

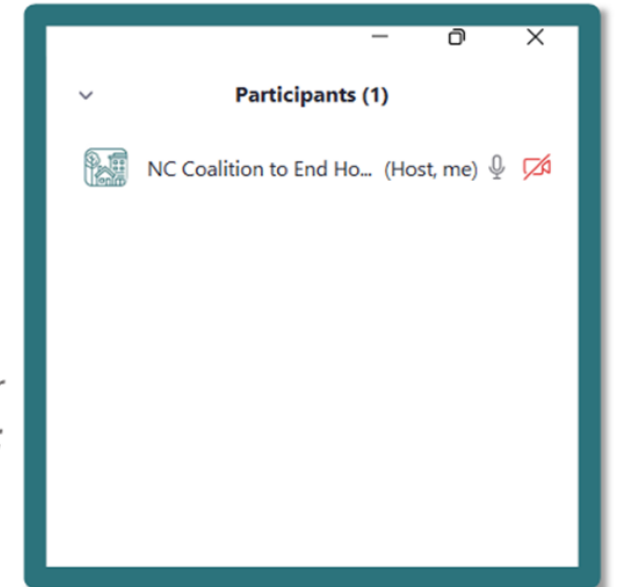
# Coordinated Entry Council Meeting

## May 20, 2024

# Roll Call

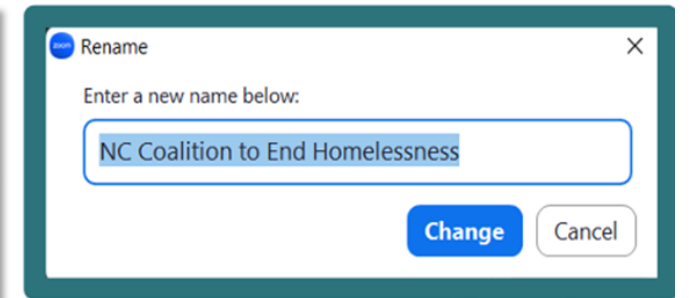
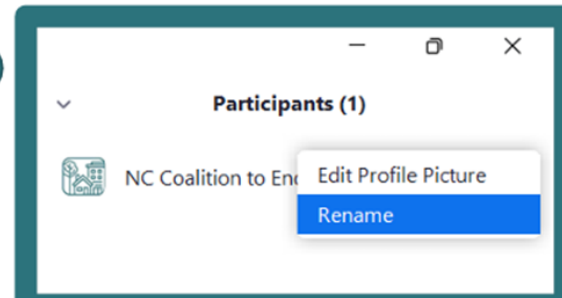
- We will conduct Roll Call for Regional Coordinated Entry Leads.
- All participants should enter their full names, so we can document their participation in the minutes.

1

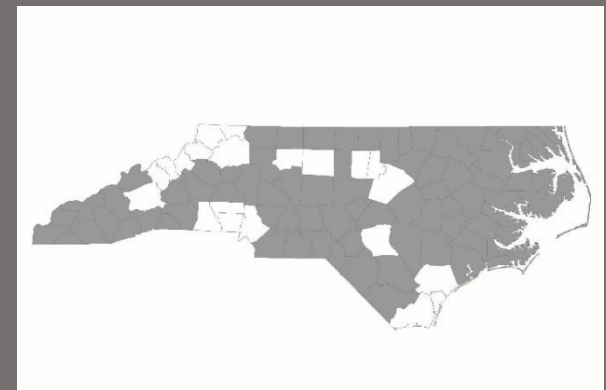


*How to change your screen name:*

2

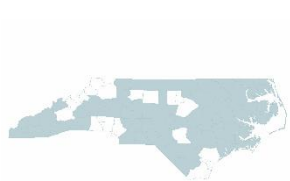


# Agenda

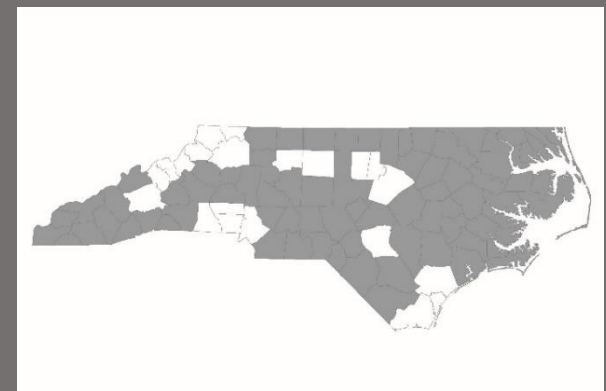


# Agenda

- Unsheltered PIT
- V5 BNL HART
- CE Evaluation Update
- HMIS Visibility
- Veteran CE Integration
- Reminders



# Unsheltered PIT

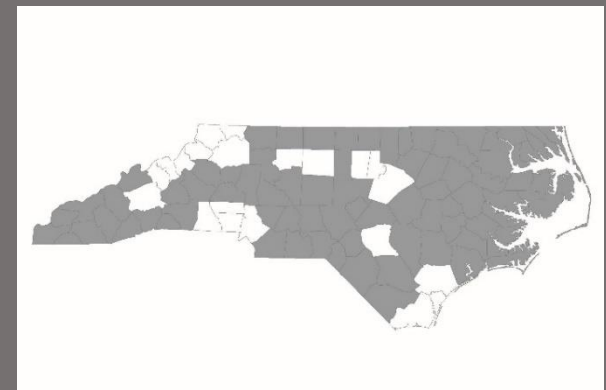


# 2024 Unsheltered PIT

- HMIS Data Center sent emails to each Region
- Excel spreadsheets contained households in HMIS with a Current Living Situation of Place Not Meant for Habitation and a Current Living Situation date of 1/31/2024 (PIT Night)
- If no contact can be made with these household, please:
  - Advise the agency who entered them to exit them for their project
  - Exit the household from the CE project



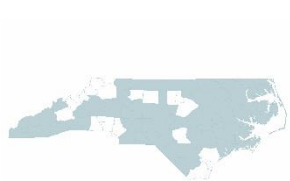
# V5 By Name List



# V5 By Name List

- Households may show a HART Score even if they have NOT been assessed with HART
- One of the questions in HART is on access to health insurance

P	Q	R	S	T
Assessment Status				
HART Date	HART Score	VI-SPDAT Date	Indv VI-SPDAT	Famil VI-SPDAT
	0	7/30/2021	2	
	3	11/29/2023	7	
	0			
	3			
	0	3/13/2024	9	
	0	10/11/2021	0	
	0			





# V5 By Name List

- Filter Column P “HART Date”
- Uncheck the box for Blanks
- Then only households who have had a HART will show on the BNL

O	P
Location	
Most Recent Project Entry Date	HART Date

Sort Oldest to Newest  
Sort Newest to Oldest  
Sort by Color >  
Sheet View >  
Clear Filter From "HART Date"  
Filter by Color >  
Date Filters >

Search (All) ▾

- (Select All)
- 2024
  - June
  - July
  - (Blanks)

P	Q
HART Date	HART Score
6/15/2024	4
7/1/2024	5



# Transition from VI-SPDAT to HART

- Six months to allow for clients to be re-assessed with HART
  - VI-SPDAT scores will be removed from BNL after Dec 31<sup>st</sup>
- For each available referral, alternate between prioritizing with the HART and the VI-SPDAT
- Want help phasing in the HART? NCCEH can recommend segments of clients on the By Name List to start with!



# Transition from VI-SPDAT to HART (VSPs)

- Instead of email communication, VSPs will be given a Smartsheet Form to submit the HART
  - CE Leads will be sent a copy of the results via email (immediately)
  - No identifying information is needed



## NC BoS CoC Homeless Assessment Referral Tool (HART)

Housing Assessment Date

Name of Staff Submitting

Email of Staff Submitting

Agency Name

Region

County

# Want a report or just an email?

NC COALITION FOR HOMELESSNESS

Search...

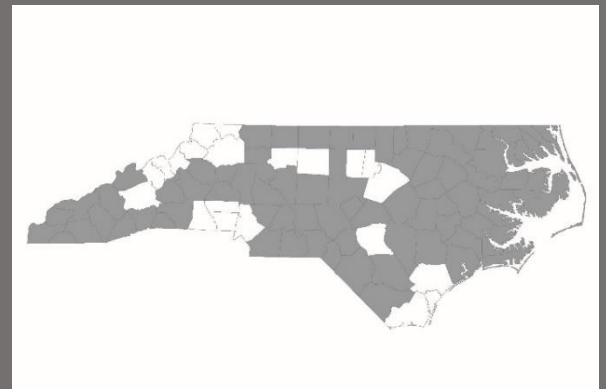
File Dynamic View **NC BoS CoC HART Region 1 results** ☆ [Share](#)

Grid View | 1 Sheet | 7 Columns | 1 Filter | 1 Group | Summarize | Sort

	Client ID	Region	County	Total Score	Agency Name	Name of Staff Submitting	Email of Staff Submitting	Created
	County <b>Cherokee</b>							
1	abcd1234	Region 01	Cherokee	49.75	Test	Test	test@nceh.org	03/19/24 12:26 P
2								
3								



# Coordinated Entry Evaluation



# 2024 CE Evaluation Process

Working with the Lived Expertise Advisory Council to update the process.

- During the February LEAC meeting we discussed an overview of coordinated entry and the coordinated entry evaluation
- In March we reviewed questions from each of the surveys to determine if they were valuable, needed to be asked in a different way, or should be deleted from the survey.



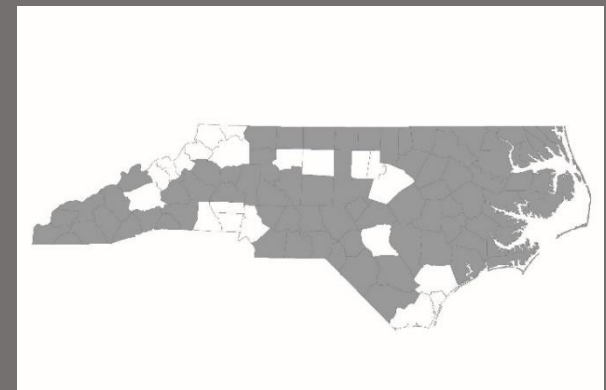
# 2024 CE Evaluation Process

Working with the Lived Expertise Advisory Council to update the process.

- At the April meeting we have a great discussion regarding how to distribute and collect the surveys in ways to make the households feel safe and reconfirm their answers are confidential.
- During the June LEAC meeting we will review drafts of each survey.




# HMIS Visibility





# Agreement so far...


- Last meeting, we heard consensus that this data should be shared across all CE participating projects:
- Client Demographics

 Client Demographics	
Date of Birth	05/04/1978
Date of Birth Type	Full DOB Reported (HUD)
To select multiple values hold down the "ctrl" or "cmd" key and click on each value	
Race and Ethnicity	White
Additional Race and Ethnicity Detail	
Gender	Man (Boy, if child); Different Identity
If Different Identity, Please Specify	





# Agreement so far...

- Last meeting, we heard consensus that this data should be shared across all CE participating projects:
- Client Demographics, Client Profile (like contact info)

**Client Profile: all projects** 

To select multiple values hold down the "ctrl" or "cmd" key and click on each value

**Client Contact Information (NCCEH)**

	Primary Phone Number	Secondary Phone Number	Ok to receive texts?	Other contact method (frequent location)	Start Date *
 	919-123-4321			Main Street Hotel: 1234 Main Street, Durham	03/31/2020

**Add** Showing 1-1 of 1

**Emergency Contact Information (NCCEH)**







Start Date *	End Date	Is there a phone number where someone can get in touch with you or leave a message?	Email Address	Contact Type (Relationship to Client)	Emergency Contact Phone Number
--------------	----------	---	---------------	---------------------------------------	--------------------------------

**Add**



# Agreement so far...






- Last meeting, we heard consensus that this data should be shared across all CE participating projects:
- Client Demographics, Client Profile (like contact info), static Entry/Exit tab (projects and dates only)

Client Information				Service Transactions	
Client Profile	Households	ROI	Entry / Exit	Case Managers	Case Plans
<p><b>i</b> Reminder: Household members must be established on Households tab before creating Entry /</p>					
<b>Entry / Exit</b>					
Program	Type	Project Start Date	Exit		
 Heading Home - Rowan County - Rapid Re-Housing - ESG (7390)	HUD	 03/25/2024			
 Heading Home - Rowan County - BNL Test Project (7428)	HUD	 03/21/2024			



# Agreement so far...

- Last meeting, we heard consensus that this data should be shared across all CE participating projects:
- Client Demographics, Client Profile (like contact info), static Entry/Exit tab (projects and dates only), and Case Managers data should be shared across all CE participating projects
- Is that accurate?

Client Information					Service Transactions	
Client Profile	Households	ROI	Entry / Exit	Case Managers	Case Plans	
<b>Case Managers</b>						
		Name	Provider	Phone Num		
		Huma Housing	Heading Home - Rowan County - Rapid Re-Housing - ESG	919-410-6		
	 	Helen Housing Test	Heading Home - Rowan County - Rapid Re-Housing - ESG			



# What might be missing

- Dynamic Entry/Exit data (all client responses)
- For example:
  - Homeless History
  - Income
  - HART Assessment
  - CE Events (like Permanent Housing Referrals)
  - Housing Move-In Date

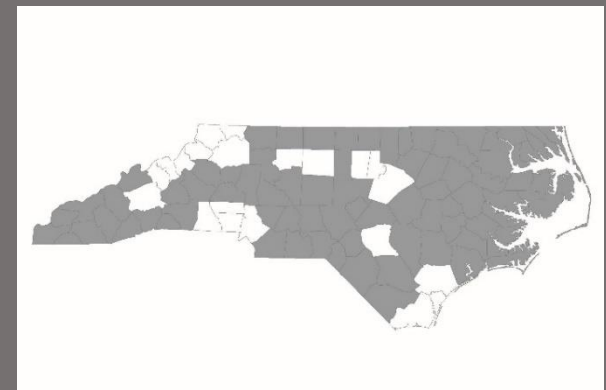


# Should we move forward with Dynamic Entry/Exit sharing?

- Any questions or concerns?
- Does this group vote to endorse this sharing?
- What are next steps?
  - ❑ Introduce to Steering Committee
  - ❑ Dialogue with other BoS Agencies (1 or 2 sessions?)
  - ❑ Signing Agreements
  - ❑ Implementing in HMIS (manual process for Data Center team)



# Veteran CE Integration



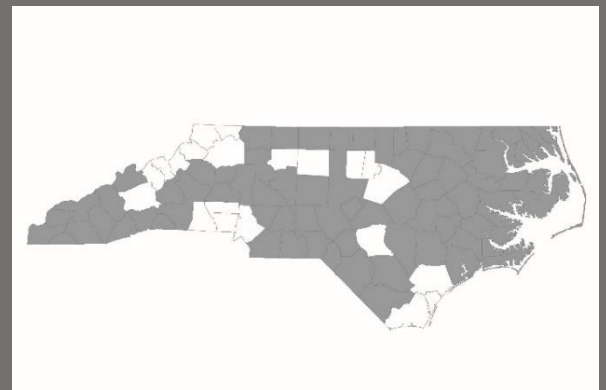
# CE referrals to Permanent Housing

- V5 NC BoS 2024 Q1 BNL (beta testing)
- Q1 Veteran Data
  - 223 Veterans have an HMIS Project Entry
  - 22 recorded referrals to PH from CE, 2 of which are SSVF
  - 24 CE Exits recorded
    - 5 recorded as permanent housing placements
- Discussion Questions
  - Does this appear accurate?
  - What are the challenges/barriers?





# Reminders



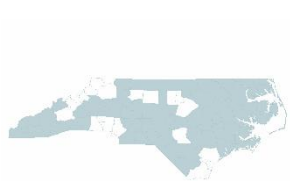
# Back@Home Reminders

- CE Referrals to Back@Home
  - Are providers asking for referrals during case conferencing?
  - Are providers receiving enough referrals through CE?
- Please ensure referrals to Back@Home are the most appropriate referral for the household.
  - A client has identified as a Veteran. Refer to SSVF and/or HUD VASH.
  - A household is fleeing domestic violence. Refer to Safe at Home



# Reminders

- June 1: HART implementation
- June 17: Next CEC Meeting



# Core Team Recruitment



**HELP  
WANTED**

**RACIAL EQUITY  
INITIATIVE CORE TEAM**

We are seeking diverse candidates with lived experience with homelessness to participate in a group that will create new policies to ensure our CoC's housing opportunities are fair to all!

## **WHEN**

- Through December
- About to 2-3 hrs/month
- Meeting time can be flexible

## **WHERE**

- Virtual meetings on Zoom or Microsoft Teams
- You'll need access to a smart phone or computer and the internet.
- We may be able to help!

## **COMPENSATION & HOW TO APPLY**

- \$25/hr stipend
- Contact the Balance of State Continuum of Care ([bos@ncceh.org](mailto:bos@ncceh.org)) with:
  - your name
  - contact information
  - and the besttime to reach you



**Contact Ashley Von Hatten**  
**Project Specialist**  
**[ashley@ncceh.org](mailto:ashley@ncceh.org)**  
**919-755-4393 ex 5009**

**Contact HMIS Data Center Help Desk**  
**[hmis@ncceh.org](mailto:hmis@ncceh.org)**  
**919-410-6997**

NCEndHomelessness 

@NCHomelessness 

nc\_end\_homelessness 

