

North Carolina Balance of State Continuum of Care

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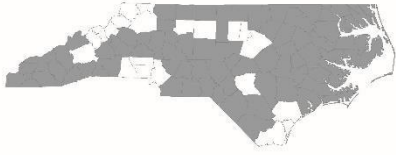
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

February 4, 2025

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the February 4, 2025, NC BoS CoC Steering Committee meeting:

January 7, 2024, Steering Committee Minutes

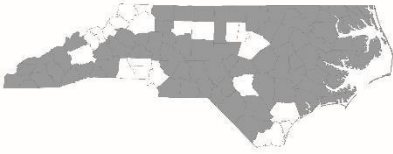
Available here: <https://www.ncceh.org/files/13934/>

Update to the Homelessness Prevention and Rapid Rehousing Written Standards

In following last month's approval of Coordinated Entry Written Standards regarding Rapid Rehousing projects, the NC BoS is requesting approval for the following addition to the Homelessness Prevention and Rapid Rehousing Written Standards under Housing Stabilization/Case Management Standards.

"Rapid rehousing programs that would like to Step Up a household into permanent supportive housing are required to complete an approved evaluation with the household. The evaluation must (1) confirm the household is eligible for permanent supportive housing and (2) confirm the need for long-term financial assistance and supportive services. Once confirmed, rapid rehousing staff should work with the permanent supportive housing project to document the household for eligibility."

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*



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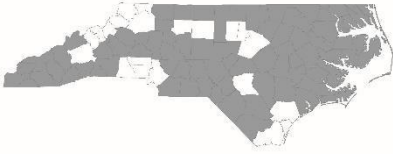
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Section II. Updates

- **Veterans Subcommittee**
Monday, February 3, 1 – 2 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
- **Lived Expertise Advisory Council**
Friday, February 14, 12 – 1 P.M.
[Join Zoom Meeting](#)
Meeting ID: 860 7972 7136
Passcode: 017949
- **Racial Equity Subcommittee**
Wednesday, February 19, 12 – 1 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
- **Coordinated Entry Council Meeting**
Monday, February 17, 10 – 11:30 A.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
- **Funding & Performance Subcommittee**
Thursday, February 20, 2 – 3 P.M.
[Join Zoom Meeting](#)
Meeting ID: 824 6553 8716
Passcode: 427473



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Section III. Meeting Minutes and Supporting Materials

Lived Expertise Advisory Council

January 10, 2025, Minutes

Attendance: Melissa H., Von N., Karen C., Laurel Benfield (Staff), Elliot Rhodes (Staff), Teresa Robinson (Staff), Mira Sanderson (Staff)

W-9 Collection/LEAC Hour Update

Link to a W-9: <https://www.irs.gov/pub/irs-pdf/fw9.pdf>

Please complete it as soon as possible. **Laurel will send an email to LEAC with the link to the W-9 form.** Karen requested a summary paper copy of personal LEAC compensation. Melissa also requested the same. **Laurel will send those summaries out through email.**

NCCEH has increased the cap of LEAC hours. The pay will remain the same, but each LEAC member now has 8 hours rather than 5.

Bringing it Home Conference (McKinnon Center, Raleigh, NC)– presented by Teresa

In the past, LEAC has done a couple presentations and this year, NCCEH is asking for LEAC's time and expertise again. Teresa asked the group if they would be interested in participating and giving a presentation. Von said yes. Melissa said she would like to, but she cannot travel. She notes that she could do a virtual option. Teresa acknowledges Melissa and Von, and said they are looking into virtual options. Karen noted in the chat that she would be interested and that she would like to connect with Legal Aid and see about doing a presentation on Accommodations/Accessibilities with Disabilities. Karen said she would be happy to do a Q&A session in addition to the presentation.

Two different ideas for sessions

1. Keynote could moderate a conversation (Q&A) with LEAC
2. Workshop led by LEAC for organizations to discuss actionable steps to incorporate people with lived experiences into leadership positions

Melissa noted that she likes the second option and reiterates the importance of having LEAC in organizations. Von asks if this workshop would require actionable steps for incorporating LEAC. Teresa notes that the LEACs would be the experts in this workshop. Karen suggests Von and Billy be the speaking leads. Karen remarks on Von's accomplishments in her region and believes that she, in addition to Billy, can achieve the LEAC goal of having LEACs across the regions.

National Alliance to End Homelessness and Capitol Hill Day

We have verbal confirmation that NCCEH is planning on sending LEAC to the NAEH National Conference and Capitol Hill Day in Washington, DC.

- Sunday night through Wednesday night
- NAEH Conference occurs on June 30 – July 2, 2025
- Capitol Hill Day – July 2, 2025
- Travel day before and after?

Wednesday will primarily be the Capitol Hill Day, where we will be talking to representatives.

Von, Karen and Melissa are all interested in attending. Laurel will push for 3 registrations, travel arrangements, flights, hotels...etc. Von said she will probably not need a flight back. Karen asked if it is possible to get gas vouchers/reimbursements. Laurel notes that she does not think the conference has childcare.

Local Leadership Response Call

An advocacy focused call that occurs on Wednesday once a month.

Debra wants to know if LEAC would be interested in being a featured speaker and if so, do we want to schedule a planning meeting. The general consensus is yes, they do want to schedule a meeting with Debra.

Equity Scorecards Section

Purposed changes need to be submitted by the end of January 2025.

Laurel asked LEAC if there is something they think needs changing and if so, do we want to try to change this year? Von and Melissa both noted that they do not think so. Karen said she just wanted to reiterate that we are inclusive about people with disabilities. Karen suggests asking the representative from Legal Aid to look over the grant scorecards to gage a general consensus about if it is ADA approved.

Overall LEAC does not have a concrete proposal but are working towards creating that for next year's competitions.

Regional LEAC Organizing

Region 3: Melissa really wants a LEAC in Region 3 but notes that since there is a new Regional Lead (Cory), Melissa is requesting an introduction. Laurel already sent Cory an email requesting a meeting for Monday, 1/13. Laurel sent an invite to Melissa. Melissa asked Laurel if she would like her to reach out to Bonnie Harper to help facilitate getting everything done. Laurel suggests Melissa sends a message asking if she is interested in taking a lead role. **Laurel also suggests reaching out to Amber (2024 SC RL) and is tasked with reaching out to her.**

During the Steering Committee meeting, Lynn James also noted wanting to incorporate a regional LEAC member. Laurel asked Von if she would like to be involved, and Von agreed. **Laurel will work on getting reaching out to her.**

Region 7: There is a new regional lead, Tonya Gray Young. Laurel attended their regional committee yesterday (1/9) and asked for anyone who has experienced homelessness to reach out about possibly being the regional LEAC. No one has reached out yet. Laurel suggests going about it similarly to Region 3.

Region 13: WhatsApp group has some traction and Von asked if she can add Laurel to the group. The group is going to schedule a meeting to look at the upcoming year.

Veteran Subcommittee

January 13, 2025, Minutes

Member Attendance: Genean Hill, Charessa McIntosh, Jessica Rice, Deniece Cole, Rory Springs, Howard Anderson, Nicole Wilson

NCCEH Staff Attendance: Allie Card, Mira Sanderson

Intros

All attendees introduced themselves by saying their name, pronouns, race, agency, role, and one anticipation for 2025.

2025 Subcommittee Goals

Framework Components: NC BoS Framework to End Veteran Homelessness

1. Veteran System Flow
2. Centering Equity
3. Addressing Stem Gaps
4. Coordination/Provider Roles and Expectations
5. Coordinated Entry Integration
6. Key Performance Indicators and Data Analysis

2025 Goals

1. What are some realistic and attainable goals for our time together?
2. Is there a specific component of the framework you would like to focus on?
3. How can the work of the subcommittee better meet your daily needs as a provider?

Rory brought up the Point-in-Time count for region 10 and the lack of registrants in some of their counties. Dr. Deniece Cole noted that there will be a meeting sometime this week in Sampson and to reach out to Dr. Cox (the region's unsheltered access coordinator) about meeting details. Dr. Cole noted that in the future, she and Rory Springs could get together and discuss partner outreach for future PIT counts.

Jessica said that the VA's 2025 goal is coming out soon and should coincide with our subcommittee's goals. Allie noted the importance of receiving data from the VA and hopes to obtain that in the future.

Howard noted a difficulty in integrated CE in region 1. His goal is to gain rapport with region 1. Allie offered to connect Howard with Denise and Gretta. Howard notes that his counterpart is in contact with HERE in Jackson County but that there is still a difficulty. Allie said she will reach out to Ashley (BoS CE Lead) about what options there are.

Dr. Deniece Cole notes that one of their goals is to find affordable housing for veterans and the general population.

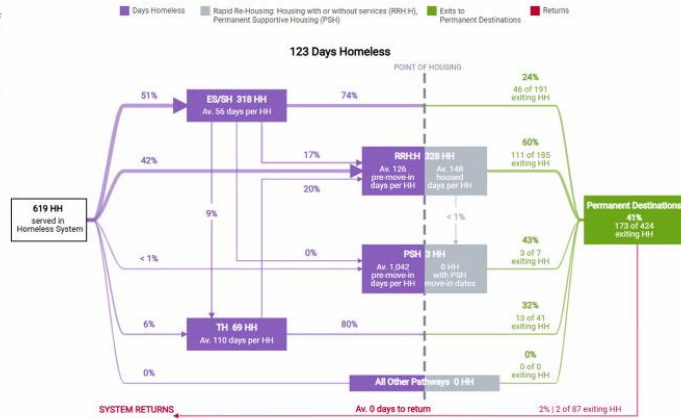
Jessica Rice notes the importance of communication in her region.

Genean Hill says she finds it helpful to be transparent, prioritize communication and see what is working and what isn't when it comes to her region.

FY23 Data

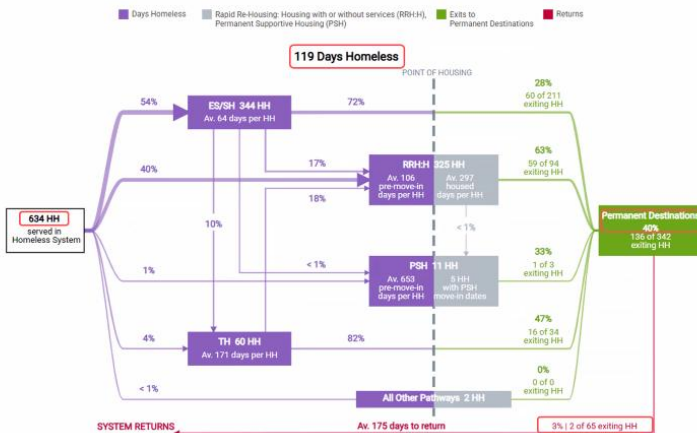
10/1/2022 – 9/30/2023

This is a visual of ALL AO Veteran households served in the NC BoS CoC HMIS system (ES, TH, RRR, and PSH)



- Data does not include HUD/VASH, shelters not participating in HMIS, CE, or street outreach
- 619 households were served
- An average of 123 days homeless in the system
- 41% of veterans moved on to permanent destination
 - 2% returned within 1 year

10/1/2023 – 9/30/2024



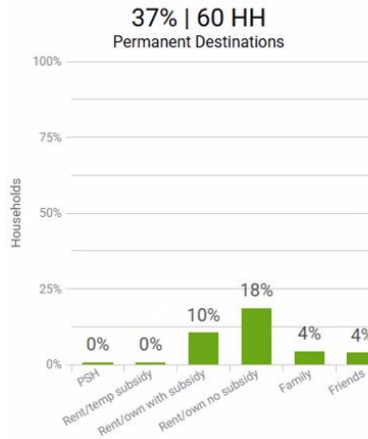
Data Element: Length of Time Homeless

- Goal: Decrease the average number of days Veterans experience homelessness to 115 days of 2025

- FY 2022 HMIS Data: Veterans enrolled in ES< TH, RRH, and PSH projects spent an average of 123 days homeless.
- FY2023: 119 days.

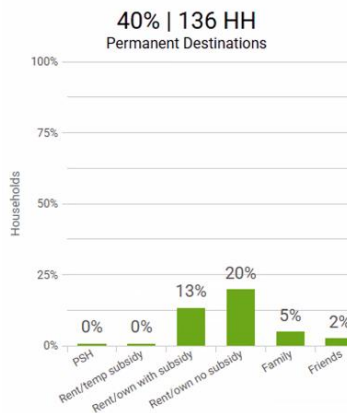
Data Element: Race/Ethnicity demographics and outcomes

- Goal: Increase permanent housing placements for Black/African American Veterans to 50% by 2025
 - FY2022 HMIS data: 51% of veterans served in ES, TH, RRH, and PSH projects were Black/African American, 39% permanently housed were Black/African American
 - FY2023: 52% served, 37% permanently housed.



Data Element: Exits to Permanent Housing

- Goal: Increase permanent housing placements for veterans to 50% by 2025
 - FY2022 HMIS Data: 41% were housed
 - FY2023: 40% were permanently housed



Announcements/Updates

- SSVF Nova is out in March, link found here:
https://www.va.gov/HOMELESS/ssvf/docs/SSVF_NOFO_FY2026.pdf

Racial Equity Subcommittee

January 15, 2025, Minutes

Member Attendance: Tradell Adkins, Kristin Dunn, Denise Cole,

NCCEH Staff Attendance: Laurel Benfield, Mira Sanderson, Teresa Robinson, Allie Card

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Welcome/Celebrations

FY2024 Scorecard

All proposed edits must be submitted to the Scorecard Subcommittee by the end of January.

Dr. Cole raised a question about diversity, equity, and inclusion (DEI) and how the committee's work may be impacted by shifting political landscapes. Laurel responded that NCCEH remains committed to addressing and advocating for racial equity. This commitment would only change if mandated by HUD, which seems unlikely.

While support from HUD may diminish under the new administration, and policies like the Equal Access Rule (ensuring equal housing access for transgender individuals) may face revocation, the committee plans to uphold high standards for low-barrier policies. The primary factor that could affect the Continuum of Care (CoC) would be changes in membership. To address this, the committee could implement a strategic focus on recruitment to attract and retain individuals who share a strong commitment to racial equity and inclusivity.

The committee agreed there are no changes needed for the FY2024 Scorecard. Laurel will communicate this decision to Jenny.

Plan for the Year

2025 Racial Equity Planning

What is one thing in your region you want to see changed this year? What makes you angry/scared in the coming year? Where does equity feel stuck for you?

Dr. Cole highlighted the political challenges and confusion currently unfolding in North Carolina. They are actively engaged in political work, advocacy, and activism to promote housing equity, affordable housing, access to medical care, and broader equity initiatives. Dr. Cole has been collaborating with local elected community leaders and is implementing a strategy that leverages partnerships with faith-based organizations.

Regarding the subcommittee, we aim to be precise and strategic in our approach, focusing on reflection, collaboration, and sharing resources. Kristin shared her recent experiences working with clients and the various obstacles they face, noting that many are feeling stuck, worried, and scared.

Teresa raised an important concern about the inconsistent levels of compassion and empathy shown by some agencies in their treatment of clients. Laurel noted a recent disagreement over whether to serve individuals without Social Security numbers— which seems like a no brainer to our committee but apparently not to others. Teresa proposed the creation of a resource list to prepare and equip the team

with compassionate and empathetic resources. Dr. Cole suggested involving Catholic churches, which have established strong connections within the Latinx and Black communities.

The committee's focus is shifting toward resistance against potential adversarial policies or services that may arise under the new administration. Our priority is to advocate for and support marginalized populations likely to be targeted, including Latinx, Black, LGBTQIA+, and other vulnerable communities. We will work to compile a comprehensive resource list of individuals, organizations, and communities that are allies and committed to acting with compassion and empathy to address these pressing challenges.

Narrative Dialogue Project

Do we feel this project is relevant to where our group is right now? And is it something we still want to pursue?

The project will involve distributing a questionnaire to providers to gather information about their experiences. The link to the form is provided here: [BoS Narrative Project](#). Dr. Cole emphasized the importance of continuing with this initiative, as it will help identify key agencies, challenges, and other relevant factors that contribute to our broader objectives.

As a committee, we have decided to move forward with the project and will now focus on the marketing phase. Teresa inquired if anyone would like to volunteer to present or share updates during meetings. Kristin expressed her willingness to participate if provided with a set of bullet points. Teresa mentioned that she plans to draft and send a blurb for this purpose. Laurel suggested that the project details could be effectively communicated through an email distributed to regional contacts, accompanied by a concise blurb to explain the initiative.

Recruitment

New Members and Member Retention

What drives your participation in this group? Who is missing from this group? Who could add value to this group?

Feel free to email us directly with responses at teresa.robinson@ncceh.org or laurel.benfield@ncceh.org

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The next meeting is Wednesday, February 19, 2025, at 11:30 AM

If you have any questions, please reach out to bos@ncceh.org or 919-755-4393

Funding and Performance Subcommittee

January 16, 2025, Minutes

Member Attendance: Bonnie Harper, Melissa Hewitt, Sarah Lancaster, Melissa McKeown, Amy Modlin, Talaika Williams

NCCEH Staff Attendance: Jenny Simmons, Dashia Shanks, Brian Alexander

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Jenny welcomed everyone to today's meeting.

Subcommittee Members and NCCEH Staff

Subcommittee members and NCCEH staff took time to reintroduce themselves and share a favorite hobby, what excites them about FPS, and what challenges them related to FPS.

Subcommittee Overview for 2025

The Funding and Performance Subcommittee (FPS) helps evaluate the CoC's effectiveness.

- Per the NC Balance of State CoC Governance Charter, the FPS:
 - o Analyzes relevant data including, but not limited to, System Performance Measures (SPMs), progress toward ending homelessness among subpopulations, & resource allocation
 - o Assists the Steering Committee to set goals & priorities for the CoC & to make funding decisions
- The FPS has focused its work on:
 - o Guidance to allocate funding (CoC & ESG Program Funding Priorities)
 - o Improving data collection (HMIS Recruitment Plan)
 - o Evaluating data & providing strategic recommendations to the Steering Committee (Data Evaluation, Benchmark Setting, & Strategic Direction)

Funding Competition Priorities

The FPS recommends CoC & ESG Program Funding Priorities. The FPS develops funding priorities for the CoC & ESG Program competitions annually to:

- Guide the Project Review Committee in determining which projects to fund & at what funding level
- Assist communities in developing projects that address the most urgent needs
- Support agencies in creating programs that utilize best practices & focus on high-need populations

ESG Program Funding Priorities – Review February 20th, recommend to Steering Committee March 4th
CoC Program Funding Priorities – Review March 20th, recommend to Steering Committee April 1st

HMIS Recruitment

The FPS updates and supports the HMIS recruitment process. To ensure comprehensive data collection across its 79 counties, the CoC must recruit agencies to participate in the HMIS.

- The FPS first established a new process for HMIS recruitment in 2021. We updated this plan in 2024 to implement in CY2025.
- The CoC Governance Charter assigns responsibility for recruitment facilitation to Regional Lead Alternates (RLAs).
 - o We will update the Governance Charter to reflect the current process!
- In 2025, each NCCEH staff person assigned to each region will work with the RLAs and other Regional Committee members, as needed, to establish a plan in January to recruit the largest (most beds) ES/TH/PH providers in the region that are not participating in HMIS to participate in HMIS.
- NCCEH held an internal training for staff on December 2nd.
- The FPS provides resources. These were approved back in the fall.
 - o HMIS Participant Plan & Strategy
 - o Guide for engaging new agencies
 - o Sample HMIS Recruitment Script
- NCCEH will provide recruitment reports via Smartsheet triennially: May 5th, September 5th, January 5th
- The FPS will review the information submitted in these reports and offer feedback.
 - o FPS will review reports May 15th, September 18th, and January 15th

Agencies to Recruit in 2025

REGION	AGENCY	BED COUNT
1	Hurlburt Johnson Friendship House - Cherokee - Murphy Emergency Shelter - ES	32
2	Hendersonville Rescue Mission - Henderson - Rescue Mission - ES & Anne's Place - TH	70 + 20 = 90
3	Safe Harbor Rescue Mission - Catawba - Greenleaf - TH	27
4	Hope of Mooresville - Iredell - ES	10
5	Salvation Army - Cabarrus - Center of Hope Shelter - ES	61
6	Catholic Worker House - Chatham - Silk Hope Shelter - ES	3
7	Samaritan Inn (Wadesboro) - Anson - Believers Crusade Shelter - ES	40
8	Lumberton Christian Care - Robeson - Emergency Shelter - ES	20
9	Tarboro Community Outreach - Edgecombe - Emergency Shelter - ES	27
10	Friends of the Homeless - Lenoir - Homeless Shelter - ES	28
11	Outer Banks Room in the Inn - Dare - Seasonal ES	19
12	Washington Area Interchurch Shelter and Kitchen - Beaufort - ES	9
13	Religious Community Services - Craven - RCS Homeless Shelter - ES	39

Data Evaluation, Benchmark Setting and Strategic Direction

FPS – Data Evaluation

The FPS evaluates data on a regular basis to understand the scope of the CoC’s work & provide recommendations to help the CoC have a greater impact. In its work, it regularly reviews:

- IN PROCESS: A CoC Snapshot dashboard -- (provides totals served, demographics, totals housed, & system flow data in the CoC & per county and project) – TBD?
- System Performance Measures (SPMs) – April 2025
- Point-in-Time & Housing Inventory Count (PIT/HIC) data – June 2025

- Longitudinal System Analysis (LSA) through Stella visualizations – TBD?
 - o The LSA shows system flow and Stella puts the data into visualizations so that it is easier to interpret

FPS reviews programmatic performance measures to set boundaries. FPS reviews current baseline data for performance measures from HMIS to set benchmarks used in funding competition scorecards for all project types & set expectations for projects.

- Street outreach
- Emergency shelter
- Homelessness prevention
- Rapid rehousing
- Permanent supportive housing

Setting performance measures can help projects and the CoC improve services and outcomes!

Transparent communication with agencies about how the CoC will measure project effectiveness can:

- Improve services for people experiencing homelessness
- Focus agencies on practices that help them meet expected benchmarks
- Indicate to staff where they should prioritize technical assistance
- Prioritize a culture of accurate data collection & regular evaluation
- Directly affect the CoC's SPMs
- Increase & expand opportunities for funding

Performance Measure Benchmarks Webinars set for 2025:

- March 5, 2025 – 11 AM – Street Outreach
- March 12, 2025 – 11 AM – Emergency Shelter
- March 19, 2025 – 2 PM – Rapid Rehousing/Homelessness Prevention
- March 26, 2025 – 1 PM – Permanent Supportive Housing

Review 2025 Calendar

2025 Funding & Performance Subcommittee

DATE	AGENDA
January 16th	FPS Purpose & Goals
February 20th	Review & Set CY2026 ESG Program Funding Priorities
March 20th	Review & Set FY2025 CoC Program Funding Priorities
April 17th	Review System Performance Measures (SPMs)
May 22 nd * (4 th Thursday due to Bringing It Home Conference)	Review 1 st HMIS Recruitment Reports of 2025
June 26 th * (4 th Thursday of the month due to Juneteenth on 6/19)	Review 2025 PIT/HIC Data
July & August	No Meetings due to CoC & ESG Program Funding Competitions
September 18th	Review HMIS Recruitment Reports & Update HMIS Participation Plan
October 16th	Review & Set Performance Measure Benchmarks per Project Type
November 21st	Review & Set Performance Measure Benchmarks per Project Type
December	No Meeting

The FPS meets monthly on the third Thursday, 2 – 3 PM via **Zoom**. We plan to switch to Zoom since most folks are familiar with using Zoom and it allows us to take Polls. Jenny will be updating the calendar invitations for FPS with the Zoom link within the next week.

- You should have received a calendar invite to each meeting so it's on your schedule & notifies you of any changes.

We do screenshare during our meetings so, if possible, it's important to be in front of your computer to see presentations & data! You can use the phone number in the link to join, if needed.

All materials for the FPS are on the NCCEH website at:

<https://www.ncceh.org/bos/subcommittees/fundingandperformancesubcommittee/>

CY2026 ESG Program Funding Priorities

The FPS will review updated ESG Program Funding Priorities at its February 20th meeting.

- Staff will send the CY2026 ESG Program Funding Priorities to members for review February 3rd.
- Send any thoughts about potential updates or feedback to jenny.simmons@ncceh.org by February 12th.
- The FPS will draft an updated document incorporating feedback & questions & send for review in advance of the February meeting – February 20th.
- The FPS will finalize & vote to approve a recommended document for the Steering Committee to consider at its March 4th meeting.

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The next meeting is on Thursday, February 20th at 2 PM.

If you have any questions, reach out to us at (919) 755-4393 or at bos@ncceh.org

Next Steering Committee meeting:

Tuesday, March 4, at 10:30 A.M.