2019 NC BoS CoC Unsheltered Count Facts & Questions

When is the 2019 Point-in-Time count?

The night of Wednesday, January 30th with some communities opting for a service-based count in the 10 days following PIT night.

What is the Point-In-Time count?

A count of all people experiencing literal homelessness in the community on specified night. This includes people residing in emergency shelter, in transitional housing, and living outdoors or in a place not meant for human habitation.

How will the Point-In-Time count be conducted?

HarvestYourData app will be used for the unsheltered count

What data does the app collect?

Demographics
Education level
Employment history
Household Type

Past housing history
Current housing needs
Total time homeless
Connection to housing

How do I access the app?

Android users will use the Google Play Store to download the app called "droidSurvey Offline Forms." Apple users will use the Apple Store to download the app called "iSurvey Offline Forms."

How do I register myself in the app to get access to the survey?

1. Install the app
2. Go to Administration screen to "authenticate" (register) device
3. Go to Device tab to enter your User Name and Password
   a. User Name = first initial followed by last name, then – bos (eg. jvolkel - bos)
   b. Everyone's password is **599170**
4. Return to Admin screen and wait for NCCEH Data Center to give access
5. Click Download Surveys to get latest version

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6. Click Select Survey to access the BoS - 2019 PIT Survey
7. Click Run Current Survey to begin

How do I disable auto upload until I'm ready to connect to WiFi?

1. Go to Options screen to adjust your settings
2. Select Off
3. Double check that the auto upload is Disabled in the Options screen

Will paper forms be available this year?

No. We are committed to our goal of an accurate and comprehensive PIT count and mobile technology has proven to be the most reliable and accurate method for a large-scale count.

Any suggestions for volunteers who aren't comfortable with tech?

Yes! The PIT survey is currently in testing mode. Volunteers are encouraged to download and try out the app to familiarize themselves with it and give the data center feedback. **The testing period is from January 4 – January 18.** The survey will be closed after that time to allow for updates. It will be available again starting January 30th which is PIT night. Volunteers will follow steps 4-7 under "How do I register myself in the app to get access to the survey?" to regain access to survey.

Another recommendation is to pair volunteers who are comfortable with tech with those that are less comfortable.

Lastly, contact the NCCEH Data Center or BoS for hands-on support during volunteer trainings. Let us know how we can best support you!

Who do I contact if I have any questions/feedback about the survey?

The NCCEH Data Center. You can email the data team at hmis@ncceh.org or call them at 919-410-6997.