



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of January 6, 2011

NC SOAR Outcomes

Total usable outcomes reports received*	244
Total Approved	180
Total Pending	9
Total Denied	54
Total Death before Decision	1
Average time between completion of application and determination	113 days
Percentage of caseworkers becoming the 1696	94%
Average length of time homeless	2 years, 6 months
Percentage of applications approved (not including those pending)	77%
Percentage that required CE	38%
Amount of taxable income brought into state since June 2, 2010 (includes annual income and back pay awarded to applicants)	\$1,141,813.30

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	56	96% (54/56,1 denial and 1 case closed prior to decision due to client death)	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Durham	39	82% (32/39)	Y: 2 FTE
Forsyth	44	73% (32/41)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	14	64% (9/14)	N
Haywood	1	100% (1/1)	N
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	5	75% (3/4); 1 Pending	Y: 1 FTE (1 FTE pending)
New Hanover	35	57% (20/35)	Y: 1 FTE
Orange	1	0% (0/1)	N
Pitt	17	58% (7/17); 5 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1FTE pending
Wake	12	89% (8/12); 3 Pending	Y: 1 FTE
Watauga	1	0% (0/1)	N

*Cumberland County: 1FTE, Started 11/2010