North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NCCEH

NC SOAR: SSI/SSDI, Outreach, Access and Recovery
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As of May 3, 2011

NC SOAR Outcomes

Total usable outcomes reports received*	336
Total Approved	250
Total Pending	15
Total Denied	71
Total Death before Decision	1
Average time between completion of application and determination	109 days
Percentage of caseworkers becoming the 1696	95%
Average length of time homeless	2 years, 3 months
Percentage of applications approved (not including those pending)	78%
Percentage that required CE	35%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	**$2,070,562.60**

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	66	97% (63/66,1 denial and 1 case closed prior to decision due to client death)	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	4	4 pending cases	Y: 1 FTE, started 11/2010
Durham	50	84% (42/50)	Y: 4 FTE, 2 new case workers started 2/2011
Forsyth	51	76% (39/51)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	15	67% (10/15)	N
Haywood	1	100% (1/1)	N
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	10	80% (4/5); 5 Pending	Y: 3 FTE
New Hanover	55	60% (33/55)	Y: 1 FTE
Orange	21	81% (17/21)	N
Pitt	27	52% (12/23); 4 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Wake	17	93% (14/15); 2 Pending	Y: 1 FTE
Watauga	1	0% (0/1)	N