



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of May 31, 2016

NC SOAR Outcomes

Total usable outcomes reports received*	2,178
Total Approved	1,739
Total Denied	430
Total Death Before Decision	8
Average time between completion of application and determination for initial applications	101 days
Median number of days between completion of application and determination on initial applications	88 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	2 years, 10 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	39%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$23,290,716.59

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	6	100% (6/6)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brunswick	4	50% (2/4)	N
Buncombe	419	79% (332/418); 1 Death Before Decision	Y: 4 FTE
Burke	4	100% (4/4)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	36	75% (27/36)	Y: 1 FTE
Chatham	3	67% (2/3)	N
Cleveland	4	100% (34/4)	Y: 1 PTE
Cumberland	20	70% (14/20);	Y: 1 FTE
Davidson	7	86% (6/7)	N
Durham	271	82% (222/270); 1 Death Before Decision	Y: 3 FTE, 1 PTE
Edgecombe	4	50% (2/4)	N
Forsyth	157	87% (136/157)	Y: 2 FTE
Gaston	13	92% (12/13)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	51	80% (41/51)	Y: 2 FTE, 1 PTE
Haywood	1	100% (1/1)	N
Henderson	45	55%(24/44); 1 Death Before Decision	Y: 1 FTE
Iredell	61	92% (56/61)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Martin	2	50% (1/2)	N
McDowell	1	100% (1/1)	N
Mecklenburg	319	88% (278/317); 2 Deaths Before Decision	Y: 6 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	391	71% (279/391)	Y: 1 FTE, 1 PTE
Orange	48	87% (41/47); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	Y: 1 FTE
Pitt	72	58% (41/71) 1 Death Before Decision	Y: 3 PTE
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	Y: 1 PTE
Surry	3	0% (0/3)	N
Union	3	100% (2/2) 1 Death Before Decision	N
Vance	4	100% (4/4)	Y: 1 FTE
Wake	187	91% (171/187);	Y: 3 FTE
Watauga	3	50% (1/3)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N