



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

soar@ncceh.org

www.ncceh.org

919.755.4393

As of March 22, 2015

NC SOAR Outcomes

Total usable outcomes reports received*	1,696
Total Approved	1,357
Total Denied	331
Total Death Before Decision	8
Average time between completion of application and determination for initial applications	100 days
Median number of days between completion of application and determination on initial applications	89 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 9 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	38%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$18,022,357.51

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brunswick	4	50% (2/4)	N
Buncombe	330	81% (266/329); 1 Death Before Decision	Y: 4 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	22	73% (16/22)	N
Cumberland	14	79% (11/14);	Y: 1 FTE
Davidson	6	83% (5/6)	N
Durham	231	85% (195/230); 1 Death Before Decision	Y: 3 FTE
Edgecombe	4	50% (2/4)	N
Forsyth	135	87% (118/135)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Granville	3	67% (2/3)	Y: 1 PTE
Guilford	45	78% (36/45)	Y: 2 FTE
Haywood	1	100% (1/1)	N
Henderson	39	55%(21/38); 1 Death Before Decision	Y: 1 FTE
Iredell	46	89% (41/46)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Martin	2	50% (1/2)	N
McDowell	1	100% (1/1)	N
Mecklenburg	220	87% (189/218); 2 Deaths Before Decision	Y: 5 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	289	72% (209/289)	Y: 1 FTE
Orange	40	85% (33/39); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	67	58% (38/66) 1 Death Before Decision	Y: 2 FTE, 1 PTE
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Union	1	1 Death Before Decision	N
Vance	4	100% (4/4)	N
Wake	140	93% (130/140);	Y: 2 FTE
Watauga	3	50% (1/3)	N
Wayne	9	89% (8/9)	Y: 2 FTE
Wilkes	1	100% (1/1)	N