



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of September 1, 2017

NC SOAR Outcomes

Total usable outcomes reports received*	2,651
Total Approved	2,067
Total Denied	574
Total Death Before Decision	10
Average time between completion of application and determination for initial applications	99 days
Median number of days between completion of application and determination on initial applications	86 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	2 years, 10 months
Percentage of applications approved (not including deaths before decisions)	78%
Percentage that required CE	38%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$27,893,668.75

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brunswick	4	50% (2/4)	N
Buncombe	493	76% (371/491); 2 Deaths Before Decision	Y: 4 FTE
Burke	5	100% (5/5)	N
Cabarrus	1	0% (0/1)	N
Caldwell	2	50% (1/2)	N
Carteret	1	100% (1/1)	N
Catawba	58	79% (46/58)	Y: 1 FTE
Chatham	3	67% (2/3)	N
Cleveland	6	100% (6/6)	N
Cumberland	23	65% (15/23);	Y: 1 FTE
Davidson	7	86% (6/7)	N
Durham	348	83% (288/347); 1 Death Before Decision	Y: 3 FTE, 1 PTE
Edgecombe	4	50% (2/4)	N
Forsyth	166	87% (144/166)	Y: 2 FTE
Gaston	16	88% (14/16)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	79	70% (55/79)	Y: 2 FTE, 1 PTE
Haywood	1	100% (1/1)	N
Henderson	54	58%(31/53); 1 Death Before Decision	Y: 1 FTE
Iredell	76	92% (70/76)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Madison	1	100%(1/1)	N
Martin	2	50% (1/2)	N
McDowell	3	67% (2/3)	N
Mecklenburg	362	86% (309/360); 2 Deaths Before Decision	Y: 6 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	500	70% (349/499); 1 Death Before Decision	Y: 2 FTE
Onslow	2	100% (2/2)	N
Orange	53	90% (47/52); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	Y: 1 FTE
Pitt	77	57% (43/76) 1 Death Before Decision	Y: 3 PTE
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Rutherford	1	100% (1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	Y: 1 PTE
Surry	3	0% (0/3)	N
Transylvania	2	50% (1/2)	N
Union	5	100% (4/4) 1 Death Before Decision	N
Vance	5	100% (5/5)	Y: 1 FTE
Wake	241	87% (209/241)	Y: 3 FTE
Watauga	4	50% (2/4)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N