



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

BoS Coordinated Assessment Exchange

July 13, 2016

Attending: Parthenia Ingram, Michelle Knapp, Susan Pridgen, Ginny Rainwater; Thadeous Carr; Faye Pierce; Amy Steele; Linda Mandell; Brian Fike; Candice Roundtree; Christopher Hoover

Staff: Emily Carmody, Brian Alexander

Regional Coordinated Assessment Outcomes Report

- Goals:
 - Reflect data provided back to communities to improve data quality and understanding of outcome reports
 - Provide a visual tool to community to see how their CA process is working and identify gaps in their system
 - Provide a way for CAC to give feedback to community based on outcomes reported
- Numbers in reports are based on RC quarterly reports
 - Recognize that the data is not good quality right now
 - Working with the Data Center to get VI-SPDAT in HMIS
 - Working with some pilot communities to get started and then expand to the entire BoS CoC
- Reports have been provided to RCs who submitted their first quarter report
- Process for reviewing quarterly reports
 - RCs will submit their quarterly reports
 - BoS staff will generate reports and send back to RCs for review
 - RCs will have an opportunity to submit corrected data, if needed
 - CAC reviews reports with confirmed data
 - Reports emailed back with comments to the RC

The Structure of the RC Reports

- Top of report has general information about RC and date of submission and time period covered
- Next section covers information coming from the Prevention and Diversion Screen
 - Defines the tool (for community education purposes)
 - Demonstrates the number of people presenting and how many screened
 - Shows the flow from the screening to domestic violence services, shelter, and diversion efforts

- Next section covers information coming from the VI-SPDAT
 - Defines the tool (for community education purposes)
 - Demonstrates the number of screenings that happened and from where clients came
 - Shows the number of people who scored in each intervention
- Next section covers referrals
 - Defines what referral means in the CA process
 - Breaks down the total number of referrals made for the types of services and interventions
 - Points out where gaps may reside
- Next section covers system feedback
 - Shows the number of client and agency grievances, the number resolved, and the average days to respond
 - Reflects back the RCs' identified gaps and side doors
- Next section covers plan changes and CAC feedback
 - Identifies RC requests for approval of plan amendments or feedback from CAC
 - Provides feedback directly from the CAC to requests and quarterly reports

Next Outcome Reports due: Friday, July 15th for second quarter (April – June 2016)

Next Meeting: Tuesday, August 9th at 3 PM

Register at: www.ncceh.org/events/963

