

North Carolina Balance of State Continuum of Care

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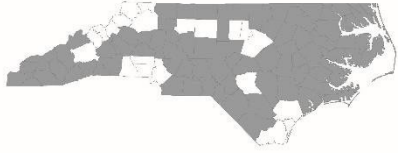
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

December 3, 2024

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Section I. NC BoS CoC Steering Committee Consent Agenda

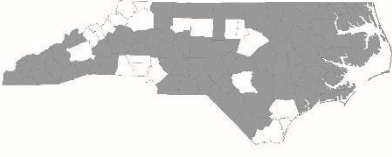
The following will be voted on at the December 3, 2024, NC BoS CoC Steering Committee meeting:

November 5, 2024, Steering Committee Minutes

Available here: <https://www.ncceh.org/files/13853/>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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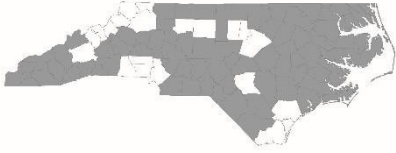
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Section II. Updates

- **Veteran Subcommittee**
Monday, December 9, 11 - 12 P.M.
[Join Zoom Meeting](#)
- **Lived Expertise Advisory Council**
Friday, December 13, 12 - 1 P.M.
[Join Zoom Meeting](#)
Meeting ID: 579 903 9481
Passcode: qYqVY5
- **Racial Equity Subcommittee**
Wednesday, December 18, 11:30 A.M. - 12:30 P.M.
[Join Zoom Meeting](#)
Meeting ID: 832 6483 8597
- **Local Leadership Response Call**
Wednesday, December 18, 1 - 2 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651



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Section III. Meeting Minutes and Supporting Materials

Veteran Subcommittee

November 4, 2024, Minutes

Member Attendance: Dr. Deniece Cole, Alyce Knafllich, Amanda Teater, Seth Horton, Jean Eastwood, Sahira Hobes, Chaessa McIntosh, Jessica Rice, Seth Horton, Genean Hill, Nicole Wilson, Kecia Robinson

NCCEH Staff Attendance: Allie Card

I.Intros: Those in attendance introduced themselves and shared a fall activity they've done this year.

II.Allie provided an overview of Veteran Data:

a. 2024 Q3 (July – September) HMIS Data

i.986 Veterans served across all NC BoS HMIS Projects (ES, SO, CE, TH, SSO, RRH & PSH)

1. 136 (14%) were chronically homeless
2. Women – 201
3. Men – 701
4. 493 (50%) were 55+

ii.61 of 122 (48%) of exits were to a positive housing destination

Discussion/Questions:

- Nicole – if this is shared with others, we need to ensure the framing is accurately portrayed (limited HUD VASH data); 55+ population is important to highlight.
- Alyce – Wondering if the racial disparities are also reflective; women Veterans are 10% of the population and this is 20%, highlighting a disparity.
- Genean – Can the 55+ population breakdown more? Allie – 203 are 65+

2024 Q3 (July – September) SSVF Data

iii.3 SSVF projects (VOA, ABCCM, ECHO)

1. 395 total people served (269 households)
2. 153 households moved into housing
3. 14 of 18 exits to positive housing destination (78%)

Discussion/Questions:

- Jessica – up to 24 months for shallow subsidy is why there is a lower exit number

- Amanda – Agreed; there are a lot of shallow subsidy households
- (Allie asked about shallow subsidy analysis) Sahirah – FY 23 report just received; Racial Equity dashboard; lots of talks about additional data; shallow subsidy started off a little slow during the pilot phase (13 grantees nationally); data is limited but was used to expand the program.
- Amanda – Increased referrals from PHAs just for a deposit

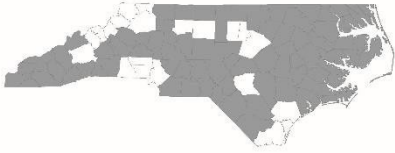
- Alyce asked about the remaining 116 households no moved into housing – The 116 not “moved into housing” is inclusive of households still in housing search and those housed
- Amanda – more difficult to find housing
- Genean – same thing; the market in certain service areas is tough; VOA did a “housing surge” and housed 63 Veterans in 60 days!
- Jessica – housing stock/availability has been difficult; housing incentives and landlord engagement has been a huge focus.
- Charessa – housing symposium held by the FVAMC was very successful
- (Allie asked a question about looking at HUDVASH data) Nicole – yes, each VAMC has data, but unsure how it is shared
- Sahirah – “Scorecard” can be shared by the Network Homeless Coordinator, but it doesn’t drill all the way down; housing numbers are available

III.VA Unsheltered Plan – due to time, this item was skipped and will be addressed at the next Subcommittee meeting.

IV.2024 Next Steps

- a. Updating the NC BoS Veteran Resource Guide
- b. Updating the SSVF coverage map
- c. Other items
 - i. Dr. Cole – Needing ineligible Veteran resources (dishonorable)
 1. Nicole – HUD VASH expansion can include dishonorable; conversation with the CE Lead to loop back to non-Veteran resources
- d. December meeting
 - i. Allie will send an email asking if folks want to meet in December or not.

V.The meeting adjourned at 12:04



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Advisory Council

november 8, 2024, Minutes

Attendance: Anna C, Karen C., Von N., Melissa H., Elliot Rhodes (staff), Laurel Benfield (staff)

Debrief BIH meeting with Dr. A: Karen provided an update on the meeting with Dr. Agard on future design for the 2025 Bringing It Home Conference. The group concluded that the meeting was productive and that they were excited for the conference. A concern was voiced that there may not be PLE representation on the conference planning committee. Laurel noted that Dr. A had followed up with her after the meeting and informed her that Rachelle Dugan, former LEAC member, is on the planning team. Laurel will follow up with Dr. Agard about coming back to the LEAC to discuss how she has incorporated their feedback and what decisions have been made in conference planning.

BoS subcommittee representation: Laurel noted that one of the original goals of the LEAC was to have PLE representation at every decision-making table in the CoC, but that that as some LEAC members have left, the group has lost representation in some of the CoC subcommittees. Karen announced that she has joined the Coordinated Entry Council. Melissa stated that she is interested in joining the Racial Equity Subcommittee and asked for details on the group and its meeting times. Laurel will invite her to the upcoming meeting to see if it feels right to her.

Debrief organizing training:

Laurel led a discussion debriefing the recent organizing training hosted by the NLIHC's Billy Cerullo. Laurel asked if any LEAC members had tried having an organizing phone call with each other before the LEAC meeting. No one was able to have a practice conversation ahead of the meeting, and the group discussed what additional materials might help them feel confident and ready to have an organizing call and noted that a more detailed script might be helpful. Laurel asked if a demonstrated organizing conversation in a "fishbowl" style conversation would be helpful. The group said that it would, and Laurel will follow up with Billy Cerullo to set up a time and request additional materials.

Regional Organizing:

Laurel noted that she had received a couple emails about PLE that would be interested in a regional LEAC group. Laurel asked the group if they think having virtual listening sessions on the books would be a good first step toward issue identification, and regional



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organizing. The group agreed and decided to push for scheduling listening sessions in the coming months in Regions 03, and 07.

Next meeting

Friday, January 10 at 12 PM

Racial Equity Subcommittee Council

November 20, 2024, Minutes

Attendees: Deniece Cole, Melissa Hewitt, Kristin Dunn, Lori Watts, Mary Erwin, Laurel Benfield*, Allie Card*, Teresa Robinson*, Mira Sanderson*

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Welcome/Overview and Celebrations:

Teresa highlighted an article. Feel free to click the link here if you are interested in reading: [“Race-ing to Thrive: Homeless Service Workforce Survey Reveals Low Salaries and Other Challenges More Greatly Impact People of Color”](#)

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Annual Updates to Equity Scorecards – Presented by Laurel Benfield:

What are Scorecards? Scorecards are a decision-making mechanism, in addition to the other requirements determined by the competition, that the NC Balance of State CoC uses to evaluate and determine which agencies are awarded available funding each year from two federally granted funds – Emergency Services Grant (ESG) and the Continuum of Care (CoC) Program Grant.

It is important to note that the CoC does not hold any of the program grants, the funding goes directly to the awarded agencies.

What is the Problem? Currently, there are not a lot of tools to leverage for driving change at the programmatic level. Since the BoS CoC isn’t the holder of funds, we can’t physically evaluate agencies. The scorecards will enable us to incentivize agencies to seek training, attend P&P changes, examine the demographic makeup of staff/board/clients

- The higher the score the more likely the funding will be awarded.
- We have seen an increase each year in racial equity inclusion.
- Each year there is a chance to develop further and evaluate the scorecard.
 - o A process is beginning to further evaluate the effectiveness of the incorporation of these equity-focused questions. More information to come.

Annual Edits to Scorecards are Due in January 2025. This is an opportunity to propose any edits to the ESG and CoC competition scorecards. The edits will then be sent to the Scorecard Subcommittee for review and then eventually brought to the Steering Committee for approval.

In the meantime, please review these scorecard examples:

Please note that the ESG scorecard has a question specific to victim service providers that isn’t in the CoC funding scorecard.

- CY'25 ESG Scorecard: <https://www.ncceh.org/files/13613/>

- FY'24 CoC New Project Scorecard: <https://www.ncceh.org/files/13545/>
- FY'24 CoC Renewal Project Scorecard: <https://www.ncceh.org/files/13546/>

The subcommittee then went through and reviewed a current scorecard for examples of equity-focused questions. Laurel included a few remarks about examples of past changes that were made to further develop questions to be more equitable.

Questions? Kristin asked about funding and whether this takes away funding from communities that may only have one provider.

Laurel responded by explaining that it is hard to say about agencies that haven't applied yet in terms of taking money away. There are two examples of agencies that had written standard violations that they didn't fix but were also scoring low in the racial equity setting that didn't apply to ESG funding. To prepare, small agencies should get staff to adhere to the written standards.

- This is a different strategy, if organizations want to be a part of an administrative grant, we would love to help you get there but we want to make sure the bar is high, and the expectations are clear.

Decisions about scorecards will need to be made during December's subcommittee meeting. Please take the time to review previous scorecards and prepare suggestions.

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BoS CoC Narrative Project: Marketing – Presented by Teresa Robinson:

Narrative Project Explanation: To invite people to complete an anonymous survey (they will be required to provide an overall location) where they share their stories on racial inequity at their work and how it affects their work. We will then take those responses and further develop a conversation on how to address these inequities.

- What is your experience with the work you do and how does inequity affect your work?

How do we Advertise this Survey? Who do we want this to reach? How do we want to send it out? Teresa provided a few suggestions such as:

- Members from this subcommittee group could visit other subcommittees and provide a short overview/presentation inviting others to complete the survey.
- Newsletter that can be distributed within the BoS.
- Email.

Deniece Cole noted a concern regarding these suggestions, citing the new administration and wanting to make sure the population we are asking to fill out the survey feels comfortable, safe, and protected. Deniece suggests that we personalize these requests

more, perhaps like in a meeting, rather than indirectly. Melissa Hewitt suggests that we do a combination of the suggestions.

Timeline? How long will it be live for feedback? When should we send it?

Possible restrictions include: the upcoming holidays, Point – in – Time (PIT) Count, and PIT recovery.

Melissa suggests we begin distributing the survey in April since that gives us time after the PIT count. Staff will be feeling better, but things will still be fresh from the PIT count, which would be in our favor since some of the experiences from the PIT count may be relevant to our survey. This also gives us a good amount of time for marketing.

Mary Edwin suggests the survey should be live for a few weeks up to a month.

Format? Melissa said Smartsheet while Mary said Google Forms. Mira Sanderson also agrees with Google Forms since as a newcomer, Smartsheet can be a hard platform to learn however, she is unaware of Smartsheet’s accessibility/form format.

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Planning for 2025 – Presented by Teresa Robinson:

January subcommittee recruitment will be a topic during December’s subcommittee meeting.

Narrative survey and Dialogue Project – Teresa will send follow-up emails with more information.

Possible creation of an equity subcommittee in addition to the Racial Equity subcommittee, that will meet quarterly and act as a strategic planning group.

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Next Meeting Information:

Occurs on Wednesday, December 18th, 2024, from 11:30 AM to 12:30 PM

Link to the Zoom Meeting:

<https://www.google.com/url?q=https://us06web.zoom.us/j/83264838597?pwd%3DTzVCWTM4WXdvSVJqbDVIR1I0NnMrUT09&sa=D&source=calendar&ust=1732469537626009&usg=AOvVaw2ArCP-rTSsZTRSyKMKwAhP>

Meeting ID: 832 6483 8597

Passcode: 023622



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Funding & Performance Subcommittee Council November 21, 2024, Minutes

Attendees: Bonnie Harper, Lori Watts, Melissa Hewitt, Talaika Williams, Amy Modlin, Lynne James

NCCEH Staff Present: Jenny Simmons, Mia Philips, Mira Sanderson, Dashia Shanks, Brian Alexander

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Minutes:

Jenny welcomed new members, provided an introduction/overview to the subcommittee, and reviewed the agenda.

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Programmatic Performance Measures:

Homelessness Prevention

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people with disabling conditions	35%	37%	35%	37%	25%	-		
% of adults that increased earned cash income	10%	5%	10%	2%	5%	13%		SPM baseline is for all project types
Median length of project participation for leavers	90 days or less	82 days	90 days or less	136 days	136 days	-		*Increase in SFRF projects
% of people that exited to a permanent destination	80%	61%	80%	46%	54%	-		HUD Benchmark

Members discussed each performance measure and potential benchmark for 2025. After deliberation, the group decided on the following benchmarks for 2025:

- % of people with disabling conditions: 38%
- % of adults that increased earned cash income: 13%
- Median length of project participation for leavers: 90 days or less
- % of people that exited to a permanent destination: 80%

Rapid Rehousing

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people with disabling conditions	40%	43%	35%	35%	34%	-		DV RRH providers have been excluded from this measure because of a different target population.
% of people that exited to a permanent destination	80%	66%	80%	46%	63%	-		HUD Benchmark
% of adults that increased earned cash income	20%	6%	20%	7%	8%	13%		SPM baseline is for all project types
% of people exiting to PH that returned to homelessness within 2 years	Below 20%	5%	Below 20%	7%	14%	16%		SPM baseline for all project types minus PSH
Median length of project participation of leavers	180 – 270 days	175 days	180-270 days	231 days	274 days	-		

Members discussed each performance measure and potential benchmark for 2025. After deliberation, the group decided on the following benchmarks for 2025:

- % of people with disabling condition: 45%
- % of people that exited to a permanent destination: 80%
- % of adults that increased earned cash income: 20%
 - o Link to training on HMIS: <https://www.ncceh.org/hmis/news/>
- % of people exiting to PH that returned to homelessness within 2 years: 16%
- Median length of project participants of leavers: 180 – 270 days

Permanent Supportive Housing

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people that exited to a permanent destination	80%	83%	80%	74%	70%	97%		SPM baseline includes exits to & retention of PH
% of adults that increased earned income	20%	12%	20%	13%	9%	13%		SPM baseline is for CoC-funded RRH and PSH
% of adults that increased unearned cash income	35%	40%	30%	50%	37%	35%		SPM baseline is for CoC-funded RRH and PSH
% of people exiting to PH that returned to homelessness within 2 years	Below 20%	2%	Below 20%	7%	15%	16%		SPM baseline is for all project types

Members discussed each performance measure and potential benchmark for 2025. After deliberation, the group decided on the following benchmarks for 2025:

- % of people that exited to a permanent destination: 80%
- % of adults that increased earned income: 20%
- % of adults that increased unearned cash income: 40%
- % of people exiting to PH that returned to homelessness within 2 years: 16%

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Next Steps:

Hold webinars in the first quarter of 2025 with every project type (Street Outreach, Emergency Shelter, Rapid Rehousing, Homelessness Prevention, and Permanent Supportive Housing) to review these performance measures in detail. These will also be included in the scorecards.

Bonnie made a motion to approve, with Lynne seconding it. All committee members agreed with the motion, and it was approved. Jenny will update the scorecards for the Scorecard Committee.

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2025 Meeting Schedule:

Meetings occur on the 3rd Thursday of the month at 2 PM.

We will be skipping meetings in July, August, and December.

The next meeting date is January 16, 2025.

Next Steering Committee meeting:

Tuesday, January 7, 2024, at 10:30 A.M.