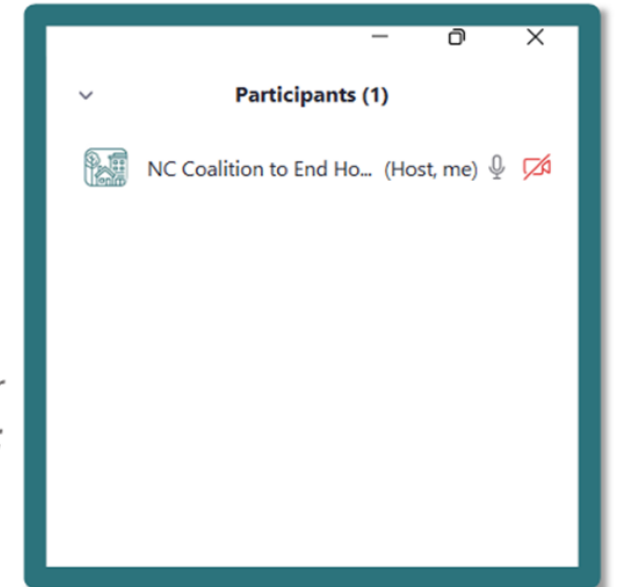


Coordinated Entry Council Meeting  
HART Office Hours  
June 17, 2024

# Roll Call

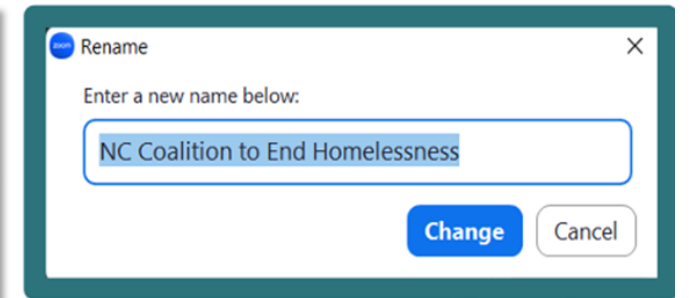
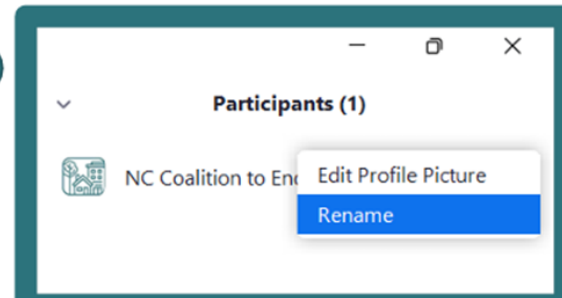
- We will conduct Roll Call for Regional Coordinated Entry Leads.
- All participants should enter their full names, so we can document their participation in the minutes.

1

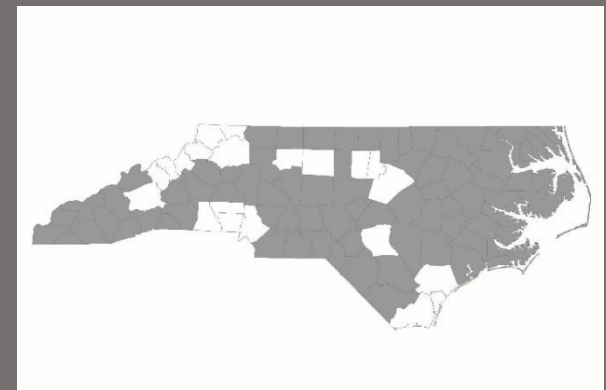


*How to change your screen name:*

2



# Agenda

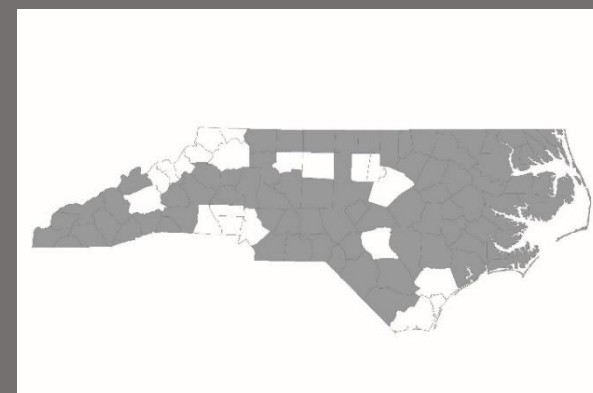


# Agenda

- HART Resources
- HART Workflow
  - HMIS Agencies
  - Victim Service Providers
  - Non-HMIS Agencies
- HART Feedback
  - Clients & Providers
- HART Discussion/Questions



# HART



# HART Resources

Resources for HART can be found on our website.  
Under [Coordinated Entry](#).

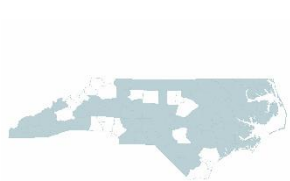
- HART [paper form](#) and [fillable PDF](#)
- HART [recording](#) and [slides](#) from the May 16 webinar
- HART [supplemental guide](#)
- HART [HMIS data entry guide](#)
- HART [by-name list guide](#)
- HART [mock interview](#)



# HART Workflows

## HMIS Agencies

- Front Door Providers
  - Enter client into project
  - Complete HART
  - Attend case conferencing to view BNL
- CE Lead
  - Enters client into CE project



# HART Workflows

## Victim Service Providers

- DV Emergency Shelter
  - Complete HART Smartsheet form
  - Receive email with HART score
- CE Lead
  - Manually add household to BNL for case conferencing
- Safe at Home Agencies
  - Complete HART Smartsheet form
  - Receive email with HART score
- CE Lead
  - No action need

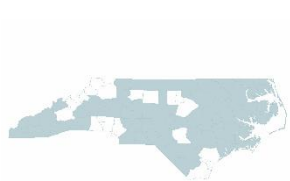




# HART Workflows

## Non-HMIS Agencies

- Agency
  - Complete paper HART with client
  - Have client sign ROI
  - Securely send to CE Lead
- CE Lead
  - Enter household into HMIS



# HART Feedback

## Clients & Providers

- Both surveys ask if the client and/or provider were comfortable asking and/or answering each question
- Both surveys ask if the questions were clear
- The provider survey asks if they had to rephrase any questions and/or ask any follow up questions
- Both surveys provide space for feedback
- Should we add these surveys to the BoS webpage?

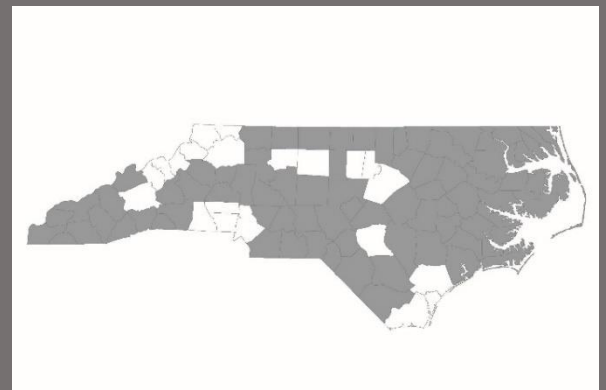


# HART

## Discussion/Questions



# Reminders



# Reminders

- July 15: Next CEC Meeting



**Contact Ashley Von Hatten**  
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**[ashley@ncceh.org](mailto:ashley@ncceh.org)**  
**919-755-4393 ex 5009**

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**[hmis@ncceh.org](mailto:hmis@ncceh.org)**  
**919-410-6997**

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