



North Carolina Balance of State Continuum of Care

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www.ncceh.org/BoS

BoS Coordinated Assessment Exchange August 9, 2016

Attending: Linda Brinson, Monica Frizzell, Christopher Hoover, Melissa McKeown, Faye Pierce, Ginny Rainwater, Teena Willis, Michelle Knapp, Amy Steele, Thadeous Carr, Avis Murphy, Linda Mandell, LaTasha McNair, Sarah West

Staff: Emily Carmody, Brian Alexander

Coordinated Assessment Written Standards

Overview of Written Standards

- Required in the HEARTH legislation for all CoCs to create written standards for CoC and ESG funded communities
- While mandated, they are a good idea and best practice to bring clarity in how program components should operate and will help the BoS CoC achieve its goal of ending homelessness
- Emphasize client choice and are client-centered

Balance of State CoC Written Standards Process

- A little behind in getting them done
- Have completed drafts for all program component types (PSH, TH, HP-RRH, ES)
- Coordinated Assessment is not required but staff thought it would be a good idea to update the initial Coordinated Assessment Toolkit
- Process so far:
 - October 2015: created preliminary written standards for ESG application process with the intention of revising them
 - Prioritized written standards creation for 2016
 - Gathered examples of written standards from across the country
 - Gathered feedback from ESG office and HUD field office on preliminary written standards
 - Staff and workgroup created drafts of written standards in June 2016
 - Drafts presented at Steering Committee meetings and have been posted to NCCCEH website
 - CA written standards presented to CAC and August Steering Committee
 - Written Standard drafts are open for comment now
 - Final revision process will happen at the end of August
 - Presentation for approval at the September Steering Committee call

Coordinated Assessment Written Standards

- Idea to update the CA toolkit with all policies into one place
- Basic framework for how Regional Committees created CA plans using the toolkit

Review of the Coordinated Assessment Written Standards

- Similar lay out to programmatic written standards
 - Overview- provides some background about purpose of written standards
 - Coordinated Assessment- Defines CA, purpose, and how it is being implemented as compared to the traditional model of accessing services
 - Guiding Principles of CA in BoS CoC
 - Governance- Reviews role of CAC and Regional Committees
 - Definitions- same across all written standard documents to help add clarity to conversation and have the same understanding as to what words mean
 - Prioritization Policy for dedicated and non-dedicated beds-Updated HUD policy for prioritizing chronically homeless for PSH to match notice issued by HUD in the last two weeks
 - Client Intake Process through CA-
 - Tools- Defining three specific tools (Prevention/Diversion, VI-SPDAT, Case Management) that the Balance of State CoC will use and links to each tool in the document and the link to the Quarterly Outcome Reporting Report
 - Assessment- Steps to take in doing assessment, trainings for each assessment, recommended score ranges based on system component
 - Client Choice- Explain how client choice plays a role in the CA process
 - Follow Up and Housing Stabilization- Defines how clients are being treated and referred into housing programs, directions for case management tool, training for tool
 - Accountability- Insure that the CA process is accountable to the community and the clients that they are serving and how the CAC will provide oversight to the system
- Questions/Comments about the CA Written Standards
 - Any tool that keeps people moving in the same direction will be helpful in the field
 - Can you send out the new notice from HUD?
 - Yes- staff will send out the most recent notice from HUD
 - Are there population specific VI-SPDATs- youth/veterans?
 - Yes- there is a youth assessment tool that has been developed
 - Youth VI-SPDAT tool has not been formerly adopted from CAC
 - Staff can bring this to the CAC to review for adoption
 - What should you do if the VI-SPDAT score doesn't match what the committee is seeing?
 - Committees can take into account other information (length of time homeless, other information known by providers, etc.) along with the score
 - Exceptions should be rare, but can be made in situations



- Documentation needs to be kept as to why exceptions are made in case grievances are filed

Please email Balance of State staff at bos@ncceh.org for the feedback form if you did not receive it previously.

Next Meeting: Tuesday, September 13th at 3 PM

Register at: <http://www.ncceh.org/events/964/>

