



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

BoS Coordinated Assessment Exchange April 12, 2016

Attending: Monica Frizzell, Gabriela Gonzalez, Melissa McKeown, Jennifer Molliere, Susan Pridgen, Jamal Troubledied, Latasha McNair, Amy Upham, David Jacklan, Glorie Keating, Michelle Nabb, Thadeous Carr, Ginny Rainwater, Brian Fike, Linda Mandell

Staff: Emily Carmody, Brian Alexander

Coordinated Assessment and Oversight

Current Oversight:

- Pitt- All agencies administering screenings are talking to each other on a regular basis, use an existing housing meeting for CA oversight
- Down East- Drop box to upload forms and share with stakeholders with LaTasha and Kareem (technical) overseeing process, leave a message that explains needs and referral, next step- case management subcommittee meeting, 4 agencies who are doing assessments are acting as ad hoc committee
- Henderson- before yesterday, coordinated assessment council- to make sure that this was successful have one person that is in charge (Glorie Keating- Coordinated Assessment Coordinator) , reporting to coordinated assessment council, funding came from local community foundation- received an award for 2016 calendar year, also applied to United Way for funding
- Piedmont- have oversight committee that is doing grievances, 9 agencies doing assessments are uploading outcome reports in google doc, Ginny compiles into and outcome report

Oversight Challenges with Coordinated Assessment:

- Example: Outcome data- not being able to validate numbers being given for outcome reports
- Rutherford Polk- Foresee that there will be an issue in following through with all the steps for agencies who have previously referred into the system
- Transylvania- Plan to bring it up in meetings- how many assessments are done, where clients are in process, may also morph discussion into informal housing meeting
- Henderson- Anticipating some issues in capturing prevention and diversion screens, like the suggestion of using google docs to help gather this information
- Moving VI-SPDAT into HMIS- would allow for more trustworthy information and reporting of outcomes
- Onslow- concern about validating outcomes and numbers reported, large variances in scores over short periods of time

- Pitt- concern about boiling person down onto one piece of paper, when can we override the score, when can we make some judgement calls

Suggestions to Improve Oversight:

- Variances- conversation with agencies and case managers to address, look back to training, do they need other support, establishing opening script for the assessment
- Appeals process for the score when new information comes to light or if the score doesn't capture the whole person
- Use of technology- drop box, Google: Idea of walking through creating a Google form for aggregate and individual P/D screens & VI-SPDAT
- Creating positions or dedicating staff time to oversight duties