

Emergency Shelter Orientation Questionnaire

Please complete the following based on your own assessment of your organization’s current Emergency Shelter program. On a scale of 1-5, with 1 being “always” and 5 being “never”; identify how consistent your organization’s emergency shelter meets each standard.

Always

Never

1	2	3	4	5	
					There is a focus on helping all individuals and families move from quickly from our emergency shelter to permanent housing from the point of shelter entry.
					Services in our emergency shelter are minimal and focused on obtaining housing, services once households exit to housing are home-based and focused on housing stability
					Our organization believes it is not necessary for households to be clean and sober to obtain or maintain permanent housing
					Shelter residency is not contingent on compliance with services.
					Shelter staff are trained in conflict resolution and de-escalation techniques try to avoid discharge for out of control behaviors
					Violating shelter rules is not a cause for discharge
					Shelter residents are encouraged to express their dreams, wishes, and desires in developing their housing plans.
					The majority of our shelter residents exit our shelter directly to permanent housing within 30 days.
					The common interactions, beliefs, and statements demonstrated by staff are strength focused as opposed to needs focused.
					Our shelter resources are invested in, and reallocated to, rapid re-housing or financial assistance to expedite exit to housing
					The primary purpose of entire organization, including shelter, is quickly exiting people back to permanent housing
					Housing placement plans demonstrate evidence of staff’s ability to link service recipients with natural supports such as family, friends, and community.
					Housing placement plans evidence staff’s ability to focus on solutions that use natural or existing strengths, skills, and attitudes.
					Staff make their expertise available to each household without imposing priorities or solutions – focus is on negotiating and joint problem solving.
					Clients drive their housing case plans and develop their own goals for obtaining housing.

Job Title: