



# North Carolina Balance of State Continuum of Care

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## Balance of State Steering Committee Meeting 1.09.18

### Regional Leads Present:

Marilyn Chamberlin, Trina Hill, Teena Willis, Nicole Dewitt, Ellery Blackstock, Marie Watson, Kanika Turrentine, LaTasha McNair, Donna Bradshaw (for Juliet Rogers)

### At-Large Members Present:

Jessa Johnson, Angela Harper King, Lisa Phillips, Derrick Burnell, Christina Miller, Parker Smith

### Members Absent:

Kevin Hege, Juliet Rogers, Paul Kimball, Dana Mangum, Barry Shipp, Donna Fayko

**Interested Parties Present:** Destri Leger, Melissa McKeown, Richard Gary, Mollie Tompkins, Susan Pridgen, Linda Brinson, Wendy Bryant, Lynne James, Jim Cox, Brian Fike, Amy Steele, Janice Sauls, Ginny Rainwater, Patricia Bryant, Roxi Johnson, Tiana Terry, Jennifer Kerr, Lori Watts, Tammy Gray, Kristen Martin, Chip Long, Teresa Robinson, Monica Frizzell, Melissa Eastwood

### NCCEH Staff Present:

Brian Alexander, Ehren Dohler, Ben Bradley, Denise Neunaber

### Approval of Consent Agenda

- The Steering Committee restructuring proposal included some changes to the topics that are covered during Steering Committee meetings. The proposal recommended that standard updates and standard voting items that do not require in-depth discussion be put in a “board packet” that is sent to Steering Committee members for review prior to the meeting. The voting items are included in this packet as a “consent agenda.” The consent agenda will be voted on as a whole at the beginning of each meeting. Steering Committee members may request to move an item from the consent agenda to the regular agenda if they feel it requires additional discussion.
- The consent agenda was sent out prior to the meeting and is posted at: <http://www.ncceh.org/files/8878/>
- There being no changes needed, the consent agenda was approved by common consent.

### Steering Committee Member Introductions

- As the first meeting under the new Steering Committee structure with at-large members, all members, Regional Leads, Regional Lead Alternates, and at-large members were asked to introduce themselves to the Steering Committee.

## Plan to End Veteran Homelessness

- The CoC did not meet its goal to end Veteran homelessness in 2017 but made a lot of progress:
  - Wrote and approved plans to end Veteran homelessness in every Regional Committee
  - Identified and served more Veterans in NC BoS CoC in 2017
  - Regional coordinated assessment systems now include Veteran referrals
  - SSVF providers regularly participate in every Regional Committee
- The CoC has several Veteran initiatives in progress that it will work on in 2018:
  - Need to establish regular Veteran case conferencing in every Regional Committee
  - Need to establish a comprehensive by-name list and dashboard for each Regional Committee in HMIS
  - Regularly evaluate CoC progress towards USICH goals
  - Submit USICH benchmark criteria
- Preliminary Veteran by-name list data pulled from December 2017 shows:
  - 311 total homeless Veterans with 33 housed in the last 90 days
    - The range on the chart shows the highest and lowest numbers in the 13 Regional Committees. The highest number of Veterans in a Regional Committee was 93 and the lowest was 3. The highest number of Veterans housed in a Regional Committee was 6 and the lowest was 0.
  - HMIS numbers are larger than the 2017 PIT Count number for homeless Veterans. Staff believe this shows that providers have been able to increase their outreach and connection with homeless Veterans. The CoC will need to monitor this to ensure the number decreases over time.
  - Only 33 Veterans housed in the last 90 days. This number is concerning because it seems low versus the number of homeless Veterans.
    - VA Medical Center staff believe more Veterans are being housed through HUD-VASH programs. This data needs to be captured by Regional Committees.
- The Veteran Subcommittee has starting setting goals for 2018:
  - Want to end chronic Veteran homelessness by the end of 2018
  - Develop stronger connections to regional HUD-VASH programs
- Staff asked Steering Committee members to answer these questions: What would you like the Veteran Subcommittee to pursue? What goals would you like to set? What data would you like to see?
  - Derrick Burnell asked what the reasons were for more homeless Veterans not being housed. Staff said we do not know the answer yet. We need more information from HMIS to show us where people are going to. We need to answer the question of whether some information is not being captured or if folks are remaining unsheltered or in shelters that are not being housed?
  - Chip Long wonders if there is interaction with local VFW posts to connect to potential homeless Veterans? Staff said that it happens on a provider by provider basis, but full regions may not have those connections. This does need to happen in a systematic way so that all regions in the NC BoS CoC have these connections.

## Anti-Discrimination Policy Draft

- HUD requires each CoC to have an anti-discrimination policy:



- NC BoS CoC staff have drafted an initial version posted at: [www.ncceh.org/files/8891/](http://www.ncceh.org/files/8891/)
- Staff asked that Steering Committee members review the policy and provide feedback by January 19 at [bos@ncceh.org](mailto:bos@ncceh.org).
- Steering Committee will vote for approval at the February 6 meeting
- The policy focuses on equal access and requires all CoC service and housing providers adhere to guidelines. The policy includes procedures that define the responsibilities of the NC BoS CoC, individual agencies, and program staff.
- To meet the requirement, the CoC will approve an initial policy and work over the next year to include other protections. An expanded policy could include:
  - Fair Housing
  - Civil Rights ordinances
  - State/local ordinances
- Staff asked Steering Committee members for any comments or questions:
  - Angela Harper King asked that the policy better define the term LGBTQIA so it is clear what the term means and that everyone is on the same page.
  - Chip Long asked how the CoC tracks numbers of LGBTQIA people experiencing homelessness.
    - Brian responded that we don't ask people to identify as LGBTQIA during the PIT count, but partnering with organizations that specifically serve that population is important.

#### **Point-in-Time/Housing Inventory Chart Update**

- The 2018 PIT/HIC will be held the night of Wednesday, January 31.
  - PIT Count is the number of people experiencing literal homelessness in emergency shelter, transitional housing programs (dedicated to homeless people), and unsheltered in places not meant for human habitation.
  - HIC is the number of beds available in programs for homeless individuals including emergency shelter, transitional housing (dedicated to homeless people), rapid re-housing, and permanent supportive housing programs.
- Regional Committees should plan early:
  - If the Regional Committee hasn't started, it needs to begin right away to plan for this year's count.
    - Develop a PIT/HIC committee
    - Involve all relevant stakeholders in the planning process, including: programs doing the shelter count, Veteran service providers, youth service providers, homeless/formerly homeless people, and agencies reporting HIC information.
- NCCEH has posted 2018 PIT/HIC forms at: [www.ncceh.org/2018pit-bos/](http://www.ncceh.org/2018pit-bos/)
  - Regional Committees must use these forms.
  - Pre-recorded trainings on forms will be posted soon.
- NCCEH held a PIT/HIC webinar for PIT/HIC leadership on January 4.
  - Recording of training posted at: [www.ncceh.org/2018pit-bos/](http://www.ncceh.org/2018pit-bos/)
- Regional Committees should provide local training, educating providers and volunteers on local process and ensure they understand how to fill out forms and submit data. PIT Committees should:



- Set date for local training (as close to the PIT/HIC date as possible)
- Make mandatory for participants in the count
- Recommend in-person meeting with call-in/web sharing option
- Train the types of counts differently: sheltered and unsheltered

### **Upcoming Meetings & Reminders**

- Register for the new ESG grantee webinar: [www.ncceh.org/events/1235/](http://www.ncceh.org/events/1235/)
- Access to PIT/HIC forms and trainings: [www.ncceh.org/2018pit-bos/](http://www.ncceh.org/2018pit-bos/)
- Provide feedback to draft Anti-Discrimination Policy by January 19 to [bos@ncceh.org](mailto:bos@ncceh.org)
- 4<sup>th</sup> quarter coordinated assessment outcomes are due January 15. Submit outcomes here: <https://goo.gl/forms/Dl2AMDhfrkCtfwPp2>

**Next Meeting:** Tuesday, February 6 at 10:30 am

