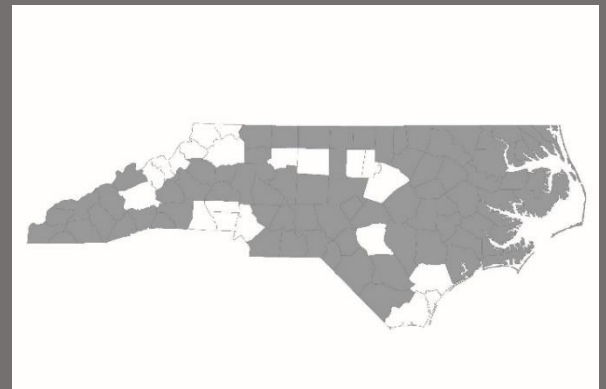
Kecia Robinson

kecia.robinson@va.gov

Davie	4
Iredell	4
Stokes	4
Surry	4
Yadkin	4
Cabarrus	5
Davidson	5
Rowan	5
Stanly	5
Union	5
Anson	7
Montgomery	7
Randolph	7



Reminders



Core Team Recruitment



We are seeking diverse candidates with lived experience with homelessness to participate in a group that will create new policies to ensure our CoC's housing opportunities are fair to all!

WHEN

- Through December
- About to 2-3 hrs/month
- Meeting time can be flexible

WHERE

- Virtual meetings on Zoom or Microsoft Teams
- You'll need access to a smart phone or computer and the internet.
- We may be able to help!

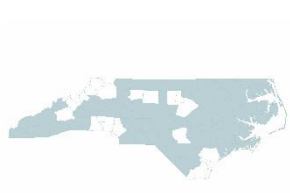
COMPENSATION & HOW TO APPLY

- \$20/hr stipend
- Contact the Balance of State Continuum of Care (bos@ncceh.org) with:
 - your name
 - contact information
 - and the best time to reach you



Reminders

- April 15: Next CEC Meeting



Contact Ashley Von Hatten
Project Specialist
ashley@ncceh.org
919-755-4393 ex 5009

Contact HMIS Data Center Help Desk
hmis@ncceh.org
919-410-6997

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 



NCCEH